

APPENDIX 1: IDENTITY OF ICPS AND IDNOS

(THIS APPENDIX IS COMMERCIALY CONFIDENTIAL)

APPENDIX 2: DATA SETS BY MARKET SEGMENT

Competition Test Notice August 2013

**Quoted and Contracted Connections (2010/11 to 2012/13)
Metered Premises**
1.1 Low Voltage work (LV)
SPD

ICP / IDNO Activity	2010-11	2011-12	2012-13
Number of parties receiving ICP or IDNO quotes	15	11	19
Number of parties that accepted ICP or IDNO quotes	13	8	8
Quotes issued			
Number and average value of IDNO quotes issued	252 £ 15,570	276 £ 14,285	411 £ 16,448
Number and average value of ICP quotes issued	293 £ 15,409	222 £ 12,327	251 £ 8,041
Number and average value of SPD quotes issued	740 £ 19,767	647 £ 14,958	714 £ 12,648
Quotes accepted			
Number and average value of IDNO quotes accepted	85 £ 13,831	71 £ 14,415	73 £ 13,375
Number and average value of ICP quotes accepted	98 £ 16,976	73 £ 10,919	95 £ 6,835
Number and average value of SPD quotes accepted	308 £ 13,878	291 £ 11,112	330 £ 10,436
SPD share of projects (Based on Quotes Accepted)			
SPD share based on volume	62.7%	66.9%	66.3%
SPD share based on value	60.1%	64.0%	67.9%
Customer Connections Contracted to be Provided			
Number of IDNO Connections	2668	2323	2804
Number of ICP Connections	1947	850	551
Number of SPD Connections	1639	1721	2481
SPD share of projects (Based on Volume of Customer Connections)			
SPD share based on Connections volume	26.2%	35.2%	42.5%

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SPM

ICP / IDNO Activity	2010-11	2011-12	2012-13
Number of parties receiving ICP or IDNO quotes	29	24	28
Number of parties that accepted ICP or IDNO quotes	11	11	12
Quotes issued			
Number and average value of IDNO quotes issued	135 £ 12,046	212 £ 13,788	249 £ 11,828
Number and average value of ICP quotes issued	249 £ 14,404	163 £ 13,311	191 £ 12,067
Number and average value of SPM quotes issued	663 £ 13,396	669 £ 16,340	670 £ 15,241
Quotes accepted			
Number and average value of IDNO quotes accepted	34 £ 11,446	32 £ 10,361	51 £ 12,672
Number and average value of ICP quotes accepted	34 £ 12,338	25 £ 8,285	19 £ 16,414
Number and average value of SPM quotes accepted	352 £ 12,156	320 £ 11,329	331 £ 11,252
SPM share of projects (Based on Quotes Accepted)			
SPM share based on volume	83.8%	84.9%	82.5%
SPM share based on value	84.1%	87.1%	79.5%
Customer Connections Contracted to be Provided			
Number of IDNO Connections	1662	1142	2112
Number of ICP Connections	390	297	268
Number of SPM Connections	2322	2756	2510
SPM share of projects (Based on Volume of Customer Connections)			
SPM share based on Connections volume	53.1%	65.7%	51.3%

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1.2 High Voltage work (HV)
SPD

ICP/ IDNO Activity	2010-11	2011-12	2012-13
Number of parties receiving ICP or IDNO quotes	16	21	20
Number of parties that accepted ICP or IDNO quotes	9	9	9
Quotes issued			
Number and average value of IDNO quotes issued	327 £ 85,766	371 £ 105,561	394 £ 82,084
Number and average value of ICP quotes issued	285 £ 86,631	177 £ 103,201	105 £ 106,125
Number and average value of SPD quotes issued	472 £ 53,185	551 £ 53,943	641 £ 43,550
Quotes accepted			
Number and average value of IDNO quotes accepted	61 £ 71,659	60 £ 70,367	44 £ 74,577
Number and average value of ICP quotes accepted	51 £ 86,567	32 £ 82,053	25 £ 67,418
Number and average value of SPD quotes accepted	145 £ 50,043	178 £ 46,635	233 £ 37,190
SPD share of projects (Based on Quotes Accepted)			
SPD share based on volume	56.4%	65.9%	77.2%
SPD share based on value	45.2%	54.8%	63.6%
Customer Connections Contracted to be Provided			
Number of IDNO Connections	5226	3660	4099
Number of ICP Connections	3906	693	864
Number of SPD Connections	283	696	935
SPD share of projects (Based on Volume of Customer Connections)			
SPD share based on Connections volume	3.0%	13.8%	15.9%

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SPM

ICP/ IDNO Activity	2010-11	2011-12	2012-13
Number of parties receiving ICP or IDNO quotes	30	26	31
Number of parties that accepted ICP or IDNO quotes	11	10	10
Quotes issued			
Number and average value of IDNO quotes issued	87 £ 120,861	192 £ 72,388	309 £ 95,321
Number and average value of ICP quotes issued	178 £ 129,542	161 £ 78,647	183 £ 100,413
Number and average value of SPM quotes issued	478 £ 60,262	459 £ 57,169	567 £ 50,198
Quotes accepted			
Number and average value of IDNO quotes accepted	12 £ 91,944	14 £ 106,807	32 £ 72,631
Number and average value of ICP quotes accepted	18 £ 150,242	16 £ 77,318	10 £ 109,094
Number and average value of SPM quotes accepted	189 £ 45,108	158 £ 45,049	203 £ 38,150
SPM share of projects (Based on Quotes Accepted)			
SPM share based on volume	86.3%	84.0%	82.9%
SPM share based on value	69.1%	72.3%	69.4%
Customer Connections Contracted to be Provided			
Number of IDNO Connections	966	886	3963
Number of ICP Connections	701	74	151
Number of SPM Connections	715	675	703
SPM share of projects (Based on Volume of Customer Connections)			
SPM share based on Connections volume	30.0%	41.3%	14.6%

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1.3 High Voltage and Extra High Voltage work (HVEHV)
SPD

ICP/IDNO Activity	2010-11	2011-12	2012-13
Number of parties receiving ICP or IDNO quotes	4	5	4
Number of parties that accepted ICP or IDNO quotes	4	0	1
Quotes issued			
Number and average value of IDNO quotes issued	12 £ 968,887	10 £ 417,229	14 £ 126,013
Number and average value of ICP quotes issued	5 £ 465,729	4 £ 519,243	1 £ 23,376
Number and average value of SPD quotes issued	7 £ 299,981	4 £ 145,910	7 £ 1,140,868
Quotes accepted			
Number and average value of IDNO quotes accepted	3 £ 696,156	0 £ -	1 £ 30,656
Number and average value of ICP quotes accepted	1 £ 114,962	0 £ -	0 £ -
Number and average value of SPD quotes accepted	9 £ 410,398	0 £ -	1 £ 1,270,602
SPD share of projects (Based on Quotes Accepted)			
SPD share based on volume	69.2%	0.0%	50.0%
SPD share based on value	62.6%	0.0%	97.6%
SPM share of projects (Based on End User Connections)			
SPD share based on end user connections	10%	0%	33%
Customer Connections Contracted to be Provided			
SPD number of end user connections	4	0	1
ICP/IDNO number of end user connections	37	0	1

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SPM

ICP/IDNO Activity	2010-11	2011-12	2012-13
Number of parties receiving ICP or IDNO quotes	6	7	11
Number of parties that accepted ICP or IDNO quotes	2	2	2
Quotes issued			
Number and average value of IDNO quotes issued	4 £ 941,819	15 £ 798,384	22 £ 724,870
Number and average value of ICP quotes issued	10 £ 1,789,972	8 £ 597,594	9 £ 915,672
Number and average value of SPM quotes issued	11 £ 1,568,619	9 £ 1,234,851	17 £ 1,391,340
Quotes accepted			
Number and average value of IDNO quotes accepted	0 £ -	0 £ -	2 £ 154,437
Number and average value of ICP quotes accepted	2 £ 942,090	2 £ 280,239	0 £ -
Number and average value of SPM quotes accepted	6 £ 1,223,496	3 £ 978,713	5 £ 523,163
SPM share of projects (Based on Quotes Accepted)			
SPM share based on volume	75.0%	60.0%	71.4%
SPM share based on value	79.6%	84.0%	89.4%
SPM share of projects (Based on End User Connections)			
SPM share based on end user connections	78%	25%	31%
Customer Connections Contracted to be Provided			
SPM number of end user connections	42	1	8
ICP/IDNO number of end user connections	12	3	18

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1.4 Extra High Voltage work and above (EHV & above)

SPD

ICP/ IDNO Activity	2010-11	2011-12	2012-13
Number of parties receiving ICP or IDNO quotes	0	2	1
Number of parties that accepted ICP or IDNO quotes	0	0	0
Quotes issued			
Number and average value of IDNO quotes issued	0 £ -	2 £ 741,318	0 £ -
Number and average value of ICP quotes issued	0 £ -	1 £1,186,109	1 £ 444,791
Number and average value of SPD quotes issued	3 £ 471,973	0 £ -	0 £ -
Quotes accepted			
Number and average value of IDNO quotes accepted	0 £ -	0 £ -	0 £ -
Number and average value of ICP quotes accepted	0 £ -	0 £ -	0 £ -
Number and average value of SPD quotes accepted	2 £ 621,117	0 £ -	0 £ -
SPD share of projects (Based on Quotes Accepted)			
SPD share based on volume	100.0%	0.0%	0.0%
SPD share based on value	100.0%	0.0%	0.0%

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SPM

ICP/ IDNO Activity	2010-11	2011-12	2012-13
Number of parties receiving ICP or IDNO quotes	0	0	3
Number of parties that accepted ICP or IDNO quotes	0	0	0
Quotes issued			
Number and average value of IDNO quotes issued	0 £ -	0 £ -	0 £ -
Number and average value of ICP quotes issued	0 £ -	0 £ -	4 £ 14,380,474
Number and average value of SPM quotes issued	0 £ -	1 £ 31,382	2 £ 18,838,709
Quotes accepted			
Number and average value of IDNO quotes accepted	0 £ -	0 £ -	0 £ -
Number and average value of ICP quotes accepted	0 £ -	0 £ -	0 £ -
Number and average value of SPM quotes accepted	0 £ -	1 £ 31,382	1 £ 18,535,168
SPM share of projects (Based on Quotes Accepted)			
SPM share based on volume	0.0%	100.0%	100.0%
SPM share based on value	0.0%	100.0%	100.0%

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Metered Premises (Distributed Generation)
1.5 DG Connection Activities involving only low voltage (LV) work
SPD

ICP/ IDNO Activity	2010-11	2011-12	2012-13
Number of parties receiving ICP or IDNO quotes	2	1	3
Number of parties that accepted ICP or IDNO quotes	1	0	1
Quotes issued			
Number and average value of IDNO quotes issued	0 £ -	1 £ 47,648	2 £ 18,518
Number and average value of ICP quotes issued	2 £ 28,336	0 £ -	3 £ 23,463
Number and average value of SPD quotes issued	107 £ 11,942	167 £ 12,956	100 £ 10,702
Quotes accepted			
Number and average value of IDNO quotes accepted	0 £ -	0 £ -	1 £ 66,600
Number and average value of ICP quotes accepted	1 £ 346,534	0 £ -	0 £ -
Number and average value of SPD quotes accepted	33 £ 9,658	39 £ 8,072	39 £ 6,203
SPD share of projects (Based on Quotes Accepted)			
SPD share based on volume	97.1%	100.0%	97.5%
SPD share based on value	47.9%	100.0%	78.4%

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SPM

ICP/ IDNO Activity	2010-11	2011-12	2012-13
Number of parties receiving ICP or IDNO quotes	0	1	5
Number of parties that accepted ICP or IDNO quotes	0	0	0
Quotes issued			
Number and average value of IDNO quotes issued	0 £ -	0 £ -	8 £ 12,164
Number and average value of ICP quotes issued	0 £ -	1 £ 18,155	2 £ 12,073
Number and average value of SPM quotes issued	5 £ 3,395	21 £ 12,621	36 £ 9,964
Quotes accepted			
Number and average value of IDNO quotes accepted	0 £ -	0 £ -	0 £ -
Number and average value of ICP quotes accepted	0 £ -	0 £ -	0 £ -
Number and average value of SPM quotes accepted	2 £ 1,430	5 £ 3,962	16 £ 8,417
SPM share of projects (Based on Quotes Accepted)			
SPM share based on volume	100.0%	100.0%	100.0%
SPM share based on value	100.0%	100.0%	100.0%

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1.6 DG Connection Activities involving work at high voltage or above (HV/EHV)

SPD

ICP/ IDNO Activity	2010-11	2011-12	2012-13
Number of parties receiving ICP or IDNO quotes	14	30	36
Number of parties that accepted ICP or IDNO quotes	5	8	5
Quotes issued			
Number and average value of IDNO quotes issued	3 £ 13,322	3 £ 515,787	5 £ 236,967
Number and average value of ICP quotes issued	19 £ 1,401,151	44 £ 1,098,892	172 £ 600,481
Number and average value of SPD quotes issued	121 £ 1,006,867	342 £ 504,934	537 £ 456,584
Quotes accepted			
Number and average value of IDNO quotes accepted	0 £ -	1 £ 442,103	0 £ -
Number and average value of ICP quotes accepted	5 £ 475,031	8 £ 1,256,281	11 £ 369,245
Number and average value of SPD quotes accepted	28 £ 998,317	69 £ 557,552	145 £ 631,754
SPD share of projects (Based on Quotes Accepted)			
SPD share based on volume	84.8%	88.5%	92.9%
SPD share based on value	92.2%	78.6%	95.8%

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SPM

ICP/ IDNO Activity	2010-11	2011-12	2012-13
Number of parties receiving ICP or IDNO quotes	4	12	22
Number of parties that accepted ICP or IDNO quotes	0	6	6
Quotes issued			
Number and average value of IDNO quotes issued	0 £ -	1 £ 230,819	0 £ -
Number and average value of ICP quotes issued	4 £ 7,129,673	22 £ 907,276	67 £ 994,595
Number and average value of SPM quotes issued	32 £ 4,271,494	71 £ 607,363	141 £ 2,135,664
Quotes accepted			
Number and average value of IDNO quotes accepted	0 £ -	0 £ -	0 £ -
Number and average value of ICP quotes accepted	0 £ -	6 £ 1,804,023	7 £ 614,487
Number and average value of SPM quotes accepted	6 £ 4,612,529	15 £ 582,063	39 £ 184,495
SPM share of projects (Based on Quotes Accepted)			
SPM share based on volume	100.0%	71.4%	84.8%
SPM share based on value	100.0%	44.6%	62.6%

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1.7 Local Authority work (UMCLA)

RMS		UMCLA Connections Requested		
	Connecting Company	2010-2011	2011-2012	2012-2013
SPD	SPD	2498	3020	4147
	ICP-Tripartite			77
	SPD	2498	3020	4224
SPM	SPM	5370	4973	3631
	ICP-Tripartite	668	1269	2168
	ICP-EoCW			105
	SPM	6038	6242	5904
Total		8536	9262	10128

1.8 Private Finance Initiatives work (UMC PFI) SPD & SPM

RMS		UMC PFI Connections Requested		
Licence Area		2010-2011	2011-2012	2012-2013
SPD		0	0	0
SPM		0	812	2295
Total		0	812	2295

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1.9 Other Work (UMC Other)
SPD

ICP/ IDNO Activity	2010-11	2011-12	2012-13
Number of parties receiving ICP or IDNO quotes			
Number of parties that accepted ICP or IDNO quotes			
Quotes issued			
Number and average value of IDNO quotes issued			
Number and average value of ICP quotes issued			
Number and average value of SPD quotes issued	468 £ 4,283	308 £ 3,213	363 £ 4,364
Quotes accepted			
Number and average value of IDNO quotes accepted			
Number and average value of ICP quotes accepted			
Number and average value of SPD quotes accepted	255 £ 3,008	148 £ 4,291	186 £ 3,301
SPD share of projects (Based on Quotes Accepted)			
SPD share based on volume	100.0%	100.0%	100.0%
SPD share based on value	100.0%	100.0%	100.0%
Customer Connections Contracted to be Provided			
Number of IDNO Connections			
Number of ICP Connections			
Number of SPD Connections	271	176	736
SPD share of projects (Based on Volume of Customer Connections)			
SPD share based on Connections volume	100.0%	100.0%	100.0%

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SPM

Number of competitive alternatives in the RMS	2010-11	2011-12	2012-13
Number of parties receiving ICP or IDNO quotes			
Number of parties that accepted ICP or IDNO quotes			
Quotes issued			
Number and average value of IDNO quotes issued			
Number and average value of ICP quotes issued			
Number and average value of SPM quotes issued	201 £ 2,550	183 £ 4,110	157 £ 3,090
Quotes accepted			
Number and average value of IDNO quotes accepted			
Number and average value of ICP quotes accepted			
Number and average value of SPM quotes accepted	77 £ 1,820	82 £ 2,100	78 £ 3,006
SPM share of projects (Based on Quotes Accepted)			
SPM share based on volume	100.0%	100.0%	100.0%
SPM share based on value	100.0%	100.0%	100.0%
Customer Connections Contracted to be Provided			
Number of IDNO Connections			
Number of ICP Connections			
Number of SPM Connections	163	163	343
SPM share of projects (Based on Volume of Customer Connections)			
SPM share based on Connections volume	100.0%	100.0%	100.0%

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Other Work (UMC Other) SPD & SPM

	RMS	UMC Other Connections Contracted		
	Customer Type	2010-2011	2011-2012	2012-2013
SPD	Advertising	30	26	22
	Consultants	6	4	6
	Developers / ICP	64	53	19
	Local Authority (Non UMCLA)	91	39	66
	Proxy Council	38	15	407
	Non LA UMS Infrastructure	42	39	216
	SPD	271	176	736
	SPM	Advertising		2
Consultants		5	13	1
Developers / ICP		47	67	151
Local Authority (Non UMCLA)		8	9	24
Proxy Council		87	23	36
Non LA UMS Infrastructure		16	49	131
SPM		163	163	343
Total		434	339	1079

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Analysis of IDNO/ICP Activity

Analysis of ICP/IDNO Activity within LV Demand - SPD

SPD 2010-11	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP70	66	£13,736.67	55	11	22	£15,843.49	18	4
ICP9	108	£14,580.68	99	9	28	£15,441.41	28	
ICP11	10	£11,034.01	1	9	7	£9,134.04		7
ICP23	199	£16,327.12	7	192	71	£15,075.29	3	68
ICP72	45	£18,769.71	45		18	£20,076.41	18	
ICP30	1	£4,966.08	1		1	£31,038.00	1	
ICP33	11	£10,433.00		11	4	£10,494.72		4
ICP37	28	£7,720.70	28		14	£9,843.48	14	
ICP41	1	£15,519.00	1					
ICP77	38	£18,030.63	37	1	8	£21,261.03	7	1
ICP52	6	£17,329.55	6		5	£14,587.86	5	
ICP53	9	£15,708.68	9		1	£20,174.70	1	
ICP56	20	£19,977.61	1	19	1	£28,710.15		1
ICP68	1	£40,659.78	1		3	£20,019.51	3	
ICP67	2	£15,519.00	2					

SPD 2011-12	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP70	79	£11,782.65	20	59	22	£11,582.82	8	14
ICP9	67	£13,529.33	49	18	16	£13,603.37	13	3
ICP11	2	£15,208.62		2	1	£4,655.70		1
ICP23	171	£13,665.07	6	165	48	£14,162.70	1	47
ICP72	63	£17,093.07	63		22	£17,501.20	22	
ICP30	13	£14,384.92	4	9				
ICP37	34	£4,427.48	32	2	27	£3,615.35	26	1
ICP49	1	£9,311.40	1					
ICP77	6	£16,476.01	6					
ICP52	41	£13,798.66	41		3	£21,312.76	3	
ICP56	21	£18,405.53		21	5	£23,421.27		5

SPD 2011-12	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
Companies New to the Market								
ICP49	1	£9,311.40	1					

SPD 2011-12	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
Companies who dropped out the Market								
ICP33	11	£10,433.00		11	4	£10,494.72		4
ICP41	1	£15,519.00	1					
ICP53	9	£15,708.68	9		1	£20,174.70	1	
ICP68	1	£40,659.78	1		3	£20,019.51	3	
ICP67	2	£15,519	2					

SPD 2012-13	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP4	2	£3,646.97	1	1				
ICP70	92	£18,661.60	24	68	17	£10,132.99	7	10
ICP93	1	£18,312.42		1				
ICP9	80	£14,596.40	48	32	21	£15,171.67	12	9
ICP10	2	£11,949.63		2				
ICP14	3	£19,036.64		3				
ICP18	3	£23,175.04		3				
ICP98	1	£310.38	1					
ICP23	262	£14,286.07	6	256	49	£10,770.66	2	47
ICP72	53	£15,591.03	52	1	28	£15,029.04	27	1
ICP30	8	£9,393.84	5	3				
ICP101	6	£12,790.24		6				
ICP37	94	£2,922.19	93	1	38	£1,188.43	37	1
ICP49	1	£9,311.40	1					
ICP78	1	£17,070.90		1				
ICP52	31	£11,003.47	18	13	7	£9,987.59	6	1
ICP56	20	£15,961.29		20	4	£16,993.31		4
ICP63	1	£17,070.90	1					
ICP111	1	£17,846.85	1					
ICP142					4	£814.75	4	

SPD 2012-13	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
Companies New to the Market								
ICP4	2	£3,646.97	1	1				
ICP93	1	£18,312.42		1				
ICP10	2	£11,949.63		2				
ICP14	3	£19,036.64		3				
ICP18	3	£23,175.04		3				
ICP98	1	£310.38	1					
ICP101	6	£12,790.24		6				
ICP78	1	£17,070.90		1				

Notes:
 Some companies may have rebranded and changed their company name or may have been acquired by another company, the tables show the original company names, and therefore some ICP / IDNO may have entered the market, under a different name, with the original showing as exiting the market.
 Companies who are not accredited ICPs may also request a quotation for a POC but the quotation may be subsequently accepted by an accredited ICP and is captured in the acceptances above as appropriate.

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Analysis of ICP/IDNO Activity within LV Demand - SPM								
SPM 2010-11								
Company	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP2	2	£3,606.46	2					
ICP4	15	£7,387.78	9	6				
ICP6	1	£28,851.68	1					
ICP7	5	£16,524.14	3	2				
ICP8	4	£11,352.15	4					
ICP9	7	£21,240.64	5	2				
ICP10	1	£10,327.59	1					
ICP11	1	£33,441.72	1					
ICP18	7	£7,189.50	7					
ICP21	45	£13,263.76	42	3	5	£9,639.08	5	
ICP23	57	£9,789.78	6	51	26	£10,781.55	3	23
ICP30	8	£6,926.04	8		1	£6,885.06	1	
ICP31	2	£11,721.00	2		1	£22,622.34	1	
ICP33	33	£12,692.16	7	26	3	£11,693.67		3
ICP41	15	£20,983.04	10	5	3	£16,939.43	1	2
ICP43	1	£4,426.11	1					
ICP46	2	£13,606.19	2					
ICP48	1	£32,786.00	1					
ICP49	82	£11,903.72	50	32	9	£9,089.01	4	5
ICP50	12	£20,491.25	7	5	1	£22,950.20	1	
ICP52	5	£18,786.38	5		4	£17,827.39	4	
ICP53	27	£14,462.27	26	1	11	£10,431.91	10	1
ICP57	1	£16,720.86	1					
ICP59	1	£37,048.18	1					
ICP62	1	£45,080.75	1					
ICP68	12	£14,808.34	10	2	4	£18,483.11	4	
ICP63	34	£17,598.37	34					
ICP64	1	£36,884.25	1					
ICP67	1	£45,080.75	1					
SPM 2011-12								
Company	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP2	5	£15,376.63	2	3	2	£5,819.52	1	1
ICP4	33	£9,331.09	9	24	4	£5,245.76	2	2
ICP9	3	£20,108.75		3				
ICP11	1	£13,770.12	1					
ICP14	1	£4,098.25		1				
ICP18	13	£3,228.16	13					
ICP21	17	£17,588.72	9	8				
ICP23	63	£11,695.62	9	54	14	£7,019.72	1	13
ICP30	16	£12,120.57	10	6				
ICP33	34	£13,977.44	3	31	6	£10,792.06	3	3
ICP35	2	£67,457.20	2					
ICP41	8	£46,392.19	4	4				
ICP46	7	£16,252.49	3	4	1	£18,688.02		1
ICP47	1	£327.86	1					
ICP49	67	£11,234.34	18	49	15	£11,852.14	7	8
ICP50	19	£14,883.12	9	10	2	£19,507.67		2
ICP52	1	£18,851.95	1		3	£16,119.78	3	
ICP53	10	£18,688.02	5	5	8	£4,221.20	7	1
ICP58	1	£23,278.06		1				
ICP62	16	£19,733.07	7	9	1	£15,573.35		1
ICP68	3	£13,387.62	3		1	£9,835.80	1	
ICP63	52	£11,366.34	52					
ICP64	1	£32,786.00	1					
ICP66	1	£18,524.09	1					
SPM 2011-12								
Companies New to the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP14	1	£4,098.25		1				
ICP35	2	£67,457.20	2					
ICP47	1	£327.86	1					
ICP58	1	£23,278.06		1				
ICP66	1	£18,524.09	1					
SPM 2011-12								
Companies who dropped out the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP6	1	£28,851.68	1					
ICP7	5	£16,524.14	3	2				
ICP8	4	£11,352.15	4					
ICP10	1	£10,327.59	1					
ICP31	2	£11,721.00	2		1	£22,622.34	1	
ICP43	1	£4,426.11	1					
ICP48	1	£32,786.00	1					
ICP57	1	£16,720.86	1					
ICP59	1	£37,048.18	1					
ICP67	1	£45,080.75	1					

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SPM 2011-12 Company	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP2	5	£15,376.63	2	3	2	£5,819.52	1	1
ICP4	33	£9,331.09	9	24	4	£5,245.76	2	2
ICP9	3	£20,108.75		3				
ICP11	1	£13,770.12	1					
ICP14	1	£4,098.25		1				
ICP18	13	£3,228.16	13					
ICP21	17	£17,588.72	9	8				
ICP23	63	£11,695.62	9	54	14	£7,019.72	1	13
ICP30	16	£12,120.57	10	6				
ICP33	34	£13,977.44	3	31	6	£10,792.06	3	3
ICP35	2	£67,457.20	2					
ICP41	8	£46,392.19	4	4				
ICP46	7	£16,252.49	3	4	1	£18,688.02		1
ICP47	1	£327.86	1					
ICP49	67	£11,234.34	18	49	15	£11,852.14	7	8
ICP50	19	£14,883.12	9	10	2	£19,507.67		2
ICP52	1	£18,851.95	1		3	£16,119.78	3	
ICP53	10	£18,688.02	5	5	8	£4,221.20	7	1
ICP58	1	£23,278.06		1				
ICP62	16	£19,733.07	7	9	1	£15,573.35		1
ICP68	3	£13,387.62	3		1	£9,835.80	1	
ICP63	52	£11,366.34	52					
ICP64	1	£32,786.00	1					
ICP66	1	£18,524.09	1					
SPM 2011-12 Companies New to the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes
ICP14	1	£4,098.25		1				
ICP35	2	£67,457.20	2					
ICP47	1	£327.86	1					
ICP58	1	£23,278.06		1				
ICP66	1	£18,524.09	1					
SPM 2011-12 Companies who dropped out the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP6	1	£28,851.68	1					
ICP7	5	£16,524.14	3	2				
ICP8	4	£11,352.15	4					
ICP10	1	£10,327.59	1					
ICP31	2	£11,721.00	2		1	£22,622.34	1	
ICP43	1	£4,426.11	1					
ICP48	1	£32,786.00	1					
ICP57	1	£16,720.86	1					
ICP59	1	£37,048.18	1					
ICP67	1	£45,080.75	1					
SPM 2012-13 Company	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes
ICP2	2	£18,442.13	2		1	£25,245.22	1	
ICP4	31	£7,144.18	8	23	6	£5,928.80	1	5
ICP9	15	£21,289.04	12	3				
ICP95	2	£14,425.84	1	1				
ICP14	18	£9,444.19	3	15				
ICP18	11	£11,780.61	8	3				
ICP21	7	£11,896.63	4	3	3	£20,218.03	2	1
ICP23	76	£12,292.05	3	73	29	£11,544.35		29
ICP30	8	£6,721.13	7	1				
ICP101	1	£13,688.16		1				
ICP33	24	£12,376.72		24	5	£12,458.68		5
ICP104	1	£327.86	1					
ICP41	16	£23,032.17	9	7	4	£33,072.88	1	3
ICP46	20	£8,665.75	15	5	3	£2,076.45	3	
ICP48	2	£24,589.50	2					
ICP49	92	£8,343.68	30	62	6	£23,327.24	3	3
ICP109	2	£6,885.06	1	1				
ICP50	9	£32,020.99	5	4				
ICP52	1	£4,917.90	1		2	£13,442.26	2	
ICP58	3	£5,901	3		1	£32,786.00	1	
ICP89	4	£21,105.99	2	2				
ICP115	1	£6,557.20	1					
ICP62	21	£16,385.19	5	16	3	£22,922.88	1	2
ICP68	3	£3,825.03	1	2				
ICP63	63	£11,600.00	62	1				
ICP64	5	£13,901.26	4	1				
ICP81	1	£24,969.82	1					
ICP66	1	£6,557.20		1				
ICP53					7	£4,672.01	4	3
SPM 2012-13 Companies New to the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes
ICP101	1	£13,688.16		1				
ICP104	1	£327.86	1					
ICP48	2	£24,589.50	2					
ICP109	2	£6,885.06	1	1				
ICP89	4	£21,105.99	2	2				
ICP115	1	£6,557.20	1					
ICP81	1	£24,969.82	1					
ICP95	2	£14,425.84	1	1				
SPM 2012-13 Companies who dropped out the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP11	1	£13,770.12	1					
ICP35	2	£67,457.20	2					
ICP47	1	£327.86	1					

Notes:

Some companies may have rebranded and changed their company name or may have been acquired by another company, the tables show the original company names, and therefore some ICP / IDNO may have entered the market, under a different name, with the original showing as exiting the market.

Companies who are not accredited ICPs may also request a quotation for a POC but the quotation may be subsequently accepted by an accredited ICP and is captured in the acceptances above as appropriate.

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SPD 2012-13								
Company	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes
ICP4	1	£58,486.90	1					
ICP70	55	£50,744.46	6	49	7	£75,015.50	1	6
ICP92	1	£130,624.00	1					
ICP9	66	£77,528.31	12	54	12	£62,107.63	4	8
ICP10	2	£33,554.04		2				
ICP11	2	£408,934.76		2	1	£28,900.56		1
ICP14	3	£32,275.01		3				
ICP18	5	£48,739.08	1	4				
ICP23	216	£79,265.26	2	214	23	£67,624.54	1	22
ICP72	46	£157,501.31	43	3	7	£127,148.47	6	1
ICP30	5	£17,568.93	4	1				
ICP101	1	£12,899.12		1				
ICP34	2	£195,936.00	2					
ICP37	23	£34,402.39	23		12	£34,111.91	12	
ICP41	1	£179,608.00		1				
ICP78	1	£571,480.00	1					
ICP52	7	£88,404.46	6	1	1	£130,624.00	1	
ICP112	1	£653,120.00	1					
ICP56	60	£107,326.67	1	59	5	£134,869.28		5
ICP102	1	£48,984.00	1					
ICP53					1	£7,837.44		1
SPD 2012-13								
Companies New to the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP92	1	£130,624.00	1					
ICP10	2	£33,554.04		2				
ICP14	3	£32,275.01		3				
ICP18	5	£48,739.08	1	4				
ICP101	1	£12,899.12		1				
ICP34	2	£195,936.00	2					
ICP78	1	£571,480.00	1					
ICP112	1	£653,120.00	1					
ICP102	1	£48,984.00	1					
SPD 2012-13								
Companies who dropped out the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP73	1	£130,624.00	1					
ICP33	1	£736,392.80		1				
ICP49	3	£234,361.23	3		1	£163,280.00	1	
ICP77	1	£163,280.00	1					
ICP57	1	£163,116.72	1					
ICP62	1	£106,132.00	1					
ICP68	4	£1,024,786.10	4					
Notes:								
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Companies who are not accredited ICPs may also request a quotation for a POC but the quotation may be subsequently accepted by an accredited ICP and is captured in the acceptances above as appropriate.								

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Analysis of ICP/DNO Activity within HV Demand - SPM								
SPM 2010-11								
Company	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/DNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/DNO quotes accepted
ICP2	4	£181,252.99	4		1	£111,731.95	1	
ICP6	1	£125,722.40	1					
ICP8	3	£76,979.42	3		1	£23,572.95	1	
ICP9	2	£63,244.50	2					
ICP11	7	£60,944.70	1	6				
ICP14	1	£82,409.50	1					
ICP16	2	£160,986.00	2					
ICP17	1	£47,912.50	1					
ICP18	2	£40,246.50	2					
ICP21	23	£64,952.68	19	4	1	£95,825.00	1	
ICP23	33	£126,176.84	1	32	8	£87,679.88	2	6
ICP28	1	£287,475.00	1					
ICP30	1	£26,831.00	1					
ICP31	1	£36,413.50	1					
ICP33	9	£33,283.22		9	2	£26,543.53		2
ICP34	2	£95,825.00	1	1				
ICP37	2	£91,033.75	2					
ICP41	35	£183,168.12	20	15	6	£169,929.67	2	4
ICP46	1	£52,128.80	1					
ICP48	1	£102,149.45	1					
ICP49	33	£128,771.38	23	10	4	£218,481.00	4	
ICP50	27	£142,381.75	21	6	2	£92,471.13	2	
ICP52	1	£143,737.50	1		2	£215,606.25	2	
ICP53	10	£231,839.01	8	2	2	£81,451.25	2	
ICP59	2	£94,675.10	2					
ICP62	5	£76,353.36	5					
ICP68	15	£94,509.00	15		1	£149,487.00	1	
ICP63	25	£179,376.73	25					
ICP64	8	£71,006.33	6	2				
ICP67	7	£80,273.97	7					
SPM 2011-12								
Company	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/DNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/DNO quotes accepted
ICP2	2	£195,483.00		2	1	£191,650.00		1
ICP4	11	£46,177.20		11				
ICP9	1	£111,923.60		1				
ICP11	5	£79,036.46	3	2				
ICP14	3	£33,091.57	2	1	1	£38,330.00	1	
ICP17	1	£347,078.15	1					
ICP18	15	£14,590.95	15					
ICP21	17	£54,586.43	13	4	1	£18,973.35	1	
ICP23	55	£62,983.16		55	9	£77,325.45		9
ICP30	7	£31,074.68	4	3				
ICP31	1	£76,660.00	1					
ICP33	21	£45,767.85		21	1	£62,861.20		1
ICP37	1	£86,242.50	1					
ICP41	26	£154,035.00	17	9	3	£206,343.17	3	
ICP46	8	£20,901.83	3	5				
ICP49	55	£64,296.48	18	37	5	£52,742.08	4	1
ICP50	33	£92,793.45	17	16	3	£95,250.05	2	1
ICP52	1	£46,379.30	1					
ICP53	5	£71,370.46	2	3	4	£124,285.03	3	1
ICP58	1	£288,816.55	1					
ICP62	25	£40,836.78	9	16	2	£29,514.10	2	
ICP68	10	£91,321.23	7	3				
ICP63	38	£75,802.62	38					
ICP64	7	£206,680.84	5	2				
ICP66	3	£328,999.17	2	1				
ICP67	1	£44,654.45	1					
SPM 2011-12								
Companies New to the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/DNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/DNO quotes accepted
ICP4	11	£195,483.00		11				
ICP58	1	£288,816.55	1					
ICP66	3	£328,999.17	2	1				
SPM 2011-12								
Companies who dropped out of the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/DNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/DNO quotes accepted
ICP6	1	£125,722.40	1					
ICP8	3	£76,979.42	3		1	£23,572.95	1	
ICP16	2	£160,986.00	2					
ICP28	1	£287,475.00	1					
ICP34	2	£95,825.00	1	1				
ICP48	1	£102,149.45	1					
ICP59	2	£94,675.10	2					

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SPM 2012-13								
Company	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP2	3	£137,604.70	1	2				
ICP4	40	£33,405.27	5	35	3	£26,077.18		3
ICP9	2	£85,859.20	2					
ICP10	1	£95,825.00	1					
ICP11	5	£108,665.55	3	2				
ICP14	8	£110,019.08	3	5				
ICP18	32	£49,029.46	23	9	1	£383.30	1	
ICP21	7	£57,111.70	4	3				
ICP23	81	£83,450.56	2	79	9	£55,450.73		9
ICP30	5	£75,165.13	3	2				
ICP101	1	£32,772.15	1					
ICP33	32	£80,614.58	1	31	3	£86,050.85		3
ICP37	3	£511,066.67	1	2				
ICP41	32	£154,014.73	16	16	7	£209,582.96	3	4
ICP42	1	£182,067.50		1				
ICP46	10	£88,652.50	6	4	2	£7,186.88	1	1
ICP48	2	£100,616.25	2					
ICP49	87	£83,284.70	16	71	9	£68,642.64	1	8
ICP108	1	£1,916.50	1					
ICP50	27	£234,529.91	13	14	2	£50,883.08		2
ICP52	1	£28,747.50	1					
ICP56	1	£766,600.00		1				
ICP58	3	£31,366.72	3					
ICP89	8	£166,448.03	8					
ICP62	37	£66,152.92	15	22				
ICP68	6	£68,211.43	1	5	1	£57,495.00	1	
ICP63	46	£88,733.95	44	2				
ICP64	4	£428,625.23	2	2				
ICP66	1	£47,912.50	1					
ICP68	1	£87,967.35		1				
ICP102	4	£87,919.44	4					
ICP53					5	£64,164.42	3	2
SPM 2012-13								
Companies New to the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP10	1	£95,825.00	1					
ICP101	1	£32,772.15	1					
ICP42	1	£182,067.50		1				
ICP48	2	£100,616.25	2					
ICP108	1	£1,916.50	1					
ICP56	1	£766,600.00		1				
ICP89	8	£166,448.03	8					
ICP68	1	£87,967.35		1				
ICP102	4	£87,919.44	4					
SPM 2012-13								
Companies who dropped out the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP17	1	£347,078.15	1					
ICP31	1	£76,660.00	1					
ICP67	1	£44,654.45	1					

Notes:

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Companies who are not accredited ICPs may also request a quotation for a POC but the quotation may be subsequently accepted by an accredited ICP and is captured in the acceptances above as appropriate.

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Analysis of ICP/IDNO Activity within EHV/HV Demand - SPD								
SPD 2010-11								
Company	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP53	1	£95,227	1	0				
ICP23	8	£769,632	0	8	2	£325,725	0	2
ICP9	4	£1,456,180	4	0				
ICP56	4	£441,740	0	4				
ICP11	1	£90,293	0	1				
ICP68					1	£114,496	1	0
ICP72					1	£1,437,020	0	1
SPD 2011-12								
Company	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes	Number of ICP/IDNO quotes
ICP23	4	£25,304	0	4				
ICP72	2	£673,962	2	0				
ICP56	4	£298,325	0	4				
ICP70	1	£21,795	0	1				
ICP9	3	£15,711	2	1				
SPD 2011-12								
Companies New to the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes	Number of ICP/IDNO quotes
ICP70	1	£21,794.80	0	1				
SPD 2011-12								
Companies who dropped out the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP53	1	£95,227	1	0				
ICP11	1	£90,293	0	1				
ICP68					1	£114,496	1	0
SPD 2012-13								
Company	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes	Number of ICP/IDNO quotes
ICP70	3	£151,238	0	3	1	£30,656	0	1
ICP9	3	£800,644	1	2				
ICP23	6	£395,819	0	6				
ICP56	3	£38,640	0	3				
SPD 2012-13								
Companies who dropped out the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP72	2	£673,962	2	0				
Notes:								
Some companies may have rebranded and changed their company name or may have been acquired by another company, the tables show the original company names, and therefore some ICP / IDNO may have entered the market, under a different name, with the original showing as exiting the market.								
Companies who are not accredited ICPs may also request a quotation for a POC but the quotation may be subsequently accepted by an accredited ICP and is captured in the acceptances above as appropriate.								

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Analysis of ICP/IDNO Activity within EHV / HV Demand - SPM								
SPM 2010-11	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes	Number of ICP/IDNO quotes accepted
Company								
ICP41	3	£610,689.53	3	0				
ICP64	1	£5,428,351.41	1	0				
ICP23	4	£460,052.78	1	3	1	£255,675.35	1	0
ICP50	2	£1,899,787.29	2	0				
ICP49	1	£2,442,758.14	1	0				
ICP68	1	£2,714,175.71	1	0				
ICP63	1	£1,302,804.34	1	0				
ICP56	1	£2,307,049.35	0	1				
ICP40					1	£1,628,505.42	1	0
SPM 2011-12								
Company	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes	Number of ICP/IDNO quotes accepted
ICP63	5	£610,363.83	5	0				
ICP41	3	£306,701.85	2	1	1	£542,835.14	1	0
ICP68	2	£1,139,953.80	1	1				
ICP23	5	£1,016,187.38	0	5				
ICP49	1	£814,252.71	0	1	1	£17,642.14	1	0
ICP50	2	£1,275,662.58	0	2				
ICP33	2	£429,246.89	0	2				
ICP62	3	£399,888.55	0	3				
SPM 2011-12								
Companies New to the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes	Number of ICP/IDNO quotes accepted
ICP33	2	£429,246.89	0	2				
ICP62	3	£399,888.55	0	3				
SPM 2011-12								
Companies who dropped out the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes	Number of ICP/IDNO quotes accepted
ICP64	1	£5,428,351.41	1	0				
ICP56	1	£2,307,049.35	0	1				
ICP40					1	£1,628,505.42	1	0
SPM 2012-13								
Company	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes	Number of ICP/IDNO quotes accepted
ICP2	1	£1,026,229.83	0	1				
ICP41	3	£1,149,001.05	2	1				
ICP49	4	£638,238.42	0	4				
ICP63	4	£603,564.82	4	0				
ICP56	1	£3,257,010.85	1	0				
ICP64	4	£2,556,074.97	0	4				
ICP4	1	£74,911.25	0	1				
ICP62	1	£284,988.45	0	1	1	£284,988.45	0	1
ICP89	2	£152,536.67	1	1				
ICP23	6	£48,742.07	0	6				
ICP50	3	£74,911.25	1	2	1	£23,884.75	0	1
ICP68	1	£84,275.16	0	1				
SPM 2012-13								
Companies New to the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes	Number of ICP/IDNO quotes accepted
ICP2	1	£1,026,229.83	0	1				
ICP56	1	£3,257,010.85	1	0				
ICP64	4	£2,556,074.97	0	4				
ICP4	1	£74,911.25	0	1				
ICP89	2	£152,536.67	1	1				
SPM 2012-13								
Companies who dropped out the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes	Number of ICP/IDNO quotes accepted
ICP33	2	£429,246.89	0	2				

Notes:

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Companies who are not accredited ICPs may also request a quotation for a POC but the quotation may be subsequently accepted by an accredited ICP and is captured in the acceptances above as appropriate.

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Analysis of ICP/IDNO Activity within EHV & Above Demand - SPD								
SPD 2011-12								
Company	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP56	1	£296,527.32	0	1				
ICP23	2	£1,186,109.27	1	1				
SPD 2012-13								
Company	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP72	1	£444,790.98	1	0				
SPD 2012-13								
Companies New to the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP72	1	£444,790.98	1	0				
SPD 2012-13								
Companies who dropped out the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP56	1	£296,527.32	0	1				
ICP23	2	£1,186,109.27	2	0				
<p>Notes:</p> <p>Some companies may have rebranded and changed their company name or may have been acquired by another company, the tables show the original company names, and therefore some ICP / IDNO may have entered the market, under a different name, with the original showing as exiting the market.</p> <p>Companies who are not accredited ICPs may also request a quotation for a POC but the quotation may be subsequently accepted by an accredited ICP and is captured in the acceptances above as appropriate.</p>								

Analysis of ICP/IDNO Activity within EHV & Above Demand - SPM								
SPM 2012-13								
Company	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP56	2	£15,978,304.68	0	2				
ICP37	1	£12,782,643.74	0	1				
ICP116	1	£12,782,643.74	0	1				
<p>Notes:</p> <p>Some companies may have rebranded and changed their company name or may have been acquired by another company, the tables show the original company names, and therefore some ICP / IDNO may have entered the market, under a different name, with the original showing as exiting the market.</p> <p>Companies who are not accredited ICPs may also request a quotation for a POC but the quotation may be subsequently accepted by an accredited ICP and is captured in the acceptances above as appropriate.</p>								

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Analysis of ICP/IDNO LV Generation - SPD								
SPD 2010-11	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
Company								
ICP70	1	£27,072.99	1					
ICP9	1	£29,599.80	1					
ICP77					1	£346,534.28	1	
SPD 2011-12	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
Company								
ICP56	1	£47,648.46		1				
SPD 2011-12	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
Companies New to the Market								
ICP56	1	£47,648.46		1				
SPD 2011-12	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
Companies who dropped out the Market								
ICP70	1	£27,072.99	1					
ICP9	1	£29,599.80	1					
ICP77					1	£346,534.28	1	
SPD 2012-13	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
Company								
ICP23	2	£18,517.93		2	1	£66,599.56		1
ICP80	2	£26,170.56	2					
ICP37	1	£18,048.66	1					
SPD 2012-13	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
Companies New to the Market								
ICP23	2	£18,517.93	0	2	1	£66,599.56		1
ICP80	2	£26,170.56	2					
ICP37	1	£18,048.66	1					
SPD 2012-13	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
Companies who dropped out the Market								
ICP56	1	£47,648.46		1				
Notes:								
Some companies may have rebranded and changed their company name or may have been acquired by another company, the tables show the original company names, and therefore some ICP / IDNO may have entered the market, under a different name, with the original showing as exiting the market.								
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Analysis of ICP/IDNO LV Generation - SPM								
SPM 2011-12								
Company	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP41	1	£18,155.27	1	0				
SPM 2012-13								
Company	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP23	4	£8,124.49	0	4				
ICP33	3	£16,702.85	0	3				
ICP18	1	£14,705.77	0	1				
ICP68	1	£22,694.09	1	0				
ICP63	1	£1,452.42	1	0				
SPM 2012-13								
Companies New to the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP23	4	£8,124.49	0	4				
ICP33	3	£16,702.85	0	3				
ICP18	1	£14,705.77	0	1				
ICP68	1	£22,694.09	1	0				
ICP63	1	£1,452.42	1	0				
SPM 2012-13								
Companies who dropped out the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP41	1	£18,155.27	1	0				
Notes: Some companies may have rebranded and changed their company name or may have been acquired by another company, the tables show the original company names, and therefore some ICP / IDNO may have entered the market, under a different name, with the original showing as exiting the market. Companies who are not accredited ICPs may also request a quotation for a POC but the quotation may be subsequently accepted by an accredited ICP and is captured in the acceptances above as appropriate.								

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Analysis of ICP/IDNO Activity within EHV & HV Generation - SPD								
SPD 2010-11								
Company	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes
ICP23	2	£50,753.46	1	1				
ICP70	4	£16,004.14	2	2				
ICP72	3	£102,567.98	3	0	1	£95,494.32	1	0
ICP77	1	£79,578.60	1	0	1	£79,578.60	1	0
ICP51	1	£530,524.02	1	0	1	£530,524.02	1	0
ICP62	1	£353,682.68	1	0				
ICP9	1	£15,915.72	1	0				
ICP81	1	£107,873.22	1	0				
ICP71	1	£424,419.22	1	0				
ICP37	1	£449,353.85	1	0	1	£449,353.85	1	0
ICP121	3	£5,034,083.51	3	0				
ICP135	1	£5,199,135.43	1	0				
ICP120	1	£2,705,672.52	1	0				
ICP119	1	£1,220,205.25	1	0	1	£1,220,205.25	1	0
SPD 2011-12								
Company	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP78	10	£109,358.69	10	0				
ICP69	2	£68,968.12	2	0				
ICP79	1	£79,578.60	1	0				
ICP62	1	£353,682.68	1	0				
ICP70	1	£15,915.72	1	0	2	£16,092.56	2	0
ICP74	1	£3,536.83	1	0	1	£88,420.67	1	0
ICP67	1	£110,525.84	1	0	1	£2,122,096.10	1	0
ICP71	1	£424,419.22	1	0				
ICP75	1	£19,452.55	1	0				
ICP76	1	£58,357.64	1	0				
ICP80	6	£51,608.20	6	0				
ICP82	1	£141,473.07	1	0				
ICP37	1	£176.84	1	0	1	£424,419.22	1	0
ICP72	2	£114,946.87	2	0				
ICP34	1	£110,525.84	1	0				
ICP56	1	£442,103.35	0	1	1	£442,103.35	0	1
ICP23	1	£822,312.24	0	1				
ICP41	1	£282,946.15	0	1				
ICP130	1	£2,528,831.18	1	0	1	£2,528,831.18	1	0
ICP126	2	£7,383,126.00	2	0				
ICP118	1	£3,183,144.14	1	0				
ICP128	1	£2,122,096.10	1	0				
ICP121	1	£7,073,653.65	1	0				
ICP123	1	£3,094,723.47	1	0				
ICP20	1	£4,712,821.74	1	0	1	£4,712,821.74	1	0
ICP137	1	£3,713,668.17	1	0				
ICP133	1	£884,206.71	1	0				
ICP127	1	£1,591,572.07	1	0				
ICP90	1	£884,206.71	1	0				
ICP118	1	£707,365.37	1	0				
ICP73					1	£141,473.07	1	0
SPD 2011-12								
Companies New to the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes	Number of ICP/IDNO
ICP78	10	£109,358.69	10	0				
ICP69	2	£68,968.12	2	0				
ICP79	1	£79,578.60	1	0				
ICP74	1	£3,536.83	1	0	1	£88,420.67	1	0
ICP67	1	£110,525.84	1	0	1	£2,122,096.10	1	0
ICP75	1	£19,452.55	1	0				
ICP76	1	£58,357.64	1	0				
ICP80	6	£51,608.20	6	0				
ICP82	1	£141,473.07	1	0				
ICP34	1	£110,525.84	1	0				
ICP56	1	£442,103.35	0	1	1	£442,103.35	0	1
ICP41	1	£282,946.15	0	1				
ICP130	1	£2,528,831.18	1	0	1	£2,528,831.18	1	0
ICP126	2	£7,383,126.00	2	0				
ICP118	1	£3,183,144.14	1	0				
ICP128	1	£2,122,096.10	1	0				
ICP123	1	£3,094,723.47	1	0				
ICP20	1	£4,712,821.74	1	0	1	£4,712,821.74	1	0
ICP137	1	£3,713,668.17	1	0				
ICP133	1	£884,206.71	1	0				
ICP127	1	£1,591,572.07	1	0				
ICP90	1	£884,206.71	1	0				
ICP118	1	£707,365.37	1	0				
ICP73					1	£141,473.07	1	0
SPD 2011-12								
Companies Dropped out of the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes	Number of ICP/IDNO
ICP77	1	£530,524.02	1	0	1	£530,524.02	1	0
ICP51	1	£353,682.68	1	0			1	0
ICP9	1	£15,915.72	1	0				
ICP81	1	£107,873.22	1	0				
ICP135	1	£5,199,135.43	1	0				
ICP120	1	£2,705,672.52	1	0				
ICP119	1	£1,220,205.25	1	0	1	£1,220,205.25	1	0

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SPD 2012-13	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO	Quotations Accepted	Average Acceptance	Number of ICP quotes	Number of ICP/IDNO
Company								
ICP86	3	£88,420.67	3	0				
ICP70	2	£31,300.92	2	0	1	£46,686.11	1	0
ICP78	34	£104,700.48	34	0				
ICP72	30	£113,850.46	29	1	1	£48,100.84	1	0
ICP80	18	£36,223.00	18	0				
ICP114	2	£66,315.50	2	0				
ICP52	6	£481,892.65	6	0				
ICP85	21	£111,216.36	19	2				
ICP74	2	£3,536.83	2	0				
ICP105	3	£88,420.67	3	0				
ICP34	1	£110,525.84	1	0				
ICP37	9	£83,311.92	9	0	7	£89,860.66	7	0
ICP97	3	£58,357.64	3	0				
ICP101	1	£88,420.67	1	0				
ICP81	1	£7,073.65	1	0				
ICP84	1	£154,736.17	1	0	1	£154,736.17	1	0
ICP67	4	£1,587,151.04	3	1				
ICP110	2	£2,652.62	2	0				
ICP96	1	£3,536.83	1	0				
ICP83	1	£70,736.54	1	0				
ICP77	1	£88,420.67	1	0				
ICP113	1	£3,536.83	1	0				
ICP106	3	£743,912.58	3	0				
ICP94	1	£795,786.04	1	0				
ICP103	1	£3,536.83	1	0				
ICP117	1	£282,946.15	1	0				
ICP23	1	£7,781.02	0	1				
ICP128	2	£2,122,096.10	2	0				
ICP126	2	£6,101,026.27	2	0				
ICP90	8	£1,834,728.92	8	0	1	£3,183,144.14	1	0
ICP138	2	£7,427,336.33	2	0				
ICP20	2	£5,804,817.03	2	0				
ICP136	2	£5,375,976.77	2	0				
ICP119	1	£4,244,192.19	1	0				
ICP129	1	£1,061,048.05	1	0				
ICP99	3	£2,033,675.42	3	0				
SPD 2012-13	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO	Quotations Accepted	Average Acceptance	Number of ICP quotes	Number of ICP/IDNO
Companies New to the Market								
ICP86	3	£88,420.67	3	0				
ICP114	2	£66,315.50	2	0				
ICP52	6	£481,892.65	6	0				
ICP85	21	£111,216.36	19	2				
ICP105	3	£88,420.67	3	0				
ICP97	3	£58,357.64	3	0				
ICP101	1	£88,420.67	1	0				
ICP81	1	£7,073.65	1	0				
ICP84	1	£154,736.17	1	0	1	£154,736.17	1	0
ICP110	2	£2,652.62	2	0				
ICP96	1	£3,536.83	1	0				
ICP83	1	£70,736.54	1	0				
ICP77	1	£88,420.67	1	0				
ICP113	1	£3,536.83	1	0				
ICP106	3	743912.5756	3	0				
ICP94	1	795786.0357	1	0				
ICP103	1	3536.826825	1	0				
ICP117	1	£282,946.15	1	0				
ICP67	4	£1,587,151.04	3	1				
ICP138	2	£7,427,336.33	2	0				
ICP136	2	£5,375,976.77	2	0				
ICP119	1	£4,244,192.19	1	0				
ICP129	1	£1,061,048.05	1	0				
ICP99	3	£2,033,675.42	3	0				
SPD 2012-13	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO	Quotations Accepted	Average Acceptance	Number of ICP quotes	Number of ICP/IDNO
Companies Dropped out of the Market								
ICP69	2	£68,968.12	2	0				
ICP79	1	£79,578.60	1	0				
ICP62	1	£353,682.68	1	0				
ICP71	1	£424,419.22	1	0				
ICP75	1	£19,452.55	1	0				
ICP76	1	£58,357.64	1	0				
ICP82	1	£141,473.07	1	0				
ICP56	1	£442,103.35	0	1	1	£442,103.35	0	1
ICP41	1	£282,946.15	0	1				
ICP130	1	£2,528,831.18	1	0	1	£2,528,831.18	1	0
ICP118	1	£3,183,144.14	1	0				
ICP121	1	£7,073,653.65	1	0				
ICP123	1	£3,094,723.47	1	0				
ICP137	1	£3,713,668.17	1	0				
ICP133	1	£884,206.71	1	0				
ICP127	1	£1,591,572.07	1	0				
ICP118	1	£707,365.37	1	0				
ICP73					1	£141,473.07	1	0

Notes:

Some companies may have rebranded and changed their company name or may have been acquired by another company, the tables show the original company names, and therefore some ICP / IDNO may have entered the market, under a different name, with the original showing as exiting the market.

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Analysis of ICP/IDNO Activity within EHV & HV Generation - SPM								
SPM 2010-11								
Company	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP21	1	£62,950.54	1	0				
ICP18	1	£23,081.86	1	0				
ICP122	1	£23,606,452.30	1	0				
ICP132	1	£4,826,208.03	1	0				
SPM 2011-12								
Company	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO	Quotations Accepted	Average Acceptance	Number of ICP quotes	Number of ICP/IDNO quotes
ICP21	7	£84,233.82	7	0				
ICP62	4	£110,352.30	3	1	1	£230,818.64	1	0
ICP68	1	£152,130.47	1	0				
ICP18	1	£7,134.39	1	0				
ICP19	2	£32,524.45	2	0				
ICP41	2	£57,704.66	2	0				
ICP1	1	£50,360.43	1	0				
ICP132	1	£4,826,208.03	1	0	1	£4,826,208.03	1	0
ICP108	1	£5,245,878.29	1	0				
ICP125	1	£2,360,645.23	1	0	1	£2,360,645.23	1	0
ICP139	1	£3,189,494.00	1	0				
ICP100	1	£3,147,526.97	1	0	1	£3,147,526.97	1	0
ICP51					1	£251,802.16	1	0
ICP53					1	£7,134.39	1	0
SPM 2011-12								
Companies New to the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP62	4	£ 110,352	3	1	1	£ 230,819	1	
ICP68	1	£ 152,130	1					
ICP19	2	£ 32,524	2					
ICP41	2	£ 57,705	2					
ICP1	1	£ 50,360	1					
ICP108	1	£ 5,245,878	1					
ICP125	1	£ 2,360,645	1		1	£ 2,360,645	1	
ICP139	1	£ 3,189,494	1					
ICP100	1	£ 3,147,527	1		1	£ 3,147,527	1	
ICP51					1	£ 251,802	1	
ICP53					1	£ 7,134	1	
SPM 2011-12								
Companies who dropped out the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP122	1	£23,606,452	1	0				
SPM 2012-13								
Company	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO	Quotations Accepted	Average Acceptance	Number of ICP quotes	Number of ICP/IDNO quotes
ICP86	23	£97,390.87	23	0				
ICP38	1	£104,917.57	1	0				
ICP21	3	£104,917.57	3	0	1	£104,917.57	1	0
ICP62	1	£314,752.70	1	0	2	£209,835.13	2	0
ICP103	3	£1,477,239.33	3	0				
ICP105	9	£66,447.79	9	0				
ICP18	3	£20,983.51	3	0	1	£41,967.03	1	0
ICP83	1	£83,934.05	1	0				
ICP51	4	£451,093.07	4	0	2	£167,763.19	2	0
ICP97	1	£62,950.54	1	0				
ICP63	1	£10,177.00	1	0				
ICP107	2	£83,934.05	2	0				
ICP48	2	£136,392.84	2	0				
ICP52	1	£104,917.57	1	0				
ICP91	1	£69,245.59	1	0				
ICP41	2	£3,373,099.74	2	0				
ICP140	1	£3,399,329.13	1	0	1	£314,752.70	1	0
ICP131	1	£7,973,735.00	1	0				
ICP63	2	£4,196,702.63	2	0				
ICP134	1	£9,967,168.75	1	0				
ICP100	3	£3,147,526.97	3	0				
ICP67	1	£10,072,086.32	1	0				

Competition Test Notice August 2013

SPM 2012-13 Companies new to the market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP63	1	£ 10,177	1					
ICP107	2	£ 83,934	2					
ICP48	2	£ 136,393	2					
ICP52	1	£ 104,918	1					
ICP91	1	£ 69,246	1					
ICP140	1	£ 3,399,329	1	0	1	£ 314,753	1	0
ICP131	1	£ 7,973,735	1					
ICP134	1	£ 9,967,169	1					
ICP67	1	£ 10,072,086	1					
SPM 2012-13								
Companies who dropped out the Market	Quotations Issued	Average Quote Value	Number of ICP quotes issued	Number of ICP/IDNO quotes issued	Quotations Accepted	Average Acceptance Value	Number of ICP quotes accepted	Number of ICP/IDNO quotes accepted
ICP68	1	£ 152,130	1		0			
ICP19	2	£ 32,524	2		0			
ICP1	1	£ 50,360	1		0			

Notes:

Some companies may have rebranded and changed their company name or may have been acquired by another company, the tables show the original company names, and therefore some ICP / IDNO may have entered the market, under a different name, with the original showing as exiting the market.

Companies who are not accredited ICPs may also request a quotation for a POC but the quotation may be subsequently accepted by an accredited ICP and is captured in the acceptances above as appropriate.

Competition Test Notice August 2013

Analysis of Councils Using ICPs (UMCLA) - SPD

No Connections requested in 2010 - 11	
No Connections requested in 2011 - 12	
SPD 2012-13	Connections Requested
Council	
LA2	40
LA13	37
Total	77
SPD 2012-13	Connections Requested
New to the Market	
LA2	40
LA13	37
Total	77
SPD 2012-13	Connections Requested
Dropping out of the Market	
Total	0

Analysis of Councils Using ICPs (UMCLA) - SPM

SPM 2010-11	
Council	Connections Requested
LA30	103
LA45	83
LA39	70
LA40	2
LA41	16
LA43	34
LA44	360
Total	668
SPM 2011-12	
Council	Connections Requested
LA28	40
LA30	325
LA45	193
LA39	266
LA40	32
LA41	17
LA43	178
LA44	218
Total	1269
SPM 2011-12	
New to the Market	Connections Requested
LA28	40
Total	40
SPM 2011-12	
Dropping out of the Market	Connections Requested
Total	0
SPM 2012-13	
Council	Connections Requested
LA28	246
LA30	283
LA45	25
LA34	15
LA35	356
LA36	6
LA39	508
LA40	69
LA41	56
LA43	489
LA44	220
Total	2273
SPM 2012-13	
New to the Market	Connections Requested
LA34	15
LA35	375
LA36	6
Total	396
SPM 2012-13	
Dropping out of the Market	Connections Requested
Total	0

Competition Test Notice August 2013

Analysis of ICP/IDNO Activity within UMCLA - SPD		Analysis of ICP/IDNO Activity within UMCLA - SPM	
No connections requested in 2010 - 11			
No connections requested in 2011 - 12			
SPD 2012-12	Connections Requested	SPM 2010-11	Connections Requested
Company		Company	
ICP98	77	ICP5	308
Total	77	ICP141	360
		Total	668
SPD 2012-13	Connections Requested	SPM 2011-12	Connections Requested
Companies New to the Market		Company	
ICP98	77	ICP5	879
Total	77	ICP141	218
		ICP47	172
		Total	1269
		SPM 2011-12	Connections Requested
		Companies New to the Market	
		ICP47	172
		Total	172
		SPM 2011-12	Quotations Accepted
		Companies who dropped out the Market	
		Total	0
		SPM 2012-13	Connections Requested
		Company	
		ICP5	680
		ICP141	220
		ICP47	508
		ICP104	865
		Total	2273
		SPM 2012-13	Connections Requested
		Companies New to the Market	
		ICP104	865
		Total	865
		SPM 2012-13	Connections Requested
		Companies who dropped out the Market	
		Total	0


APPENDIX 3: WEBSITE SCREEN SHOTS

Competition Test Notice August 2013

Competition in Connections- Our New Website



Network Connections Homepage



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Network Connections


We are one of the leading connection providers in the UK, specialising in providing electricity connections in central and southern Scotland, Merseyside, Cheshire, North Wales and Shropshire.

We have a wealth of experience in a wide range of projects, from one-off connections to large residential, retail and industrial developments, as well as sports stadia and leisure parks.


Whether your development requires electricity, gas, water, telecoms or embedded generation connections we will offer you an outstanding, comprehensive and bespoke end to end utility solution.

But did you know you have a choice and may obtain a competitive quotation for some elements of the connection works from an Independent Connection Provider (ICP). For further information please view our [Competition in Connections](#) area, plus, you can also refer to our leaflet 'Providing You With a Choice'.


If you would like help or advice on your options, we will be more than happy to help you. [Click here to find out how to contact us.](#)




Single House




Business Premises



Industrial / Commercial



House Builders



Temporary Connections



Connecting Distributed Generation



New Connections



Please note that calls may be recorded for training and monitoring purposes.

Scotland
 Tel: 0845 270 0785
 Fax: 0141 614 0085
[Click here to email](#)

SP Energy Networks
 Network Connections
 55 Fullarton Drive
 Cambuslang
 Glasgow
 G32 8FA

England & Wales
 Tel: 0845 270 0783
 Fax: 0151 221 2190
[Click here to email](#)

SP Energy Networks
 Network Connections
 PO Box 290
 Lister Drive
 Liverpool
 L13 7HJ



[Click here to speak to one of our dedicated account managers](#)

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How to Contact CiC

Central & Southern Scotland	Cheshire, Merseyside, N. Wales & N.Shropshire
<p>Competition in Connections Telephone: 0141 614 0211 Email: cramadminnorth@scottishpower.com In writing: Competition in Connections SP Energy Networks 55 Fullarton Drive Cambuslang Glasgow G32 8FA</p>	<p>Competition in Connections Telephone: 0151 609 2012 Email: cramadminsouth@scottishpower.com In writing: Competition in Connections SP Energy Networks Prenton Way North Cheshire Trading Estate Prenton Wirral CH43 3ET</p>

[Click here](#) to view the full SP Energy Networks contact page.

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Promoting Choice - ICPs



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Competition in Connections

Your Choice

Competition in the connections market provides you with a choice when you select who provides some elements of your connection process. These can either be provided by ourselves, Independent Connection Providers (ICPs) or Independent Distribution Network Operators (IDNOs).

Please view the remainder of the Competition in Connections section of the website for further information and refer to our leaflet 'Providing You With a Choice'.

For your safety, only suitably accredited connection companies can provide connections. Although Point of Connection quotations can be issued to any customer who requests one, only fully accredited ICPs can present designs for adoption and a point of connection quote cannot be accepted unless it is accompanied with a full design from an accredited ICP.

Independent Connection Providers
Independent Distribution Network Operators

Independent Connection Provider

These are companies that are accredited to build new electricity networks to our specifications. These new networks can then be adopted by us or by an Independent Distribution Network Operator (IDNO).

New domestic, commercial, industrial and **generation network connections** can be built by an ICP, IDNO or SP Energy Networks. These connections may be adopted by SP Energy Networks or an IDNO.



Final joint to the existing DNO Network can be completed by ICPs, IDNOs or SP Energy Networks.

Other pages in this section:

- Who can do the work?
 - What work can be done?
 - Who regulates our connections business?
 - Tracking the progress of your project
 - Steps to getting connected
- Construction and Adoption Agreements
 - Extending the scope of ICP works
 - Technical Guidance
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Promoting Choice- IDNOs



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Competition in Connections

Your Choice

Competition in the connections market provides you with a choice when you select who provides some elements of your connection process. These can either be provided by ourselves, Independent Connection Providers (ICPs) or Independent Distribution Network Operators (IDNOs).

Please view the remainder of the Competition in Connections section of the website for further information and refer to our leaflet 'Providing You With a Choice'.

For your safety, only suitably accredited connection companies can provide connections. Although Point of Connection quotations can be issued to any customer who requests one, only fully accredited ICPs can present designs for adoption and a point of connection quote cannot be accepted unless it is accompanied with a full design from an accredited ICP.

Independent Connection Providers
Independent Distribution Network Operators

Independent Distribution Network Operator

These are accredited companies that can also build new electricity networks. An IDNO may continue to own and operate these new networks independently providing maintenance, repair and supply to their customers.

New domestic, commercial, industrial and **generation network connections** can be built by an ICP, IDNO or SP Energy Networks. These connections may be adopted by SP Energy Networks or an IDNO.



Final joint to the existing DNO Network can be completed by ICPs, IDNOs or SP Energy Networks.

Other pages in this section:

- [Who can do the work?](#)
 - [What work can be done?](#)
 - [Who regulates our connections business?](#)
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Who can do the Work?



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Lloyds Accreditation/Registration

If you wish to appoint an ICP to carry out some of your electricity connection works, they must be registered with Lloyds National Electricity Registration Scheme (NERS).


Please view this page on the [Lloyds Register website](#) to find a list of these companies.

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Non-Contestable Works



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Competitive Works

Competitive Connections work undertaken to provide an electricity connection to our network falls into two categories.

Contestable Works

Non-Contestable Works

Non-Contestable Works

This is work that only SP Energy Networks can do.


This includes:

- Assess the impact of your new connection to our existing networks.
- Identify and design the Point of Connection (POC) to our networks.
- Specify the equipment and materials that have to be used.
- Approval of new ICP design.
- Inspect and monitor the ICP work on the new networks.
- Witness testing of the new electrical equipment installed by the ICP.

To ensure that your new connection is built to SP Energy Networks quality and standard, we enter in to a legal construction and adoption agreement with the ICP and the developer. Once constructed by the ICP we will adopt, maintain and operate the new network as part of our electricity distribution system.

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Who Regulates our Connections Business

Connecting to our Network	Ofgem																																			
Network Connections	Ofgem regulate the electricity industry by setting standards of service which ensures you receive a satisfactory level of service.																																			
Getting Connected	Ofgem Standard Licence Condition 15 Timescales for Non-Contestable Connection Projects																																			
Moving Your Supply Position	1. Provision of Quotations																																			
Moving Our Equipment	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #4CAF50; color: white;"> <th>Standard</th> <th>Type</th> <th>Service</th> <th>Timescale to Provide Service</th> <th>Voluntary Standard Payments</th> </tr> </thead> <tbody> <tr> <td>1a</td> <td>LV Demand</td> <td>For a new demand connection to the licensee's distribution system where the highest voltage of the assets at the point of connection and any associated works is not more than 1 kilovolt</td> <td>Within 15 working days of receiving the request</td> <td>Failure to meet this target will result in a Voluntary Standard Payment of £50 for each day failure continues.</td> </tr> <tr> <td>1b</td> <td>LV Generation</td> <td>For a new generation connection to the licensee's distribution system where the highest voltage of the assets at the point of connection and any associated works is not more than 1 kilovolt</td> <td>Within 30 working days of receiving the request</td> <td>Failure to meet this target will result in a Voluntary Standard Payment of £50 for each day failure continues.</td> </tr> <tr> <td>1c</td> <td>HV Demand</td> <td>For a new demand connection to the licensee's distribution system where the highest voltage of the assets at the point of connection and any associated works is more than 1 kilovolt but not more than 22 kilovolts</td> <td>Within 20 working days of receiving the request</td> <td>Failure to meet this target will result in a Voluntary Standard Payment of £100 for each day failure continues.</td> </tr> <tr> <td>1d</td> <td>HV Generation</td> <td>For a new generation connection to the licensee's distribution system where the highest voltage of the assets at the point of connection and any associated works is more than 1 kilovolt but not more than 22 kilovolts</td> <td>Within 50 working days of receiving the request</td> <td>Failure to meet this target will result in a Voluntary Standard Payment of £100 for each day failure continues.</td> </tr> <tr> <td>1e</td> <td>EHV Demand</td> <td>For a new demand connection to the licensee's distribution system where the highest voltage of the assets at the point of connection and associated works is more than 22 kilovolts but not more than 72 kilovolts</td> <td>Within 50 working days of receiving the request</td> <td>Failure to meet this target will result in a Voluntary Standard Payment of £150 for each day failure continues.</td> </tr> <tr> <td>1f</td> <td>Other Connections</td> <td>For a new connection to the licensee's distribution system that is not included within the preceding sub-paragraphs</td> <td>Within 3 months of receiving the request</td> <td>Failure to meet this target will result in a Voluntary Standard Payment of £100 for each day failure continues.</td> </tr> </tbody> </table>	Standard	Type	Service	Timescale to Provide Service	Voluntary Standard Payments	1a	LV Demand	For a new demand connection to the licensee's distribution system where 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1f	Other Connections	For a new connection to the licensee's distribution system that is not included within the preceding sub-paragraphs	Within 3 months of receiving the request	Failure to meet this target will result in a Voluntary Standard Payment of £100 for each day failure continues.																																
Disconnections	2. Information and Design Submissions																																			
Unmetered Connections	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #4CAF50; color: white;"> <th>Standard</th> <th>Type</th> <th>Service</th> <th>Timescale to Provide Service</th> <th>Voluntary Standard Payments</th> </tr> </thead> <tbody> <tr> <td>2a</td> <td>Point of Connection Information</td> <td>Provide technical information necessary to enable the Applicant to identify the proposed location and characteristics of the point of connection of the premises to the licensee's distribution system, where the highest voltage of the assets at that point or any associated works is more than 22 kilovolts but not more than 72 kilovolts</td> <td>Within 30 working days of receiving the request</td> <td>Failure to meet this target will result in a Voluntary Standard Payment of £100 for each day failure continues.</td> </tr> <tr> <td>2b</td> <td>Design Submissions for LV and HV Connections</td> <td>In response to a design submitted by the Applicant for the licensee's approval, outlining a new proposal for connecting premises to the licensee's distribution system, provide a written approval of the proposed design, or a written rejection stating reasons for rejection</td> <td>10 working days of receiving the proposed design (unless any part of it would require or directly affect the use of EHV assets)</td> <td>Failure to meet this target will result in a Voluntary Standard Payment of £50 LV / £100 HV for each day failure continues.</td> </tr> <tr> <td>2c</td> <td>Design Submissions for EHV and Other Connections</td> <td>In response to a design submitted by the Applicant for the licensee's approval, outlining a new proposal for connecting premises to the licensee's distribution system, provide a written approval of the proposed design, or a written rejection stating reasons for rejection</td> <td>20 working days of receiving the proposed design</td> <td>Failure to meet this target will result in a Voluntary Standard Payment of £150 for each day failure continues.</td> </tr> </tbody> </table>	Standard	Type	Service	Timescale to Provide Service	Voluntary Standard Payments	2a	Point of Connection Information	Provide technical information necessary to enable the Applicant to identify the proposed location and characteristics of the point of connection of the premises to the licensee's distribution system, where the highest voltage of the assets at that point or any associated works is more than 22 kilovolts but not more than 72 kilovolts	Within 30 working days of receiving the request	Failure to meet this target will result in a Voluntary Standard Payment of £100 for each day failure continues.	2b	Design Submissions for LV and HV Connections	In response to a design submitted by the Applicant for the licensee's approval, outlining a new proposal for connecting premises to the licensee's distribution system, provide a written approval of the proposed design, or a written rejection stating reasons for rejection	10 working days of receiving the proposed design (unless any part of it would require or directly affect the use of EHV assets)	Failure to meet this target will result in a Voluntary Standard Payment of £50 LV / £100 HV for each day failure continues.	2c	Design Submissions for EHV and Other Connections	In response to a design submitted by the Applicant for the licensee's approval, outlining a new proposal for connecting premises to the licensee's distribution system, provide a written approval of the proposed design, or a written rejection stating reasons for rejection	20 working days of receiving the proposed design	Failure to meet this target will result in a Voluntary Standard Payment of £150 for each day failure continues.															
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Competition in Connections	<p>Note: the conditions precedent to be satisfied for the purposes of Part 3 are specified by SP Energy Networks and agreed by the ICP under the provisions of the Construction and Adoption Agreement (as defined in Engineering Recommendation G81 of the Energy Networks Association) or such similar agreement as SP Energy Networks may from time to time adopt.</p> <p>▪ Return to the CIC homepage</p>																																			
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Process Maps



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Process Maps

Step-by-step process guides are available for metered and unmetered connections in pdf format.


Process map for metered connections

Process map for unmetered connections


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Construction and Adoption Agreements



New & Modified Connections

Where you have elected to appoint an accredited Independent Connection Provider (ICP) to undertake some or all of the contestable works, then your appointed ICP will be required to work in accordance with the terms and conditions of our Construction and Adoption Agreement. The Construction and Adoption Agreement can either be bilateral between you and us or with your appointed ICP. Alternatively it can be on a tripartite basis. The Construction and Adoption Agreement, sets out the terms and conditions under which we will agree to adopt the assets installed.


-  [Bilateral between us and the developer](#)
-  [Bilateral between us and the contractor](#)
-  [Tripartite between us, developer and contractor](#)

Street Lighting & Street Furniture


For any assets installed in relation to street furniture or street lighting, you can appoint an accredited ICP to undertake the work. The appointed ICP will be required to carry out the works in accordance with the terms and conditions of our Construction & Adoption Agreement.

-  [SP Distribution - Street Lighting & Street Furniture Construction Adoption Agreement](#)
-  [SP Manweb - Street Lighting & Street Furniture Construction Adoption Agreement](#)

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Extension of Contestable Works



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Extension of Contestable Works Trials

We have been collaborating with Ofgem, other distribution network operators and ICPs to extend the scope of works which can be carried out by ICPs and IDNOs.


The trials for metered and unmetered closing joints have now concluded, this aspect of works has now become "business as usual" and forms part of Contestable Works. Further areas where trials are being pursued are within the identification and design of the Point of Connection (POC) to our existing network. With initial consideration being given to Low Voltage Connections up to and including a total connection load of 200kVA.

If your company is interested in participating in any of the trials, please **contact the Competition in Connections** team.


Our **Competition in Connections newsletter** keeps you up to date on our upcoming, ongoing and completed trials.

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Specification Documents


Click a column header to sort the items in alphanumerical order by a particular column. All documents are in Adobe PDF format. Certain forms can now be completed with Acrobat reader and emailed to the relevant address.

Completing PDF Forms

- Open the pdf form by left-clicking the link
- Complete the form by typing the relevant information into the blue areas
- Save the completed form onto your computer by selecting 'file' then 'save as...'

Document	Issue	Document Title	Date
ASSET-01-015	Issue 1	New Connections Contractor Approval Policy	2005-08-02
ASSET-04-015	Issue 1	Operating Regime for Contestable Network Construction on Greenfield Housing Sites	2005-08-02
ASSET-04-015	Appendix 1	Declaration of Test Results for LV New Cable Installations	2005-08-03
ASSET-04-029	Appendix 2	Completion Certificate For New Cable Installations	2005-08-02
ASSET-04-015	Appendix 3	Entering / Exiting the Live Working Regime	2005-08-02
ASSET-04-020	Issue 4	Auditing and Escalation Regime	2013-07-08
ASSET-04-025	Issue 2	Project Completion Process for Contestable Works	2005-11-15
ASSET-04-029	Issue 1	CRAM Process for Contestable Unmetered Connection Projects	2012-10-15
ASSET-04-029	Appendix 3	Contestable Unmetered Connection Application Form (pdf form)	2012-10-15
ASSET-04-029	Appendix 5	Contestable Unmetered Proposal/Whereabouts Form (Excel Calculator)	2012-10-15
ASSET-04-029	Appendix 6	Request to Connect to SP Network Unmetered Form (pdf form)	2012-10-15
ASSET-04-030	Issue 3	CRAM Process for Contestable Connection Projects	2012-10-15
ASSET-04-030	Appendix 3	POC Application Form (pdf form)	2012-10-15
ASSET-04-030	Appendix 5	Design Approval Form (pdf form)	2012-10-15
ASSET-04-030	Appendix 8	Whereabouts Form (pdf form)	2012-10-15
ASSET-04-030	Appendix 9	Third Party Connection Request Form (pdf form)	2012-10-15
ASSET-04-030	Appendix 11	EaCW Request to Connect Form (pdf form)	2012-10-15
BATT-06-001	Issue 1	Approved Equipment Register - Batteries	2013-01-07
BUPR-22-015	Issue 2	Recording of Electrical Assets by Contractors	2012-11-29
CAB-03-032	Issue 2	Specification for the Installation of Low Voltage Internal mains and Services	2012-12-13
CAB-04-008	Issue 1	Assessment of Third Party LV Cable Jointing Systems	2005-08-02
CAB-04-009	Issue 3	Policy & Application Guide for 11kV Polymeric Cables	2013-01-22
CAB-06-001	Issue 9	Approved Equipment Register - Cables & Cable Accessories	2012-11-29
CAB-15-003	Issue 8	Handling & Installation of Cables up to and including 33kV	2011-04-07
DOC-00-217	Issue 5	Distribution Low Voltage Earthing Manual Documents Index	2010-09-08
DOC-00-280	Issue 38	Approved Equipment Register	2013-04-11
EART-01-002	Issue 3	Low Voltage Earthing Policy	2005-06-12
-	-	Distribution Low Voltage Earthing Manual (To be read alongside EART-01-002)	2005-08-02
EART-02-003	Issue 8	Earthing and Bonding at Secondary Substations	2005-08-02
EART-06-001	Issue 1	Approved Equipment Register - Earthing	2005-08-02
EPS-02-005	Issue 1	Installation & Record Framework for Greenfield Low Voltage Housing Estate Underground Networks and Associated, New, HV/LV Distribution Substations	2005-08-02
EPS-02-006	Issue 1	Installation and Record Framework for Industrial and Commercial Underground Connected Loads Up To and Including 11kV	2005-08-02
EPS-03-027	Issue 1	Materials Specification Framework for Greenfield Low Voltage Housing Estate Underground Network Installations and Associated, new, HV/LV Distribution Substations	2005-08-02
EPS-03-031	Issue 1	Materials Specification Framework for Industrial and Commercial Underground Connected Loads Up To and Including 11kV	2005-08-02
EPS-06-001	Issue 2	Approved Equipment Register - Surge Arresters	2007-04-19
EPS-06-002	Draft	Approved Equipment Register - Ancillary Meter Termination Equipment	2005-04-09
ESDD-02-012	Issue 4	Framework for design and planning for low voltage housing developments underground network installations and associated, new, HV/LV distribution substations	2011-11-21
ETR-138	Issue 1	Engineering Technical Report - Resilience to Flooding of Grid and Primary Substations (2009)	2013-02-14
OHL-02-015	Issue 2	Code of Practice for the Provision of LV Supplies to Equipment Associated with Transmission Towers	2009-02-21
OHL-03-099	Issue 1	Specification for 11kV And 33kV Overhead Lines of Unearthed Construction on Single and "H" Type Wood Poles	2007-07-03
OPSAF-13-001	Issue 8	(PSNSP 5.1) Authorisation Procedures	2012-11-29
OPSAF-13-001	Appendix 9	Nomination Form (pdf form)	2012-11-29
OPSAF-13-001	Appendix 10	Cancellation Form (pdf form)	2012-11-29
SUB-02-006	Issue 5	Secondary Substation Installation & Commissioning Specification	2007-02-01
SUB-02-013	Issue 3	Policy and Specification for the Interface with Independent Distribution Network Operators Installation	2007-10-18
SUB-02-613	Issue 1	Electrical Insulation Testing of HV Equipment up to 33kV	2005-08-02
SUB-02-613	Appendix 2	Electrical Insulation Testing of HV Equipment up to 33kV	2005-08-02
SUB-03-017	Issue 3	General Specification For The Civil Engineering And Building Design And Construction Of Secondary Substations	2009-09-01
SWG-06-001	Issue 3	Approved Equipment Register - Switchgear	2005-08-02

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Keeping You Informed

To keep you informed of what is happening and any changes that will affect you, we will be issuing monthly newsletters.




July 2013 CiC Newsletter


📄 July 2013 Newsletter (450kb)

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Adopted Distributed Generation

Applicants wishing to apply under Competition in Connections for a Point of Connection (PoC) that incorporates requirements for Distributed Generation should apply via the [Competition in Connections process](#).

Applicants should complete and submit the [Point of Connection application form](#) (see box below) together with the appropriate Distribution Generation application form. The latter can be found on the [Connecting Distributed Generation website](#).

Point of Connection Application Form



- Open the pdf form by [left-clicking this link](#)
- Complete the form by typing the relevant information into the blue areas
- Save the completed form onto your computer by selecting 'file' then 'save as...'

Adobe Acrobat Reader is required to view and complete the PDF form. If you do not have it, it is available free from Adobe's website. [Click here to download it](#).

Adopted Distributed Generation applications should be submitted to:


- CRAMAdminNorth@scottishpower.com (Scotland)
- CRAMAdminSouth@scottishpower.com (England & Wales)

The [Specification Documents page](#) provides links to guidance documents for adopted Distribution Generation projects and the Competition in Connections procedure.


Please send postal applications to the SP Energy Networks offices listed on our [contact CiC page](#).

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Guidance Leaflets

Our 'Getting it Right' guidance leaflets are available from the links below.



- [Providing You With a Choice](#)
- [Our Connection Process Explained leaflet](#)
- [Excavation and Reinstatement leaflet](#)
- [NRSWA \(New Roads and Street Works Act 1991\)](#)
- [On Site Responsibilities](#)
- [Wayleaves & Consents leaflet](#)
- [Metering leaflet](#)

New Connections



Please note that calls may be recorded for training and monitoring purposes.

Scotland


Tel: 0845 270 0785
Fax: 0141 614 0085
[Click here to email](#)

SP Energy Networks
Network Connections
55 Fullarton Drive
Cambuslang
Glasgow
G32 8FA

England & Wales

Tel: 0845 270 0783
Fax: 0151 221 2190
[Click here to email](#)

SP Energy Networks
Network Connections
PO Box 290
Lister Drive
Liverpool
L13 7HJ



Click here to speak to one of our dedicated account managers

APPENDIX 4: ECSG BARRIERS TO COMPETITION AND SPD/SPM RESPONSE

Potential Barrier	OFGEM Comments	SPEN updated Response
<p>Availability of information</p>	<p>Ease of access, speed of access, ensuring information is up to date (current).</p> <ul style="list-style-type: none"> • Correct contact/process to follow to discuss a new job / submit a new application • Substation general arrangement drawings • Code of practice relating to substation design up to 33kV • Cable installation practice up to 33kV • Code of practice relating to HV network protection (up to 33kV) • Code of practice re: LV network protection • Design policy for HV networks up to 33kV • Current network load information/feeder load analysis • Design policy for industrial supplies • Other information that it may be considered best practice to provide to ICPs 	<p>SP Energy Networks website (spenergynetworks.co.uk) has for many years provided comprehensive information for ICPs and IDNOs. It has recently been further updated to provide further technical specifications and updated process documents for ICPs and IDNOs. There are currently in excess of 50 information documents related to Competition in Connections.</p> <p>We provide direct, free access to our asset data records (GIS) through a web portal. ICPs can view underground and overhead line assets and interrogate the data to establish type, size, location and ratings of the relevant equipment / assets.</p> <p>Information for DG customers is also freely available through the website spenergynetworks.co.uk/dgis. The website provides indicative generation connection capacity and “hotspots” on our network where there is little available DG capacity without network reinforcement.</p> <p>Our Long Term Development Statement (LTDS) for SPD and SPM is also freely available on our website. The LTDS consists of system data, explanatory text, schematics and figures for the 33kV distribution system in central and southern Scotland and schematics and figures for the 132kV and 33kV distribution system in Merseyside, Cheshire and North Wales.</p>
<p>Adoption agreement security arrangements</p>	<p>Sometimes viewed as overly onerous.</p> <p>Do numbers of faults in adopted assets necessitate the level of bond DNOs require?</p>	<p>We reserve the right to ask for financial security. However, we have never used this provision in over 15 years of adopting assets from ICPs.</p>

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DNO inspection and monitoring practices	<p>Sometimes perceived as overly onerous.</p> <p>Is best practice set out in Ofgem's February 2005 'Competition in connections to electricity distribution systems - decision document part B' being followed?</p>	<p>SP Energy Networks operates the 3-tier hierarchy of inspection levels as set out in the Ofgem paper Competition in Connections - Electricity Distribution Systems issued in June 2004 and referenced in the corresponding decision document of February 2005.</p> <p>We are currently looking to further enhance this and are developing an interactive audit system which allow ICPs to view the results of any audits online. This enhanced process will go live later in 2013. This new system will be part of our new IT system RAdAR, which is replacing our current system CRAM.</p>
Terms in connection agreements / types of connection agreements available.	<p>DNOs sometimes viewed as being inflexible in their terms.</p> <p>DNOs insisting on a particular type of connection agreement e.g. Bi-partite/Tri-partite can be viewed by ICPs as a barrier to competition.</p>	<p>We offer both Bi-partite and Tri-partite agreements to ICPs. The decision on which to use is made by the ICP, whichever suits their requirements.</p>
Letters of authority	<p>Inconsistency in what DNOs require from ICPs to show they are acting on behalf of a customer.</p>	<p>We do not ask for a letter of authority when an ICP applies for a POC. We will provide POC offers to any number of ICPs who may be bidding for the same site. Also we will provide information for various design options / loads, to allow the ICP to "optioneer", to provide their customer with an optimum design solution.</p> <p>Proof of appointment is required upon acceptance of a POC quotation.</p>
Service timeframes (other)	<p>Where non-contestable services are excluded from SLC 15 (where ICPs have asked for the DNO to complete one or more contestable service) are SLC 15 timeframes applied?</p> <p>DNOs are sometimes viewed as not providing services that fall outside of SLC 15 in reasonable timeframes. E.g. reinforcement works.</p>	<p>SPEN has applied voluntary standards to works not covered by SLC15 for works on the EoC (Extension to Contestability) LV and HV jointing to our distribution network.</p> <p>Contestable services, where offered, will be provided in a timescale agreed with the ICP.</p> <p>Where reinforcement is required we will endeavour to meet customer timescales to ensure that network capacity is available to meet the ICP / customer timescales.</p>

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<p>Service timeframes (SLC 15)</p>	<p>Complaints are still received about services that are not delivered within the timeframes set out in SLC 15.</p> <p>Do DNOs track performance by customer to ensure that some ICP customers i.e. particular ICPs do not consistently receive a worse quality of service than others.</p> <p>Concerns that DNOs require different levels of minimum information before an application are deemed complete. Further concerns that where an application is not complete ICPs are not made aware of this fact within 5 working days (SLC 15.5).</p> <p>Clear guidelines on what can be considered a complete application allow ICPs to submit complete applications first time avoiding delays to them receiving their non-contestable offer. Delays in informing ICPs that their applications are not complete will have an impact on their timelines for providing their customer with an offer.</p> <p>Are associated works (e.g. reinforcement) and final works completed on different timescales or all within the timescales for final works?</p>	<p>We always strive to exceed the SLC15 timescales and On the rare occasion we do have a failure we make a voluntary payment to the ICP.</p> <p>SPEN treats all customers in a non discriminatory manner and we do not see the requirement to monitor performance between ICPs.</p> <p>There is a licence requirement to identify any “missing” minimum information within 5 days. Our minimum information requirements for POC, design approval and final connection are set out in our published process document (ASSET-04-030) for adopted connections, which is freely available on our website. (http://www.sppowersystems.co.uk/connecting_to_our_network/specifications) Where the information is requested after 5 days, the clock is only paused.</p> <p>Where appropriate, timescales for associated works – e.g. system reinforcement - will be indicated at the time of the POC quotation. In some cases, these may be contingent on planning consents. However, we will try to accommodate the ICP’s timescales where possible.</p>
<p>Developing ongoing relationships</p>	<p>DNOs are often seen to be poor at ‘soft skills’. E.g. communication, cooperativeness, relationships with ICPs etc</p> <p>How do DNOs ensure that they avoid issues resolved in one job repeating in the next?</p> <p>ICP relationship managers – providing not just a point of</p>	<p>Because of the volumes of CiC enquiries we have dedicated teams in each DSA that deal only with CiC activities. This has enabled close working relationships to be developed between our designers and those of the ICP and IDNO.</p> <p>For day to day enquiries we have published mailboxes and contact telephone numbers and aim to respond to most enquiries within a working day.</p> <p>SPEN has made considerable efforts to communicate more effectively with customers</p>

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	<p>contact but a contact that is aware of all of the stages of the project and that can manage the project to proactively avoid issues arising.</p> <p>Communication with ICPs to fully understand why the ICP is requesting the services they are rather than second guessing the reasons behind requesting a particular design/POC. Dialogue with ICPs so that they have more visibility and understanding of alternative options and DNOs reasons for rejecting ICP suggestions. Dialogue so that ICPs can fully understand what the limitations of a particular POC might be.</p>	<p>and connections providers. This has included more regular workshops with connections customers, bilateral meetings, and significant work on documentation and on our website. It is in our own interest to ensure that connection customers, ICPs and IDNOs have a clear understanding of what we need to provide services in a timely fashion, and also that we listen and respond to any concerns about our processes or service and so help to avoid complaints arising.</p> <p>In addition, we hold regular meetings with ICPs and IDNOs (fortnightly or monthly depending on the volume of ICP activity). The meetings are held so that the ICPs can discuss particular issues they may be having with the process or technical guidance on how best to proceed.</p>
<p>Scope of unmetered contestable works</p>	<p>The assets that ICPs can work on vary from DNO to DNO.</p> <p>What assets are ICPs able to work on when providing unmetered services in your DSA?</p> <p>Are there any particular activities ICPs can not undertake / assets ICPs are not allowed to work on in your DSA?</p> <p>What is being done to address this issue?</p>	<p>In SPD and SPM, all underground unmetered work is contestable.</p>
<p>Legals process</p>	<p>DNOs are slow to progress and complete legal documents which can delay connections. Process does not start until after design approval.</p> <p>ICPs unable to offer clients firm timescales for connection as may be delayed by legals.</p> <p>Inconsistency in whether works can be energised</p>	<p>We have made considerable progress in addressing this issue, working with IDNOs and other stakeholders. We have made a number of process changes to streamline the requirements for the acquisition and auditing of land rights, and we are looking to implement the “Incorporated Process” in SPM, which avoids the need for SPEN to take a separate lease of premises within a close-coupled substation site. (note: the incorporated rights process cannot apply in SPD because of the difference in Scottish</p>

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	<p>without legals being in place.</p> <p>Are there solutions to this problem?</p>	<p>Law. This has been agreed by the IDNOs)</p> <p>ICPs are able to obtain the legals themselves as this is a contestable activity in SPEN. We are producing a guidance document to help them through the process.</p> <p>Consistent with other DNOs and established industry practice, we would expect all legal agreements to be in place before energisations are made.</p>
<p>Difference in non-contestable charges between S16 and competitive quotations</p>	<p>Customers unable to transfer non-contestable costs detailed in a S16 application to a competitive quote.</p> <p>Higher non-contestable charges incurred by ICPs (compared to S16 customers) to cover the processing of their application.</p>	<p>There may be some variance in non contestable costs between S16 and Competition in Connections (CiC) quotes because there are transactional charges associated with CiC such as design approval and inspection and monitoring charges, to reflect differences in the processes.</p> <p>We have recently commenced a trial for new connections to the EHV network. This trial sees the introduction of a single connections offer allowing our customers the ability to accept either the full connection works or the POC and the associated non-contestable charges.</p>

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<p>Design approval</p>	<p>IDNOs consider that timelines for design approval should be shorter for IDNOs than ICPs since the design is only up to the boundary.</p>	<p>The timescales in SLC15 do not differentiate between these types of job within the existing categories.</p> <p>We would always seek to accommodate any particular customer requirements but would not expect the relatively small number of instances to warrant a licence change.</p> <p>We believe the existing timescales for delivering design approval (10 days) are sufficiently tight so as not to delay scheme progress and we endeavour to provide design approval as soon as reasonably practical. (on average we provide design approval in 5 or 6 days). We treat the timescales as the maximum allowed and endeavour to provide design approval as soon as reasonably practical.</p>
<p>Dispute resolution</p>	<p>In our February 2007 CIC proposals document we supported a two-step dispute resolution process for business customers. Is your process two-step?</p> <p>We expect DNOs to communicate the disputes process to business customers, either through their websites and/or by providing details when issuing information, such as quotations to these customers.</p> <p>DNOs should ensure that they are able to manage communications with customers in a way that establishes a reliable, but not overly bureaucratic audit trail.</p>	<p>We have a well documented and publicised complaints process (the process is published on our website</p> <p><i>http://www.sppowersystems.co.uk/serving_our_customers/complaints_procedure</i></p> <p>We always aim to resolve the complaint at the initial contact stage (and within 10 days). If this is not always possible the complaint can be quickly escalated to ensure a speedy resolution.</p> <p>We have a consistent complaints process for all customers.</p>

APPENDIX 5: CNA BARRIERS TO COMPETITION

Perceived Barriers to Competition by the CNA	SPEN updated Response
<p>1. Connections quotation process that promotes choice to customers</p> <ul style="list-style-type: none"> • Separate identification of non contestable and contestable elements of work • Customer (ICP/IDNO) ability to accept both elements of quotation or to accept the non-contestable element only (with the ICP/IDNO carrying out contestable works). 	<p>Our quotations split the contestable and non contestable charges. In addition, a cost breakdown is provided to help the customer make an informed choice.</p> <p>We have amended our standard application form so that the customer can choose what type of quote they want, either full works, Competition in Connections (POC) or both, simply by ticking a box on the application form. They are not required to submit separate application forms.</p> <p>We have recently commenced a trial for EHV quotation offers whereby we will issue one quotation and the customer will have the ability to accept either the full connection works or the POC and non contestable charges.</p>
<p>2. Accredited ICPs/IDNOs to be to have sufficient information able identify their own points of connections on the DNO system (if they choose to do so).</p>	<p>For unmetered work, ICPs have access to our GIS records and determine their own POC within their designated working area.</p> <p>We have offered trials to ICPs and IDNOs to determine their own POC.</p>
<p>3. ICPs and IDNOs to be able to contest the design and construction of DNO network reinforcement work.</p>	<p>A breakdown of our reinforcement charges is given to ICPs and we are happy to provide further detail if required.</p> <p>We have actively participated in the Ofgem working group to develop this as a contestable activity. We anticipate an Ofgem consultation on this shortly.</p>
<p>4. Accredited ICPs and IDNOs able to self certify/ validate designs for contestable work.</p>	<p>This is in place for all unmetered work.</p> <p>For metered connections, whilst this is something we currently do not offer, our average timescales for design approval are 5/6 days which we believe exceeds our customer expectations.</p>
<p>5. DNOs make available design policy documents, codes of practice, method statements and material specification to accredited IDNOs/ICPs</p> <ul style="list-style-type: none"> • To enable the right design first time • To facilitate compliance with standards and COPs • To create transparency and remove ambiguity. 	<p>All of the relevant documentation is freely available on our website.</p> <p><i>(http://www.sppowersystems.co.uk/connecting_to_our_network/specifications)</i></p>
<p>6. Simple, transparent, documented land rights processes that are followed by their staff and ensure that progress of competition in</p>	<p>The “legals” process has been reviewed by SP legal team. We have agreed process changes with the IDNOs. We have agreed:</p> <ul style="list-style-type: none"> • a Service Level Agreement incorporating responsibilities and timescales for the whole process of delivering land rights.

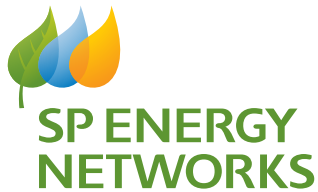
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<p>connections is not unduly delayed.</p>	<ul style="list-style-type: none"> • Style Heads of Terms letters which are hoped to speed the process and minimise cost to customers. • Instruction Letters which provide a clear record of the details of the connection request. <p>In the SPD area IDNOs and SPD have agreed that due to differences in Scots law the Incorporated Process would not be suitable. Instead SP and the IDNOs entered into a detailed dialogue considering numerous areas for improving the land rights process and have now agreed the framework for a Streamlined Process. The Streamlined Process is designed to speed up connections. It includes target timescales for title due diligence.</p>
<p>7. Arrangements that enable accredited ICPs/IDNOs to undertake LV and HV jointing on contestable works. To include:</p> <ul style="list-style-type: none"> • A regime that also allows ICPs/IDNOs to operate on DNO networks and/or • An arrangement where DNOs could offer ICPs/IDNOs contract SAP services to enable ICPs complete HV closing joints. 	<p>Processes are in place to enable ICPs to carry out live LV jointing and HV jointing to our networks. To date over 130 joints have been undertaken by ICPs.</p> <p>The revised charging statement is available on our website:</p> <p>www.spenergynetworks.com/methodology</p>
<p>8. Clearly defined process and timeline for delivery of methodology that facilitates accredited ICPs/IDNOs to carry out switching on DNO networks and issue safety documentation.</p>	<p>Whilst we remain open to developing trials in this area, to date we have not been approached by any ICP or IDNO to undertake operational work on our network.</p>
<p>9. Linked to 8 above. Evidence of work with other Licensees and the ENA to develop a national suite of operational documents identifying DNO specific requirements. To enable competent persons to operate across different Distribution Service areas without the requirement for a new Authorisation for each DSA.</p>	<p>We are happy to share our learning from work that enables ICPs and IDNOs to work on our networks.</p>
<p>10. Fair and Equitable Adoption Agreements that share liabilities between ICPs or IDNOs and the DNO.</p>	<p>As mentioned elsewhere, we are happy to offer either bi-partite or tri-partite agreements.</p> <p>We have not received any specific comments that our adoption agreements do not share liabilities on a fair and equitable basis</p>
<p>11. DNOs must demonstrate non-contestable charges are transparent and cost-reflective.</p>	<p>Our breakdown of charges provides transparency to customers with the split of contestable and non contestable charges and more detailed categories of charges.</p>

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<p>12. Simplified payment methods including the use of electronic correspondence throughout the connection and adoption process.</p>	<p>Correspondence and documentation is exchanged electronically with ICPs and IDNOs through our CRAM IT system. The system is internet based and allows for accurate and timely exchange of information. Following feedback from ICPs we are currently enhancing the IT system, using the industry used CLMS system, but further developed to reflect current practices.</p> <p>We accept BACS payments and will also accept debit card payments.</p>
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APPENDIX 6: COMPLAINTS/DISPUTE PROCESS



If You Are Not Satisfied With Our Service: Complaints Procedure

We are committed to providing you with excellent customer service, first time every time. However sometimes things do go wrong. We want to know when this happens, so that we can sort out any problems as quickly as we can. Here is all the information you need to use our complaints procedure.

How to contact us:

Telephone – please call us on: **0845 273 4444**

Email - you can email us at: **customer.care@sppowersystems.com**

In writing - you can write to us at:

Central & Southern Scotland

Customer Contact Team
SP EnergyNetworks
Strathkelvin House,
Campsie Road,
Kirkintilloch,
G66 1RN

Merseyside & North Wales

Customer Contact Team
SP EnergyNetworks
3 Prenton Way,
Prenton,
CH43 3ET

Please tell us your address including postcode with a contact telephone number in your letter. We will acknowledge your letter or e-mail within 1 working day.

Step 1 – Review by Customer Contact Team

However you contact us, we will aim to resolve your query within 10 working days.

Step 2 – Review by your Local Manager

If you are not happy with the response to your initial query and contact us again, we will acknowledge receipt of your complaint and arrange for a manager responsible for the electricity network in your area to review your complaint. We will contact you within 10 working days, or sooner if possible, and will do our best to resolve the problem at that stage.

Step 3 – Referral to a Senior Manager

If you are not happy with the way that the local manager has dealt with your complaint, you can ask for it to be looked at by a senior manager responsible for your region. We will contact you within 5 working days, investigate your complaint and work with you to resolve the problem.

Step 4 – Final Review by Customer Service Director

If after discussing your complaint with a senior manager responsible for your region, you are not fully satisfied by their actions, you can ask for your complaint to be formally reviewed by our Customer Service Director.

We will send you a letter setting out our final position within 10 working days.

Step 5 – Energy Ombudsman

We will do all we can to solve your problem by working with you. Where appropriate we will provide an apology and an explanation of what went wrong. We will take remedial action where this is needed and may also pay compensation. However if you are still unhappy with our actions and you have followed Steps 1-4, or if we have been unable to resolve your complaint within 8 weeks you have the right to contact the energy ombudsman. This is a free and independent dispute resolution service. The ombudsman will ask you for a full account of your dealings with us and they will also contact us to gain a factual understanding of the case from our perspective. The Ombudsman will make a final decision and inform you of the outcome.

Energy Supply Ombudsman
PO Box 966
Warrington
WA4 9DF

Telephone: 0845 055 0760
Fax: 0845 055 0765
Email: enquiries@energy-ombudsman.org.uk

Other sources of advice and information

These organisations may be able to provide you with independent information and advice.

Consumer Direct – www.consumerdirect.gov.uk or call 0845 404 0506.

Citizens Advice - www.citizensadvice.org.uk to find your nearest branch.

Age Concern - www.ageconcern.org.uk to find your nearest branch.

Help the Aged – www.helptheaged.org.uk to find your nearest branch

If You Are Not Satisfied With Our Service

Step 1 – Review by Customer Contact Team

We are committed to providing you with excellent customer service, first time every time. However, sometimes things do go wrong and we want to know when this happens, so that we can sort out any problems as quickly as we can. Here is all the information you need to use our **complaints procedure**.

How to contact us:

Central & Southern Scotland
 Telephone: 0845 273 4444
 Email: customer.care@sppowersystems.com
 In writing: Customer Contact Team
 SP Energy Networks
 Strathkelvin House
 Campsie Road
 Kirkintilloch
 G66 1RN

Cheshire, Merseyside, N.Wales & N.Shropshire
 Telephone: 0845 273 4444
 Email: customer.care@sppowersystems.com
 In writing: Customer Contact Team
 SP Energy Networks
 3 Prenton Way
 Prenton
 CH43 3ET

Please tell us your address including postcode with a contact telephone number in your letter. We will acknowledge your letter or e-mail within 1 working day.

However you contact us, we will aim to resolve your query within 10 working days.

If your query is in relation to Competition in Connections you will be passed onto Step 2.

Step 2 – Review by your Local Manager

If you are not happy with the response to your initial query and contact us again, we will acknowledge receipt of your complaint and arrange for a manager responsible for the electricity network in your area to review your complaint.

We will contact you within 10 working days, or sooner if possible, and will do our best to resolve the problem at that stage.

Step 3 – Referral to a Senior Manager

If you are not happy with the way that the local manager has dealt with your complaint, you can ask for it to be looked at by a senior manager responsible for your region. We will contact you within 5 working days, investigate your complaint and work with you to resolve the problem.

Step 4 – Final Review by Director

If after discussing your complaint with a senior manager responsible for your region, you are not fully satisfied by their actions, you can ask for your complaint to be formally reviewed by our Customer Service Director.

We will send you a letter setting our final position within 10 working days

Step 5 – Energy Ombudsman

We will do all we can to solve your problem by working with you. Where appropriate we will provide an apology and an explanation of what went wrong. We will take remedial action where this is needed and may also pay compensation. However, if you are still unhappy with our actions and you have followed Steps 1-4, or if we have been unable to resolve your complaint within 8 weeks you have the right to contact the energy Ombudsman. This is a free and independent dispute resolution service. The Ombudsman will ask you for a full account of your dealings with us and they will also contact us to gain a factual understanding of the case from our perspective.

The Ombudsman will make a final decision and inform you of the outcome.

Ombudsman Services: Energy
 PO Box 966
 Warrington
 WA4 9DF

Telephone: 0330 440 1624 or 01925 530263
 Fax: 0330 440 1625 or 01925 530264

Other sources of advice and information:

- Visit the Consumer Direct website or call 0845 404 05 06.
- Visit the Citizens Advice website to find your nearest branch.
- Visit the Age Concern website to find your nearest branch.
- Visit the Help the Aged website to find your nearest branch.

APPENDIX 7: TESTIMONIALS



Aptus Utilities Ltd

www.apтусutilities.co.uk

APTUS UTILITIES Ltd

Direct House

Lancaster Way

Wingates Business Park

Bolton BL5 3XY

T: 01204 325000

E: info@apтусutilities.co.uk

8th July 2013

Pam Baker,
SP Energy Networks
Lister Drive
Tuebrook
Liverpool
L13 7HJ

Dear Pam

Feedback on SP Network Connections

In response to your request for some comments on our experience of working in the SP Energy Networks we are happy to make the following comments.

Aptus Utilities has been undertaking competitive work since its formation in September 2011. Since that date in SP Manweb we have completed 15 design approvals with a further 5 designs in the process of being submitted for approval. We have only one design in the SP Scotland region which is in the process of being submitted for design approval.

The response to applications and design approvals is always within the standards of service and the engineers involved are very happy to discuss and resolve any queries we have.

SP Energy Networks use the CRAM system for the management of competitive work. We find the CRAM system is rather cumbersome. For instance we cannot register a job directly in the system. Also the processing of data within the system is very laborious. On the positive side it gives complete visibility to the state of each project. We understand SP Energy Networks are working towards improving the CRAM system.

We find the cost of audits in SP Energy Networks to be very high compared with other DNO's especially in relation to live jointing trial works.

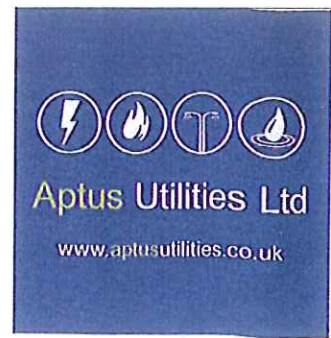
It is clear to us that SP Energy Networks understand that there is competition and are working hard to make that a smooth processes. They are communicating well to publicise competition with regular newsletters

The SP Energy Networks WEB site gives comprehensive details of the specifications and procedures required for ICP's. The GIS system they use is probably the best of all DNO's.

SP Energy Networks have made very clear to us who our point of contact is if we have any particular issues that needed escalation and this has worked well in being able to resolve and clarify points before they became a significant issue for us.


Overall we have been impressed with the way we have been dealt with by SP Energy Networks from a design and construction point of view however the legal process is less cohesive and has resulted in some unnecessary delays. Unlike other DNO's we deal with the legal aspect of works is one that requires much more co-ordination and drive from the ICP.





Based on our experience we are happy to write you this letter in support of your Competition Test application and can confirm that we are happy for this letter to go to Ofgem and into the public domain.

Yours sincerely



Lisa Kerford
Operations Manager

Aptus Utilities Ltd



BROOKS LANE MIDDLEWICH
01606 738741
01606 837165
www.duttoncontractors.com

TESTIMONIAL LETTER FOR SCOTTISH POWER - SOUTH AREA

Dutton Contractors Overview

Firstly – we consider ourselves to be a "Restricted" ICP. That is to say, for example, that we seldom carry out works for IDNO's on new developments, as we do NOT install Water or Gas services. IDNO's seem to prefer companies that are what is termed "Multi Utility" companies. The majority of our ICP work involves:-

1. Installation of L.V or H.V main cables and services, together with the Jointing of same for "One Off" end customers.
2. Installation of 11KV H.V Overhead Lines for new Transformer sub – stations for end customers.
3. We do not install any Unmetered supplies.

Efforts to open up competition

We find that it is very difficult to compete with Scottish Power for new connection work. This in the main is due to the fact that we seem to be incurred in costs that S.P when quoting the client DIRECT don't.

A typical Non – Contestable costing from S.P will include the following items :-

1. Charge for Information on " Point of Connection "
2. Charge for Design Approval.
3. Inspection and Monitoring of works.
4. Witness of Testing.
5. Charge for the Actual Direct Works Connection itself.
6. Wayleave / Easement costs (S.P direct costs usually £ 700.00 – (Ours are usually around £ 1250,00 + Vat)

In addition to the above we also have to pay for the generation of the Detailed Design. (Which usually has to be in far greater detail than that which S.P produce themselves)

Only on a large scheme – where the Non – Contestable charges form a small part of the overall scheme costs , does it make it competitive for us to get involved in such a scheme. It is impossible for us to compete with S,P on small jobs , as the Non – Contestable Charges far outway any savings that we could offer a client.

The only sure way that Competition could be opened up further in a big way by S.P – would be if the " Final Connection " to the network was carried out by S.P " **Free of Charge** ". This would make us as an ICP **very** competitive , and would allow us to quote for more works that at present, where we have no chance of winning.

We are at present, building networks to S.P specifications , **Paying** S.P to connect them , and at the end of the day, giving it to them **FREE OF CHARGE** for them to profit from for years to come.

On present schemes that we have been involved with – we find Scottish Power engineers most helpful whenever we have queries ,and any concerns that we may have are dealt with in a speedy and professional manner.

There is always a good working relationship with staff in the CIC department.

Customer Awareness



UVDB
empowered by Achilles

energy&utilityskills

25 JUN 2013

We have , from time to time observed quotations that S.P have sent to clients as a direct quotation for new works. In the standard letter ,there is always a clause that states that certain parts of the Contestable Works can be carried out by Independent Connection Providers. In certain cases where customers do not know how or who to contact for Contestable Works – we have been recommended.

Awareness is always mentioned on the website.

Extension of Contestability.

Due to our low volume of work on ICP schemes , we have not followed the route for our own staff to make the Final Connection to the network at this point in time . Should our workload improve – we would be prepared to go down this route.



Malcolm G Latham
(Electrical Projects Manager)

25 JUN 2013



Scottish Power Competition Testimonial



FES has been involved with Scottish Power in the competition market for some 12+ years. Initially with the market being so new the process of obtaining a point of connection could be slow, laborious and often very frustrating, however with the introduction of CRAM, the system can now only be described as slick and transparent.

Although CRAM is basically an electronic system for obtaining and passing information, the structure is still in place for individuals to communicate with each other and I know that this is much appreciated by our senior coordinator and his team.

There have also been some pretty big changes from a delivery perspective. As per their procedures we consistently provide Scottish Power with a weekly whereabouts sheet which informs them as to where and when any works associated with a new connection are taking place, this in turn allows both the Scottish Power delivery engineers and auditing staff a free hand to attend any new connection project. Once again this has strengthened relationships on the delivery front.

Originally we found CiC market very difficult to break into, not least because we felt that the Scottish Power Engineers were extremely nervous of letting another company install apparatus on their network. I honestly believe that thanks to continually working together this nervousness has now gone, in fact we regularly receive telephone calls from prospective clients suggesting that an individual Scottish Power Engineer has recommended our company, this would never have been the case all those years ago.

To conclude: The Scottish Power CiC team should be congratulated in how they not only accepted the changes in the competition market but also how the systems and procedures which they have put in place is encouraging other companies to look at the prospect of becoming an ICP.

Regards

Charles W Easton MIET

FES Support Services Director

Baker, Pam

From: Curwen, Stuart [stuart.curwen@ius.biz]
Sent: 15 July 2013 13:24
To: Baker, Pam
Cc: MacKenzie, John
Subject: SPEN - CIC

Dear Ms Baker

I'm writing to you on behalf of Integrated Utility Services limited to express our sincere gratitude to your team in Scotland who have without doubt made our progress into the competitive connection market a smooth extension to our other operations throughout the UK and Ireland.

The ease of making an application is an essential part of any connection request and to this end your CRAM system is a process specifically design for the ICP to use. While sometimes a lengthy process it is a clear, straightforward and quickly understood system by all who have access. It clearly defines what is required (and in what order) and allows the user to track the progress of a project and/or make amendments, request changes and exchange essential documentation, in both directions, without the risk of information going missing.

The CIC personnel at SPEN have been open and welcoming of our enquiries and have actively participated in meeting with IUS (on a regular basis) to discuss our performance (and the performance of their own personnel), SPEN expectations and ways in which they can help IUS achieve extensions to our NERS accreditations. Our concerns and questions (technical and non-technical) have been listened to and actioned on, as appropriate, in order to bring clarity where a lack of understanding might have been evident (or a difference of opinion) on the part of SPEN or IUS.

Our intention is to expand our business in Scotland and we look forward to continuing our current relationship with the CIC team at SPEN.

Kind Regards

Stuart Curwen

Senior Project Manager – IUS Scotland

Integrated Utility Services | IUS Ltd | 14 Napier Square | Houston Industrial Estate | Livingston | EH54 5DG
Tel: 0141 355 5877 | Mobile: 07850 743861
Mobex: 716 2849 | www.ius.biz | stuart.curwen@ius.biz

Part of the  **NORTHERN POWERGRID** group

www.ius.biz

IUS undertakes high voltage design, construction, commissioning and operation of public and private utility networks throughout the UK. Also focusing on Rail power infrastructure, Multi Utility services and maintenance activities, which can include low voltage switchboards, non-intrusive surveys, power factor correction work and harmonic filtration. IUS has Lloyds Register accreditations to ISO 9001 (Quality Management), 14001 (Environmental Management) and OHSAS 18001 (Safety Management).

'IUS is committed to delivering your power requirements safely'

General Enquiries on Freephone 0800 0737373 or [Send Email](#)

Email Disclaimer:

You agree that you have read and understood this disclaimer and you agree to be bound by its terms. The information contained in this e-mail and any files transmitted with it (if any) are confidential and intended for the addressee only. If you have received this e-mail in error please notify the originator. This e-mail and any attachments have been scanned for certain viruses prior to sending but Northern Powergrid Holdings Company nor any of its associated companies from whom this e-mail originates shall be liable for any losses as a result of any viruses being passed on. No warranty of any kind is given in respect of any information contained in this e-mail and you should be aware that that it might be incomplete, out of date or incorrect. It is therefore essential that you verify all such information with us before placing any reliance upon it.

Northern Powergrid Holdings Company

Lloyds Court

78 Grey Street

Newcastle upon Tyne

NE1 6AF

Registered in England and Wales: Number 3476201

APPENDIX 8: LEAFLETS AND NEWSLETTERS

Getting your Meter Fitted

What do I need to do now?

www.spenergynetworks.co.uk

Thank you for accepting our quotation for your new electricity connection.

Your next step is to decide who will supply your electricity. Your chosen supplier will fit your meter. SP Energy Networks is not a supplier and therefore, we are unable to carry out this work for you. For your convenience please find a list of electricity suppliers on the reverse.

This guide will take you through the process required to have your meter fitted and connected.

Getting connected – follow the simple steps outlined below....

Choose your supplier then contact them to register the Meter Point Administration Number (Your MPAN number is on the Supplier Notification Document sent with this leaflet). This will allow you to establish an account. This must be done 28 days prior to non domestic connection or 15 days prior to domestic connection.



Return the Supplier Nomination Form to us detailing your chosen supplier.



SP Energy Networks will contact you to agree a date for your connection to take place. **This does not include fitting the meter.**



Advise your nominated supplier of the connection date to arrange a meter fitting date with them.



SP Energy Networks will complete the connection work on the agreed date.



Contact your nominated supplier and request them to supply and fit your meter.



Your supplier will install the electricity meter to complete the process.

Contact details for some of the electricity suppliers who could connect your meter

Atlantic Power & Gas	0845 026 0657	www.atlantic.co.uk	LoCO2 Energy	0845 074 3601	www.loco2energy.com
British Gas	0800 048 0202	www.britishgas.co.uk	N Power	0870 073 3000	www.npower.com
Co-operative Energy	0800 954 0693	www.cooperativeenergy.coop	OVO Energy	0800 599 9440	www.ovoenergy.com
EBICo	0800 458 7689	www.ebico.org.uk	Scottish Hydro	0845 026 0655	www.hydro.co.uk
Ecotricity	0800 030 2302	www.ecotricity.co.uk	Scottish Power	0845 270 5152	www.scottishpower.co.uk
EDF Energy	0800 056 7777	www.edfenergy.com	Southern Electric	0800 056 3287	www.southern-electric.co.uk
E.ON	0345 059 9905	www.eonenergy.com	Spark	0845 034 7474	www.sparkenergy.co.uk
First Utility	0845 215 5015	www.first-utility.com	SSE	0845 026 0658	www.sse.co.uk
Good Energy	0871 200 0694	www.goodenergy.co.uk	SWALEC	0845 026 0656	www.swalec.co.uk
Green Energy UK	0800 783 8851	www.greenenergy.co.uk	Utilita	0845 450 4357	www.utilita.co.uk

Newsletter

Welcome to the *April issue* of our newsletter for ICPs and IDNOs operating within our distribution services areas in Scotland and England/Wales.

In this issue ...

- *CRAM replacement (RAdAR) Project Update*
- *Competition Test*

RAdAR update



The development of the new RAdAR (**Register of Adopted Asset Requests**) system has commenced and we are also progressing the migration of data from CRAM with the developers.

The first two modules (**Sys Admin** and **POC**) are currently being reviewed by the SPEN project team whilst WebNet are developing the remaining modules. We will shortly be in touch with our volunteers to discuss and arrange access to the test environment to allow you to review the system and provide us with your feedback prior to the User Acceptance Testing (UAT) phase. The remaining modular release dates are as follows:

Design module – mid April

Construction module – early May

Connections module – mid May

Reporting modules – end May

User Acceptance Testing will involve users from both of our Scotland and England and Wales offices to prove that the system supports both metered and unmetered, demand and generation CiC enquiries from application, through acceptance, design, construction and connection to completion and handover.

Training on the new system will run concurrently with UAT prior to rolling out RAdAR to all users. Training will be provided via a variety of media including Webinar web sessions lead by our business trainers to allow you to learn how to use RAdAR from your own offices.

Again, your input and support while we embark on this project is vital to the successful transition from CRAM to RAdAR.

Thank you.

Competition Test Application

We are currently in the process of compiling our Competition Test Application, and are detailing both pre-existing and recently instigated initiatives.

An integral part of our recent business review was to identify areas within the network connections business where there was a need to implement enduring customer initiatives and processes. A number of these were within the competition in connections business.

Our aim has been to implement these prior to our Competition Test Application rather than informing you of our intentions within our submission.

We are striving to improve the level of information and service that we provide whilst working with you to extend the contestable works.

We are intending to submit our application in the near future and would appreciate hearing from those who would be willing to support our application.

Many Thanks



Feedback to SP Energy Networks

Please provide any constructive feedback or comments to us on the form below and submit it to:

ENCompetition@scottishpower.com

Ideas

Comments

We hope you continue to find the newsletters informative and welcome your feedback so that we can continue to improve the service we provide you.

We will acknowledge receipt of your email and supply you with progress updates and developments regarding your ideas.

If there is anyone in your organisation that would like to be added or removed from our distribution list please email their details to:

ENCompetition@scottishpower.com



Newsletter

Welcome to *Issue 1* of our newsletter for ICPs and IDNOs operating within our distribution services areas in Scotland and England/Wales.

This is one example of the improvements we have introduced in response to your request for improved communication - we hope you find it useful and informative.

Included in this issue are details of some of the improvement initiatives we have introduced as a result of your valuable input.

In this issue ...

- SP Energy Networks website
- Revised process (ASSET-04-030)
- New process (ASSET-04-029)
- SLC15 performance
- Workshop update
- Extension of Contestable Works trials

Thank You!

To everyone who participated in the CiC ICP workshops earlier in the year. We value your comments and feedback and have been busy working on improvements. Areas we are making progress on include:

Systems and Communications – we are preparing to start development of the new CiC IT system in December 2012. Our website has been enhanced and this newsletter has been introduced to provide you with information and keep you up to date with progress of our initiatives.

Timescales and SLC15 Obligations – overleaf is a table of SLC15 statistics for Quarters 1 and 2 for both **SP Manweb plc** and **SP Distribution Ltd**. We will continue to include the latest information in our future newsletters.

Extension of Contestable Works – we are continuing our work with accredited ICPs to extend the scope of contestability and closing joints are due to become business as normal in the near future.

Legal Consents and Sequential Process – good progress is being made with all parties. Further updates will be provided to you in due course.

Process Updates

ASSET-04-030 Issue 3 CRAM Process for Contestable Connection Projects

This process revision has been published to the specifications page of our website. Changes include:

- Revised project notification and application process
- Disconnection information
- Extension of Contestable Works (EoCW) application
- POC charges for revisions and revalidations
- Contract acceptance timescales
- Signed agreements
- Connection pre-requisites
- EoCW connection requests
- Revised/new forms
- Outage notification timescales
- Reasonable notice of cancellation timescales

ASSET-04-029 CRAM Process for Contestable Unmetered Connection Projects Process

This new process has also been published to our website specifications page.

We will provide further communication in the near future to ensure you understand the process changes.



SLC15 Performance

Q1 (Apr-Jun) and Q2 (Jul-Sep) 2012

The table below indicates the total number of requests processed by our CiC Design and Delivery teams, together with the percentage of requests processed within the SLC15 standards for the provision of non-contestable connection services timescales, since April 2012.

Standard	SPD	SPM
LV POC Quotes Issued	355 (100%)	203 (99%)
HV POC Quotes Issued	238 (100%)	228 (99.1%)
EHV POC Quotes Issued	6 (100%)	10 (100%)
Generation Quotes Issued	104 (99%)	29 (100%)
LV/HV Designs Approved/Rejected	281 (100%)	132 (99%)
EHV Designs Approved/Rejected	2 (100%)	3 (100%)
LV Connections	61 (100%)	28 (96.4%)
HV Connections	34 (97.1%)	17 (100%)
EoCW Connections	0	44

We use this information to review our performance and highlight any process issues which are amended to provide you with improved service in the future. **Your success is our success!**

Extension of Contestable Works (EoCW) Trials

Trials are ongoing in both of our licensed service areas for metered (LV and HV) and unmetered closing joints. The *POC Application form* has been updated to include requests by ICPs to undertake contestable connections. If you are interested in participating in any of the trials, please contact the appropriate Design and CiC Manager.

Andy Scott
SPD Design & CiC Manager
0141 614 0197

Gary Barnes
SPM Design & CiC Manager
0151 609 2363

Website News



Our website now includes a CiC page which includes details of our comprehensive range of CiC services and support which will enhance your experience while operating in our distribution service areas. Below are the links added to the website:

- Who can do the work?*
- What work can be done?*
- Who regulates our connections?*
- Tracking your project*
- Steps to getting connected*
- Extending the scope of ICP works*
- Technical guidance*
- Keeping you informed*
- Adopted distribution generation*
- How to contact CiC*

Our CiC website address is at the foot of this newsletter





Competition in Connections

Feedback to SP Energy Networks

Please provide any constructive feedback or comments to us on the form below and submit it to:

ENCompetition@scottishpower.com

Please let us know if you would like to participate in the project to replace the existing CRAM IT system. Thank you.

Ideas

Comments

We appreciate your feedback and suggestions to improve our service to you. We will acknowledge receipt of your email and supply you with progress updates and developments regarding your ideas.





Competition in Connections

Newsletter

Welcome to *Issue 2* of our newsletter for ICPs and IDNOs operating within our distribution services areas in Scotland and England/Wales.

In this issue ...

- Customer Survey
- Minimum information requirements for:
 - POC Requests
 - Design Approval
 - Final Connection
- Christmas working arrangements

Minimum Information

To allow us to process your applications quickly and efficiently we require certain information to commence work on your project.

POC Request (*Binder 1*)

- A completed POC Application form with all sections completed. A copy of this form is located in the ASSET-04-030 document, Appendix 3
- Details and electrical characteristics of the proposed load
- A scaled site layout plan (ideally 1:500)
- A site boundary plan (ideally 1:2500) clearly marked and including the proposed point of connection
- Generation applications for G83 or G59 must include the appropriate ENA completed application forms.

POC Acceptance and Design Approval (*Binder 4*)

- Signed and dated POC quotation acceptance section included with the quotation
- Contestable works design to SPEN for approval (including technical works report)
- Confirmation of ICP and developer registered company address
- Confirmation from the developer of the ICP's appointment as preferred accredited connection installer

Final Connection (*Binder 7*)

- Completed Connection Request form
- All previous requested documentation
- Conditions precedent information

If information is missing from your request we will contact you within five working days to determine how you wish to proceed. After a period of time, the Binder will be set to 'Not Approved' as a non-compliant request.

Merry Christmas

SP Network Connections would like to wish you and your family a Merry Christmas and we look forward to working with you again in 2013.

Please click on the link below to open our e-Christmas card to you.

<http://christmas.iberdrola.com/en/>



Customer Survey

We are issuing a survey to help us to understand your opinions regarding your interaction with us. To identify your concerns we would appreciate you taking the time to complete the survey and return it to us by Friday 25th January 2013. Here's a link to our survey ...

<https://www.surveymonkey.com/s/BR6CS5F>



Christmas Working Arrangements

Network Connections in Scotland and England/Wales will be closed for Christmas on Tuesday 25th and Wednesday 26th December and also for New Year on Tuesday 1st January 2013. Scotland will also be closed for business on Wednesday 2nd January 2013.



Feedback to SP Energy Networks

Please provide any feedback or comments to us on the form below and submit it to:

ENCompetition@scottishpower.com

Please let us know if you would like to participate in the project to replace the CRAM IT system. Development will start in January. Thank you.

Ideas

Comments

We hope you found the newsletter informative and would welcome your feedback so we can continue to improve the service we provide you.

We will acknowledge receipt of your email and supply you with progress updates and developments regarding your ideas.

If there is anyone in your organisation that would like to be added or removed from our distribution list please email their details to:

ENCompetition@scottishpower.com



Newsletter

Welcome to *Issue 3* of our newsletter for ICPs and IDNOs operating within our distribution services areas in Scotland and England/Wales.

In this issue ...

- Customer survey thank you
- CRAM replacement:
 - WebNet
 - Scope
 - Timescales
 - Volunteers

CRAM replacement



New IT System for Competition in Connections Activities

We are pleased to announce that the contract for developing our new system has been awarded to WebNet.

WebNet has extensive knowledge and experience in the industry, specifically CiC activities. We are implementing an industry standard product which will be familiar to some of you and we believe it will provide the flexibility to meet the market changes and regulatory requirements for all parties.

The new system is web based, process driven and will track projects and manage the flow of information between yourselves and SP Energy Networks.

There will be two separate system entities - one for each of our distribution companies (SP Distribution and SP Manweb). Additionally, the two interfaces (for Applicants and SP Energy Networks) are completely isolated and apply to each Applicant and DNO. A communication log will also be provided and maintained in the system, together with an audit trail of the activities will be kept in the database.

Scope

- To manage end-to-end Metered , Unmetered, Demand and Generation CiC projects, processes and standards
- To support process standardisation across both SPEN licence areas
- To provide enhanced tracking and visibility of projects and associated regulated CiC services
- To enable automatic prioritisation, allocation and escalation of work to individuals or teams
- To provide system generated reminders, prompts and notifications

Project Timescales

- Development phase has commenced and is planned to be completed in April 2013.
- User acceptance testing will follow the development phase.
- Training will be provided prior to “go-live”.
- Planned “go-live” is the beginning of **June 2013**

Thank you

SP Network Connections would like to thank everyone who has completed the survey for us. We will be analysing the information in due course. This information will enable us to identify areas where we can improve our service to you and your customers.

The survey was anonymous so we will not be aware of individual issues. If you have any matters you wish to discuss please contact us directly or via the mailbox.

ENCompetition@scottishpower.com

We will be asking you to participate in a follow-up survey later this year so we can compare your opinions and feedback.



Project Volunteers

We would like you to participate in the development and testing of the CRAM replacement project. Please contact Sarah Kelly on 01978 832376 (office) or 07702 731041 (mobile) or send an email to ENCompetition@scottishpower.com if you are able to offer your time during these project phases. We look forward to hearing from you. Thank you.

Feedback to SP Energy Networks

Please provide any constructive feedback or comments to us on the form below and submit it to:

ENCompetition@scottishpower.com

Ideas

Comments

We hope you continue to find the newsletters informative and welcome your feedback so that we can continue to improve the service we provide you.

We will acknowledge receipt of your email and supply you with progress updates and developments regarding your ideas.

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ENCompetition@scottishpower.com



Newsletter

Welcome to *Issue 4* of our newsletter for ICPs and IDNOs operating within our distribution services areas in Scotland and England/Wales.

In this issue ...

- SLC15 Performance
- Asset-04-030 Issue 3 CRAM Process for Contestable Connection Projects goes live
- CRAM replacement (RADAR) Project Update

SLC15 Performance

Q1 (Apr-Jun) ,Q2 (Jul-Sep) 2012 and Q3 (Oct-Dec)

The table below indicates the total number of requests processed by our CiC Design and Delivery teams, together with the percentage of requests processed within the SLC15 standards for the provision of non-contestable services timescales, since April 2012.

Standard	SPD	SPM
LV POC Quotes Issued	500 (99.2%)	323 (99.1%)
HV POC Quotes Issued	365 (100%)	338 (99.4%)
EHV POC Quotes Issued	11 (100%)	19 (100%)
Generation Quotes Issued	130 (99.2%)	29 (98%)
Provision of EHV Information	20 (90%)	23 (100%)
LV/HV Designs Approved/Rejected	429 (99.8%)	197 (99.5%)
EHV Designs Approved/Rejected	2 (100%)	3 (100%)
LV Connections	95 (100%)	47 (95.7%)
HV Connections	46 (95.7%)	23 (100%)
EoCW Connections	0	106

Process Updates

In our first issue of our monthly newsletter we informed you that a number of revisions had be made to our process document:

ASSET-04-030 Issue 3 CRAM Process for Contestable Connection Projects.

*Please note that as of **Friday 1st March** we will be processing all applications in accordance with this new process.*

You can find a copy of the updated process and all the new application forms that are required to be used for all requests going forward from this date on our website at:

www.spenergynetworks.co.uk/connecting_to_our_network/specifications.asp

If you have any queries regarding these process changes or application forms please contact:

Andy Scott
SPD Design & CiC Manager
0141 614 0197

Or

Gary Barnes
SPM Design & CiC Manager
0151 609 2363





RAdAR Project Volunteers

Thank you to everyone who has volunteered to participate in the development and testing of the CRAM replacement project (RAdAR). Your input and support while we embark on this project is vital to the successful transition from CRAM to the new RAdAR (**Register of Adopted Asset Requests**) system.

WebNet's Rapid Application Development method allows them to build, develop and customise each module iteratively by encouraging interaction between their developers and key business/ICP experts. The comprehensive modular review, test and feedback phases will be available to you via a 'demo' system.

The first two modules (**SysAdmin** and **POC**) will be available in 'demo' shortly. We will be in touch with our volunteers to arrange access to this and introduce the new software and development/test process to you. The remaining modules are planned for release as follows:

Design module – early April, **Construction module** – late April, **Connections/Reporting modules** – end April

Feedback to SP Energy Networks

Please provide any constructive feedback or comments to us on the form below and submit it to:

ENCompetition@scottishpower.com

Ideas

Comments

We hope you continue to find the newsletters informative and welcome your feedback so that we can continue to improve the service we provide you.

We will acknowledge receipt of your email and supply you with progress updates and developments regarding your ideas.

If there is anyone in your organisation that would like to be added or removed from our distribution list please email their details to:

ENCompetition@scottishpower.com



Newsletter

Welcome to the *March issue* of our newsletter for ICPs and IDNOs operating within our distribution services areas in Scotland and England/Wales.

In this issue ...

- CRAM replacement (RAdAR) Project Update
- Competition Test

RAdAR update



The development of the RAdAR (Register of Adopted Asset Requests) system has commenced and we are making progress with the developers.

The first two modules (SysAdmin and POC) will be available in 'demo' shortly and we will be in touch with our volunteers to discuss and arrange access.

The remaining modules have revised release dates:

Design module – mid April, **Construction module** – late April, **Connections/Reporting modules** – end April

Again, your input and support while we embark on this project is vital to the successful transition from CRAM to the new RAdAR.

Competition Test Application

As part of our business review we identified areas within the network connections business that we believed there was a need to implement enduring customer initiatives and processes. A number of these were within the competition in connections business.

Our aim is to implement these prior to our submission rather than inform you of our intentions within this document.

We are striving to improve the level of information and service that we provide, and work with you to extend the contestable works.

If you have any queries regarding any processes, application forms or are interested in any extension of contestable works, please contact:

Andy Scott
SPD Design & CiC Manager
0141 614 0197

Or

Gary Barnes
SPM Design & CiC Manager
0151 609 2363



Feedback to SP Energy Networks

Please provide any constructive feedback or comments to us on the form below and submit it to:

ENCompetition@scottishpower.com

Ideas

Comments

We hope you continue to find the newsletters informative and welcome your feedback so that we can continue to improve the service we provide you.

We will acknowledge receipt of your email and supply you with progress updates and developments regarding your ideas.

If there is anyone in your organisation that would like to be added or removed from our distribution list please email their details to:

ENCompetition@scottishpower.com



Introducing Competition in Connections

Scottish Power Energy Networks - helping you to make the right choices when making a new connection to our electricity network.

Your Choice

Although **SP Energy Networks** offers you a comprehensive and bespoke end-to-end utility solution for all of your connection needs, you may choose to appoint an Independent Connection Provider, or ICP, to carry out some of the connection work instead. This is often referred to as the 'Contestable' work.

Contestable Work

This is work that can be undertaken by an ICP as well as **SP Energy Networks**. Examples of this type of work include:

Design of your new connection/network to our existing network
Construction of new electricity networks
Installation of new electrical equipment and services
Commissioning of the new networks
Acquisition of legal consents for new networks (Verified by our own legal department)
Live jointing of cables and services for new networks
Completion of final connection joint onto our existing network
Trial to identify and design of the Point of Connection (POC) to our existing network to extend the scope of contestable works for ICPs. Subject to suitable Lloyds accreditation

Non-Contestable Work

This is work that has to be completed by SP Energy Networks and includes:

Assessing the impact of your new connection to our existing network
Identifying and designing the Point of Connection (POC) to our existing network
Specifying the equipment and materials that have to be used
Approving the new ICP connection/network design
Inspecting and monitoring the ICPs construction work on the new network
Witnessing the ICP testing of the new electrical equipment installed by ICPs

A complete list of contestable and non-contestable works can be found on our statement of methodology and charging which is available on our website at:

www.spenergynetworks.co.uk/dgis/doc/statementofmethodology.pdf

ICP Accreditations

For your safety ICPs must possess the appropriate accreditations to carry out contestable works. Lloyds Register is responsible for assessing and accrediting the ICPs under the *National Electricity Registration Scheme*. You will find a list of accredited ICPs and further information on their website:

www.lloydsregister.co.uk/schemes/NERS/



Competition in Connections Information

We provide further information relating to the options available to you under Competition in Connections on our website – the address is at the foot of this leaflet.

Our Connection Charges

SP Energy Networks charges you for all the non-contestable and contestable work that you request us to carry out. You will need to pay us before we provide your connection.

If you choose to appoint an ICP to undertake the contestable work you are responsible for paying them. ICPs work in accordance with our own specifications for design, procurement of materials and the installation and recording of the new network assets.

Agreements Types

If you choose to appoint an ICP to undertake the contestable works we will ask your chosen ICP to enter into an agreement with us, depending on the work they undertake:

Construction and Adoption Agreement

This agreement applies when contestable work is undertaken by a third party other than SP Energy Networks, i.e. your ICP, and states the terms and conditions under which, if applicable, we will adopt the new connection. This is an agreement between you, your appointed ICP and us.

Connection Agreement

This agreement is either between us, or with SP Energy Networks and the IDNO (see below), and sets out the obligations of both parties and the terms for connecting to our electricity network. Site specific connection agreements may apply depending on the type of connection you requested:

- Bi-Lateral Connection Agreements (IDNO sites)
- HV Only Connection Agreements
- LV/HV Generation Connection Agreements.

SP Energy Networks provide competitive quotations to undertake all contestable works. Please contact either:

SPNCNorth@scottishpower.com (Scotland) or
SPNCSouth@scottishpower.com (England/Wales)

Adopting the New Network

Once an ICP has met our inspection, testing and connection requirements **SP Energy Networks** will adopt the new connection and it will become part of our electricity distribution network. From then on, we are responsible for its future operation, maintenance, repair and replacement, subject to the guarantee requirements in the Construction and Adoption Agreement.

New electricity networks may also be adopted by **Independent Distribution Network Operators**, or IDNOs. Under these circumstances, it is the IDNO who is responsible for the future operation, maintenance and repair of the new electricity network assets that have been installed by the ICP – up to the point where they connect to our existing electricity network.

Your Competition in Connections Teams

To discuss your application please contact the Competition in Connections teams in your area:

Central and Southern Scotland

SP Energy Networks
55 Fullarton Drive
Cambuslang
Glasgow G32 8FA

Email: cramadminnorth@scottishpower.com
Telephone: *General enquiries 0845 270 0785*

Cheshire, Merseyside, North Wales and North Shropshire

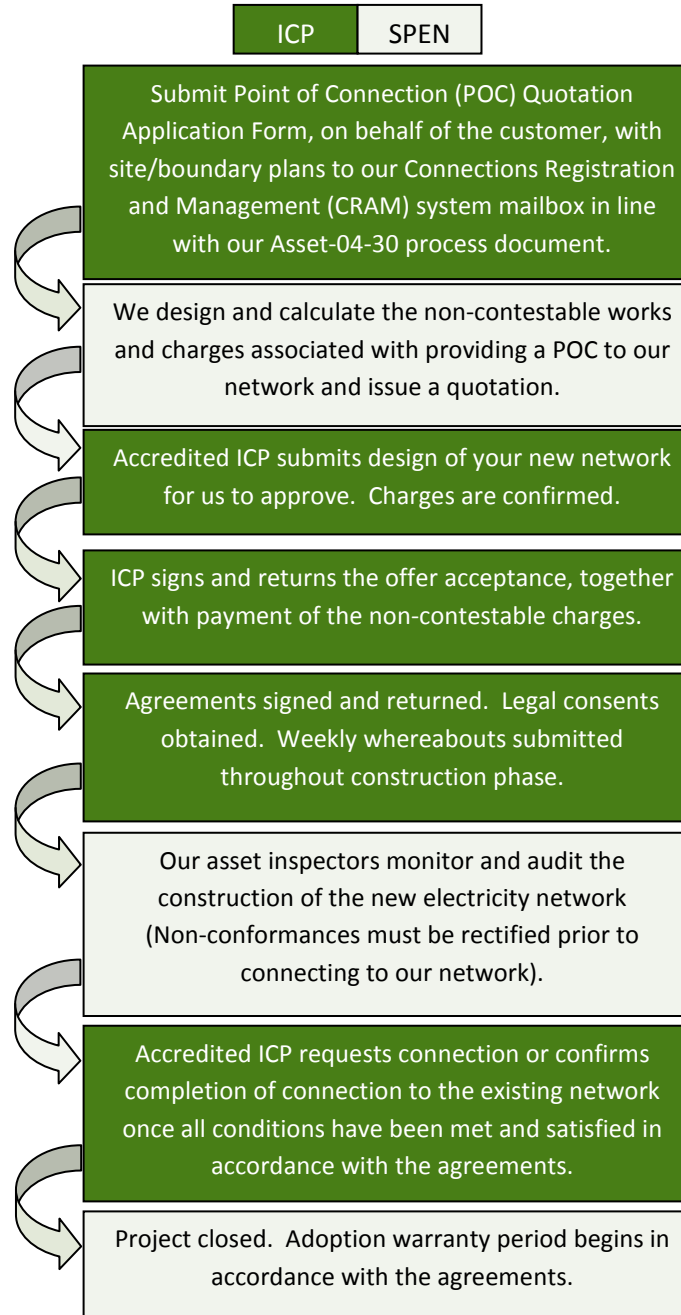
SP Energy Networks
Prenton Way
North Cheshire Trading Estate
Prenton
Wirral CH43 3ET

Email: cramadminsouth@scottishpower.com
Telephone: *General enquiries 0845 270 0783*

Our standards of service, application forms and additional information can be found on our website at the foot of this leaflet:

Competition in Connections Process

If you appoint an ICP to carry out the contestable work:



Providing you with a choice



Our Connection Process Explained



We will process your application and will be in contact with you if we require any additional information.

Enquiry

A designer will be appointed to your project. He/she will contact you to discuss your requirements, which type of quotation you require (Formal, Budget Estimate or Feasibility Study) and timescales of when you will receive your quotation. These timescales are typically 5 days for moving a domestic supply position up to 65 days for a Generation Project.

Quotation Preparation

Designer

Formal Offer

Our formal quotation is valid for 3 calendar months.

Once you have returned the Acceptance Form together with your payment, you will be contacted to confirm that we have received your payment and explain next steps.

Acceptance

Project Manager

A Project Manager will be assigned to your project. He/she will contact you to discuss the delivery timescales. Our works will normally start approximately 8 weeks from Acceptance, however, delivery timescales may be extended if consents are required, or if there are nonstandard material requirements. Our Project Manager will keep you informed throughout the delivery process.

Delivery

Completion

Newsletter

Welcome to *Issue 7* of our newsletter for ICPs and IDNOs operating within our distribution services areas in Scotland and England/Wales.

In this issue ...

- SLC15 Performance for the year 2012/13
- UMV access
- Project volunteers
- Training
- Competition test

SLC15 Performance 2012/13

The table below indicates the total number of requests processed by our CiC Design and Delivery teams, together with the percentage of requests processed within the SLC15 standards for the provision of non-contestable services timescales, since April 2012.

Standard	SPD	SPM
LV POC Quotes Issued	661(99.2%)	439 (99.3%)
HV POC Quotes Issued	500 (99.8%)	493(99.6%)
EHV POC Quotes Issued	18 (100%)	31 (100%)
Generation Quotes Issued	153 (98.7%)	68 (98.5%)
Provision of EHV Information	31 (93.6%)	23 (100%)
LV/HV Designs Approved/Rejected	584 (99.5%)	253 (99.6%)
EHV Designs Approved/Rejected	3 (100%)	5 (100%)
LV Connections	118 (99.2%)	60 (96.7%)
HV Connections	60 (90.0%)	28 (100%)
EoCW Connections	0	132

GIS access

SP Energy Networks provide free online access to network records information to companies, local authorities, councils, etc. on an as requested basis.

The process to follow to obtain contestable access is:

Forward an E-mail to our Field Support Group at FieldSupportGroup@ScottishPower.com

In return a standard request form will be sent back outlining our Terms and Conditions and requesting the following information: Company address; Ordnance Survey Copyright licence number; Team leader (or equivalent) contact details.

If you do not have this license it can be easily and cheaply purchased directly from the OS

<http://www.ordnancesurvey.co.uk/website/licensing/copyright/copying-paper-maps.html>

Details on each user requiring access (Name, telephone number and E-mail address) .

Each user will be allocated individual log in details which will be issued along with basic instructions and user guides.

When making your request please refer to this CiC Newsletter.



Project Volunteers

Thank you to everyone who has offered to help in the CRAM replacement project.

Version 1 of the "RAdAR system will be ready for review shortly. Further enhancements are, and will continue to be captured for future development. Test phase permitting, we will invite volunteers to review at this time.

Thank you.

Training

Training dates have been booked as detailed below. These will be auditorium style training and if any user, having attended the training, requires further support, this can be discussed with the team after the initial training.

Please contact Bronwyn Gordon by email bgordon@scottishpower.com by Friday 19th July to book a place on one of the sessions. Training packs will be issued the week commencing the 29th July 2013.

Location	Date	Time
North - River Clyde Room, Dealain House, Napier Road, Ward Park North, Cumbernauld, G68 0DF	6 August 2013	9am – 12pm
South – Mersey Room, Hoylake House, Carr Lane, Hoylake, Wirral, CH47 4AX	9 August 2013	9am – 12pm or 1pm – 4pm

Competition Test

We are continuing to collate the information for our application, and within the next few months you will receive notification of our submission. We would encourage you to read our submission and to respond to Ofgem's subsequent consultation when it is issued.

Feedback to SP Energy Networks

Please provide any feedback or comments to us at:

ENCompetition@scottishpower.com

We hope you continue to find the newsletters informative and welcome your feedback so that we can continue to improve the service we provide you.

We will acknowledge receipt of your email and supply you with progress updates and developments regarding your ideas.

If there is anyone in your organisation that would like to be added or removed from our distribution list please email their details to:

ENCompetition@scottishpower.com



APPENDIX 9: QUOTATION LETTER EXAMPLES

XXXXXXXXX Limited,
XXXXXXXXXX,
XXXXXXXX,
XXXXX.
XXX.

Date

Contact / Extn.

For the attention of .

Dear Sir,

Offer for Connection of the [APPLICANT] (the “Proposed Development”) to the SP Distribution Limited/SP Manweb Plc Distribution System – QAS Ref XXXXXX

The Customer to which this Offer is being made is [APPLICANT] of registered address [ADDRESS] and registered number [xxxx].

I refer to previous discussions regarding the connection to the [APPLICANT] development and have pleasure in submitting this Offer for your consideration. SP Power Systems Limited will act for **SP Distribution Limited/SP Manweb Plc** (“We”, “Us”, “Our”, the “Distributor”) with regard to this Offer.

GENERAL

This letter –

- (a) confirms that We have treated Your request as a notice given under section 16A of the Electricity Act 1989 (the “Act”) requesting Us to make the connection under section 16 of the Act,
- (b) sets out the terms on which We will connect the Premises to the system (the “Connection”).

The terms for making the Connection are as set out in this letter and in the General Conditions for Connection and the General Conditions for Adoption of Contestable Works (the “General Conditions”) which accompany this Offer. (the “Offer”).

Capitalised terms in the Offer have the meaning ascribed in the General Conditions, unless otherwise defined.

New Alderston House, Dove Wynd, Strathclyde Business Park, Bellshill, ML4 3FF

Telephone: 01698 413000, Fax: 01698 413053

www.scottishpower.com

If you accept the Offer, the terms set out in this letter and the General Conditions form the agreement between [Name of Applicant] (“You”, “Your”, the “Customer”) and Us for the making of the Connection (the Agreement).

Unless otherwise agreed between You and Us, the Offer and Agreement are subject to the provisions of section 23 of the Act which covers the determination of disputes by the Office of Gas and Electricity Markets (“Ofgem”).

Where You do not accept the Offer on its terms (as set out in this Letter and the General Conditions) but propose changes to it and such proposed changes are accepted by Us, the Offer will have expired and any agreement then entered into between You and Us for the making of the Connection will be a Special Agreement and will not be subject to the provisions of section 23 of the Act.

The Special Agreement will be on such terms and conditions as are agreed between us and not on the terms and conditions set out in the General Conditions.

In accordance with the General Conditions We reserve the right to amend this Offer at any time prior to the Agreement (or a Special Agreement) coming into effect.

INTERACTIVITY

DELETE THE RELEVANT SECTION

Your application for connection has been deemed as an Interactive Connection Application as defined in Our Statement of Methodology and Charges for Connection To SP Distribution Limited And SP Manweb Plc’s Electricity Distribution Systems (the “Statement”).

In accordance with the Statement please also find attached a “Notice of Interactivity” which sets out the procedures and timescales that apply with regard to Your ability to accept the Offer (as also set out in the Statement).

OR

Your application for a connection may become an Interactive Connection Application as defined in Our Statement of Methodology and Charges for Connection To SP Distribution Limited And SP Manweb Plc’s Electricity Distribution Systems (the “Statement”).

In the event this happens We will let You know as soon as possible and issue a “Notice of Interactivity” which will set out the alternative procedures and timescales that will apply with regard to Your ability to accept the Offer.

(USE THE FOLLOWING SECTION FOR SMALL GENERATORS ONLY)
CUSC REQUIREMENTS - STATEMENT OF WORKS

Unless otherwise defined within the General Conditions, any capitalised terms in the following section will have the meaning given to them in the Connection and Use of System Code (“CUSC”).

We are required under Paragraph 6.5.5 of the CUSC to request a Statement of Works from National Grid Electricity Transmission plc (“NGET”) in circumstances where We determine, in Our reasonable opinion, that the connection of a Relevant Embedded Small Power Station, may have a significant effect on the GB Transmission System.

We have determined that the connection of the Proposed Development may have a significant effect on the GB Transmission System and shall, as a result, submit a Request for a Statement of Works to NGET upon receipt of a signed acceptance for this Offer. The fee to Request a Statement of Works from NGET is presently £3,000 plus VAT. Payment of this fee is required to be made by you upon upon acceptance of this Offer. NGET’s fee is in addition to the indicative Connection Charge.

Further costs to cover NGET fees shall be levied upon You, should NGET determine that We are required to submit a Modification Application as a result of the Request for a Statement of Works. NGET’s fee for submission of a Modification Application is presently £8,500 plus VAT. Where NGET determine that significant network assessment is required, this will be classed as a “Complex Project Progression” with a fee of £16,500 being applicable.

Any failure by You to comply with the requirements to pay the costs in respect of NGET’s fee will result in this Offer being withdrawn.

You are advised that NGET may impose upon Us certain costs, or restrictions that could result in the requirement to vary the scope of the Works, the Target Date, the Connection Charge and/or any other provision contained within this Offer. For this reason, this Offer is made conditional upon the conclusion of the Statement of Works process and any offer subsequently provided by NGET to Us as a result.

We reserve the right to modify the provisions of this Offer, and any Agreement subsequently entered into, to take account of any such costs or restrictions imposed upon it by NGET.

(USE THE FOLLOWING SECTION FOR LARGE GENERATORS ONLY)
REQUIREMENTS OF THE GB SYSTEM OPERATOR / CUSC

Unless otherwise defined within the General Conditions, any Capitalised terms in the following section will have the meaning given to them in the Connection and Use of System Code (“CUSC”).

In its role as GB System Operator, NGET may impose certain costs, restrictions or modifications on Us as a result of the connection of the Proposed Development. We reserve the right to vary the scope of the Works, the Target Date, the Connection Charge and any other provisions of this Offer to take account of any such costs, restrictions, conditions or modifications imposed upon it by NGET.

The Proposed Development is a Large Power Station. Paragraph 6.5.1 of the CUSC prevents Us from Energising the connection of a Large Power Station until such times as the owner, or operator, of that Large Power Station has entered into a Bilateral Agreement with NGET in the appropriate form. Accordingly, We shall not energise the connection between the Proposed Development and our Distribution System until such times as the appropriate Bilateral Agreement has been entered into.

CHARACTERISTICS OF CONNECTION

Facility	-	XX Wind Farm
Energy Source	-	Wind
Maximum Entry Capacity	-	XX,XXX kW (XX,XXX kVA)
Maximum Exit Capacity	-	XXX kW (XXX kVA)
Voltage	-	XX kV, X Phase, Alternating Current, 50Hz
Point of Connection	-	(Description of Boundary)

You will be connected to the Distribution System via a single independent 33,000 volt metered connection in the Substation Accommodation.

ENHANCED SCHEME INCLUDE FOLLOWING PARAGRAPH IF CUSTOMER HAS REQUESTED AN ENHANCED SCHEME

The Customer has requested that base our design upon an Enhanced Scheme, rather than the Minimum Scheme, as defined in Our Statement of Methodology and Charges for Connection (the "Statement"). In accordance with the Statement, the costs of the future operation and maintenance of any such assets shall be payable in full and charged to You as a one off charge. We shall levy this capitalised operation and maintenance charge upon You in advance of the establishment of the Connection.

The assets in excess of the Minimum Scheme are:

- XXXXXX

THE WORKS

In order to make the Connection, certain Construction Works (the "Works") as described below will need to be undertaken either by Us or by Us and an accredited contractor (an Independent Connections Provider ("ICP") appointed by You.

Subject to the provisions of this Offer Letter, the Our Works are, and shall remain, Our property, and title in Our Works shall not transfer to You at any time.

The Works comprise of:

Non-Contestable Works

Works that must be undertaken by Us (or Our authorised agent/contractor), and

Contestable Works

Works that may be undertaken by Us (or Our authorised agent/contractor), or alternatively by You if you are an ICP or by an ICP who has been appointed by You

Contestable Works are generally limited to new works that:-

- are physically and electrically separate from the existing infrastructure;
- do not require access to Our existing operational areas;
- are fully funded by a single party who is seeking the connection.

This includes:

- Design of your new connections/new networks to Our existing network;
- Construction of new electricity networks;
- Installation of new electrical equipment and services;
- Commissioning of the new networks;
- Acquisition of legal consents for new networks;
- Live jointing of cables and services for new network;
(This is subject to accreditations and Our authorisations.)

NON-CONTESTABLE WORKS

- *Insert full description of non-contestable works*
- *Any Associated Reinforcement Works*
- *Which may be by reference to a schedule/ attachment.*
- *Any diagrams/ plans to be attached and referred to in the description.*

CONTESTABLE WORKS

- *Insert full description of non-contestable works*
- *Which may be by reference to a schedule/ attachment.*
- *Any diagrams/ plans to be attached and referred to in the description.*
- *List any relevant assumptions e.g the offsite cable laying works comprises:*
 - *887m in type 2 road*
 - *2,290m in type 3/4 road*
 - *58m in blacktop footpath*
 - *3,772m in the verge*
 - *On-site works assumed 7,868m of lay only*

If You are an ICP or You appoint an ICP to undertake the Contestable Works, We will wish to adopt such Works after their completion such that they form part of Our system. If you are an ICP, a Construction & Adoption Agreement will therefore need to be executed before the Connection is energised.

ASSOCIATED REINFORCEMENT WORKS

- *Insert full description of any reinforcement works*

THE CUSTOMER'S WORKS

We have ascertained that in order for the Connection to be made and before any Works can be started or completed, You will also need to undertake certain construction or other works on or in relation to the Proposed Development (Customer Works).

The completion of the Works will be dependent on and affected by the completion of Customer Works.

We outline below the Customer Works that We have ascertained are required.

1. At the [APPLICANT] Premises, installation of site works including generators, transformers, cables, protection and telecommunications equipment. Installation of the Customer's circuit breakers, protection, control, telecommunications equipment and energy meters at the Connection Point to SP Distribution's 33,000 volt network. The Customer's circuit breakers shall be rated for out of phase switching as detailed in IEC 62271-100, clause 6.110.
2. Provision of civil works and a suitable building to accommodate SP Distribution's 33,000 volt switchgear, associated metering, protection, control, SCADA and telecommunications equipment at the Premises. The SP Distribution switchgear shall be accommodated in a separate room from the Customer's switchgear. Protection panels and telecommunications apparatus associated with the SP Distribution switchgear shall be accommodated in a second separate room. SP Distribution's apparatus shall only be accessed by SP Distribution authorised personnel.
3. Installation of an earthing system (earth mat and vertical penetrations) in the subsoil below the backfill material on which the Substation building shall be constructed. The earthing system shall comply with Energy Networks Association (ENA) Technical Specification 41-24.
4. Provision of suitable access from the public highway to the Substation Accommodation, suitable for the transport of all SP Distribution's equipment and for future operational access.
5. Supply and install a three phase, 33,000 volt underground cable circuit between the Customer's switchgear and the SP Distribution metering switchgear at the Substation Accommodation. The Customer shall supply and arrange for the jointing of the cable terminations for the remote ends of this cable.

The Customer shall agree with SP Distribution the size of the cable, the type of cable terminations and the clamps for connection to SP Distribution's metering switchgear.

6. Supply and install a high impedance, circulating current protection scheme to protect the underground cable circuit described in item 5 above. Provide a three phase set of current transformers for installation within SP Distribution's interface switchgear, for use by SP Distribution's connection protection.

The current transformers shall comply with SP Energy Networks specification PROT-03-020 "33kV Protection and Control Equipment" and be positioned after the incoming cable connection, but before the Customer's busbar. Supply and install a circuit to provide protection, control and SCADA signalling information between the Customer's control room and SP Distribution's control room at the Substation Accommodation.

7. Provision of double point circuit breaker indication contacts (ON/OFF) to SP Distribution from the Customer's main circuit breaker, located in the Substation Accommodation.

8. The requirement for a main and a back-up low voltage (230/400 volt) electricity supply at [APPLICANT] Substation is the Customer's responsibility. The supplies shall be from secure sources (stand-by generators are not acceptable) to support battery chargers supplying protection, SCADA and telecommunication equipment.

TARGET DATE

Providing this Offer is accepted within the validity period, and you have satisfied all conditions of acceptance, the earliest the connection will be available is by Xth XXXXXX 201X, on the basis that We undertake both the Contestable Works and the Non Contestable Works.

Should you accept this Offer on the basis that You undertake the Contestable Works and We the Non Contestable Works having satisfied all conditions of acceptance, We will provide you with a programme for the Works.

The Target Date is subject to and dependent upon the following:

- Obtaining Outages
- Obtaining any required Consents
- Completion of any Associated Reinforcement Works
- Availability of plant, equipment and local conditions.

As the Target Date may also be contingent on necessary GB Transmission System upgrades, We reserve the right to vary the Target Date where instructed by NGET to do so.

CONSENTS

You will be responsible for providing the Consents in accordance with the General Conditions.

We may request that you provide us with evidence of having achieved Consents before we can proceed with undertaking any Works.

Negotiating land rights is contestable, however We will make a charge to ensure that the rights that are negotiated comply with Our requirements. Where you wish Us to negotiate and obtain the land rights as your chosen contractor then please contact Us directly for a quotation for your design.

ENERGISATION

The Connection will not be energised until –

- You have complied with the terms of the Agreement,
- A Connection Agreement is in place between You and Us or as the case may be between Us and the owner or occupier of the Premises,
- An appropriate meter (or meters) is/are installed at the Premises for the purpose of measuring and recording the consumption of electricity at the Premises,
- A licensed electricity supplier is registered as being the responsible supplier for the metering point(s) at the Premises,
- A meter operator has been appointed for the metering point(s) at the Premises, and
- All legal Consents have been completed.

CONNECTION CHARGE

The Connection Charge is indicative and may be subject to revision by Us. We reserve the right to provide You with a revised Connection Charge at a later date following completion of detailed engineering design, route proving completed and tender returns for all major plant items, works and any other material expenditure associated with the Works have been received.

Further variations to the Connection Charge may be made in accordance with the General Conditions.

The Connection Charge has been determined in accordance with the Statement which can be found at: <http://www.spenergynetworks.co.uk/dgis/doc/statementofmethodology.pdf>

COST APPORTIONMENT OF REINFORCEMENT WORKS

Where there are any Apportionment Costs – Include the Following

A reinforcement charge has been determined in accordance with the Statement on the following basis:

$$\text{Cost Apportionment Factor (CAF)} = \frac{\text{Required Capacity}}{\text{New Network Capacity}} = \frac{\text{XXXMVA}}{\text{XXXMVA}}$$

INDICATIVE COST BREAKDOWN FOR THE WORKS

Description of Works (All Costs Exclusive of VAT)	Non-Contestable £	Contestable £
Design Approval of the Contestable Work (Overall connection design plus individual approvals for switchgear, protection, cable, overhead line and all ancillary apparatus)	£X	
Inspection and Monitoring of Contestable Work (Additional visits will be charged pro-rata)	£X	
Witness of Testing	£X	
Charge for Connection to the Distribution System Substation Plant – <NAME OF GSP> Grid Supply Point 33,000 volt switchgear, protection, control, SCADA and telecommunications equipment	£X	
Substation Plant – <NAME OF DEVELOPMENT> Farm Wind Substation Including control, SCADA and telecommunication equipment	£X	
Diversionsary Works	£X	
Supervision for offsite wayleaves and easements (Additional visits will be charged pro-rata)	£X	
Customer Funded Associated Reinforcement Works	£X	
Wayleave & Survey Fees		£X
Substation Plant – <NAME OF GSP> Grid Supply Point 33,000 volt switchgear, protection, control, SCADA and telecommunications equipment		£X
Substation Plant – <NAME OF DEVELOPMENT>		£X

Farm Wind Substation Including control, SCADA and telecommunication equipment		
HV/33kV Underground Mains Cable SELECT FROM FOLLOWING TEXT Lay of Xkm mains cable in prepared trench or pulling through duct installed by others. All backfill and reinstatement by others including jointing onto existing main OR Lay of Xkm mains cable in typical footpath or carriageway, including excavation and reinstate to match existing surface OR Lay of Xkm mains cable in unmade ground, including excavation and reinstate to match the existing surface		£X
Extension of HV/33kV Overhead Line Erect a single span HV/33kV overhead line including termination pole (Xkm)		£X
ECCR Payment*	£X	
Total	£X	£X

THE ELECTRICITY (CONNECTION CHARGES) REGULATIONS 2002 (“ECCR”)

The Connection Charge includes a payment in respect of the ECCR for assets previously installed for (DESCRIPTION OF THE WORKS). Your contribution towards these works is £XXXXXX and has been determined in accordance with the Electricity (Connection Charges) Regulations 2002. Further information on the regulations can be found at: <http://www.legislation.gov.uk/ukxi/2002/93/regulation/5/made>

ADDITIONAL CHARGES

In addition to the Connection Charge stated above, We may require You to pay additional charges as detailed below. Such charges will be payable in accordance with the provisions of this Agreement. We will notify You from time to time of any such additional charges.

This Offer is based on the following:

- a) The proposed route is based upon a desk-top assessment and initial survey. If an alternative route is required or deviations to the proposed route increase the overall route length You will pay for any reasonable and necessary additional costs incurred to facilitate the provision of that new route including any additional cables, lines or works and We will revise the Connection Charge accordingly.

- b) No allowance has been made in this Offer for any noise studies, geotechnical and earthing surveys and other appropriate technical investigations of ground conditions, environmental impact surveys, studies and/or statements. If these studies, etc. are required You will pay Our reasonable costs (including the costs of using external specialists and legal costs) associated with this work.

Should such subsequent studies show that additional works are required to enable the Proposed Development to be connected to the Distribution System, it will be Your responsibility to pay for the cost of this work. We shall be entitled to amend the Connection Charge for the Works accordingly.

- c) You are responsible for the removal (and disposal) and for the cost of the removal and disposal of any contaminated land, soil, etc from the Site and making good the Site.

REVISION OF OFFER

We are entitled to determine, in its sole discretion, whether further studies are required as a result of the actual connection and design parameters of Proposed Development differing from that provided by the You to Us in Your application for this Offer.

Where such studies are required We shall be entitled to revise the Works, the Connection Charge and any dates specified in this Agreement by giving written notice to this effect to You and this Agreement shall be read and construed as if such revisions were incorporated in it.

You are required to provide Us with actual data as soon as it becomes available to You. Should subsequent studies of any actual data provided by You show that additional works are required to enable the Proposed Development to be connected to the Distribution System, it will be Your responsibility to fund the whole cost of any additional costs and expenses that We may incur as a result, including the cost of any additional studies required to be undertaken. In such circumstances

We shall be entitled to revise the Works, the Connection Charge and all dates specified in this Agreement by giving written notice to this effect to the customer and this Agreement shall be read and construed as if such revisions were incorporate in it.

VALIDITY PERIOD

Unless a notice of interactivity has accompanied this Offer, or is sent to you prior to Your acceptance of the Offer, the Offer shall remain valid until [DATE] and unless accepted within this period shall lapse thereafter.

During the period of its validity the offer shall at all times be conditional on the continuing availability of the necessary capacity within the Distribution System.

If the Offer is not accepted within the Validity Period it shall lapse immediately thereafter, unless otherwise agreed in writing.

ACCEPTANCE

You may –

1. Accept the **Full Offer** in its entirety - which means that You are accepting the Offer such that We will undertake both the Contestable and Non-Contestable Works

or

2. Accept the **Point of Connection Offer** – which means that You are accepting the Offer such that We will undertake only the Non-Contestable Works

We acknowledge that You may wish to defer Your decision on whether to appoint Us or an ICP to undertake the Contestable Works until You have received an estimate or quote from an ICP. However, You will nevertheless decide whether or not to accept the Offer on the basis of a Point of Connection Offer by the Validity Date specified in this Offer.

Depending upon which Offer You choose to accept, the Connection Charge will be paid in the following stages:

Acceptance of the Full Offer – Payment Terms

1.	Payment with acceptance of the Offer (Includes Non Refundable Assessment & Design Fee for all Relevant Work in Accordance with Table 7.15 of the Statement - £X,XXX)	£XX plus VAT
2.	Payment ten working days in advance of placing contract for switchgear and protection equipment.	£XX plus VAT
3.	Payment ten working days in advance of placing contract for 33,000 volt underground power cable and auxiliary cable.	£XX plus VAT
4.	Payment ten working days in advance of placing contract for installation of equipment for the Substation Accommodation.	£XX plus VAT
5.	Payment ten working days in advance of commencing installation of underground power cable and auxiliary cable.	£XX plus VAT
6.	Payment ten working days in advance of commencing the installation of plant and equipment at the Substation Accommodation.	£XX plus VAT
	Connection Charge	£XX plus VAT

Acceptance of the Point of Connection Offer – Payment Terms

1.	Payment with acceptance of the Offer (Includes Non Refundable Assessment & Design Fee for the Non Contestable Work in Accordance with Table 7.16 of the Statement - £X,XXX)	£XX plus VAT
2.	Payment ten working days in advance of placing contract for switchgear and protection equipment.	£XX plus VAT
3.	Payment ten working days in advance of placing contract for 33,000 volt underground power cable and auxiliary cable.	£XX plus VAT
4.	Payment ten working days in advance of placing contract for installation of equipment for the Substation Accommodation.	£XX plus VAT
5.	Payment ten working days in advance of commencing installation of underground power cable and auxiliary cable.	£XX plus VAT
6.	Payment ten working days in advance of commencing the installation of plant and equipment at the Substation Accommodation.	£XX plus VAT
	Connection Charge	£XX plus VAT

Acceptance of the Full Offer

If You wish to accept the Full Offer please complete and sign the enclosed Acceptance Form and return it to Us with the appropriate payment within the validity period. Please ensure that You clearly indicate You wish to accept the Full Offer.

The Acceptance Form needs to be signed by a person with the requisite authority to bind and commit You, e.g. a Director. If you are acting as an agent, you will also need to provide a letter of authority from your client.

Once the Acceptance Form and payment have been received, We will acknowledge receipt and progress the project. If all the documents are not enclosed and properly signed and executed, then this Offer will not have been accepted by You.

All the terms and conditions of the Offer (including for the avoidance of doubt the General Conditions) will be in full force and effect upon receipt of Your unqualified acceptance.

Acceptance of the Point of connection Offer

If You wish to accept the Point of Connection Offer please complete and sign the enclosed Acceptance Form and return it to Us with the appropriate payment within the validity period. Please ensure that You clearly indicate You wish to accept the Point of Connection Offer.

Within 3 months of having received Your acceptance, or such other time period as agreed with Us, You shall:

- Provide us with satisfactory evidence of your appointed ICP, holding suitable Lloyds/National Registration Scheme accreditation, for the Proposed development, and
- Submitted the contestable design for the Contestable Works to Us by Your ICP

If these conditions are not satisfied, We reserve the right to revise the terms of the Offer or have the option to decline Your acceptance. We would therefore advise you not to rely on a non-contestable connection charge quotation outside this 3 month period in relation to the preparation of any scheme costing.

Once We have received the design for the Contestable Works, We will then consider Your submission and provide a response within 10 Working Days (or 20 working days for extra high voltage (EHV) category projects). Where We accept the contestable design, You will be provided with a Construction & Adoption Agreement. The Construction & Adoption Agreement must be signed by You and returned to Us, together with any payment as specified in this Offer, within 30 Working Days from the date of our response.

In circumstances where the contestable design has not been approved by Us, or the Construction & Adoption Agreement has not been signed and returned within the requisite period, We reserve the right to terminate the Agreement.

VARIATIONS

Once You have accepted the Offer (whether the Full Offer or the Point of Connection Offer) a contract will have been formed between You and Us for Us to make the Connection in accordance with the accepted Offer (the Agreement).

The Agreement may be varied either –

- (c) in accordance with the General Conditions, or
- (d) as otherwise agreed in writing between You and Us.

TERMINATION

You shall be entitled to terminate the Agreement (this Offer Letter and Your acceptance shall be referred to as “the Agreement”) at any time on giving not less than 3 weeks' prior written notice Us and the Agreement shall terminate on expiry of such notice. Notwithstanding such termination, You shall be obliged to make a payment to Us of all costs, charges and expenses suffered or incurred by Us.

We shall use all reasonable endeavours to mitigate any such costs, charges and expenses for which You would be liable forthwith on receipt of such notice of termination and shall make a fair and reasonable allowance for the value of any plant, materials and equipment retained by Us. Title to any plant, equipment and materials, which is not so retained by Us shall, at the Your option, transfer to You.

We may terminate the Agreement if a Construction & Adoption Agreement is required in respect of the infrastructure relating to the Contestable Works and it is not entered into within 90 days of the Construction & Adoption Agreement being issued to You.

The Agreement may also be terminated in accordance with the General Conditions.

I trust these terms and conditions are satisfactory and meet Your requirements. If so, please return one copy of the Offer, along with either the Full Offer Acceptance Form or the Point of Connection Offer Acceptance Form, signed by a person with the requisite authority to bind and commit You, e.g. Director. The duplicate copy should be kept for Your own record.

If all the documents are not enclosed and properly signed and executed, then this Offer shall not have been accepted by You.

This Offer has been prepared by [ENGINEER]. If You require any further information or clarification regarding these terms and conditions please do not hesitate to contact [ENGINEER]. If We cannot resolve your enquiry You have the right, prior to acceptance of these terms and conditions to apply to the Office of Gas and Electricity Markets, 3rd Floor, Cornerstone, 107 West Regent Street, Glasgow, G2 2BA. Telephone - 0141 331 2678 for the determination of any dispute arising out of these terms and conditions.

Yours faithfully,

.....
Scott Mathieson
For and on behalf of **SP Distribution Limited/SP Manweb Plc**

.....
Second Signatory

ACCEPTANCE FORM

**Connection of the [APPLICANT] to the SP Distribution Limited/SP Manweb Plc
Distribution System - QAS Ref XXXXXX
Connection Offer Dated [DATE]**

To	From
Scott Mathieson, SP Distribution Limited/SP Manweb Plc, New Alderston House, Dove Wynd, Strathclyde Business Park, ML4 3FF	[ADDRESS]

Please place a cross next to the offer you are accepting in the space provided below

I/We confirm acceptance of the Full Offer for the Non-Contestable Works and Contestable Works and associated terms and conditions.	
CONNECTION CHARGE £XXXXXXXXXXXX plus V.A.T	
Payment on Acceptance £XXXXXXXXXXXX plus V.A.T	
Statement of Works Fee £XXXXXXXXXXXX plus V.A.T	
I/We confirm acceptance of the Point of Connection Offer for the Non-Contestable Works and associated terms and conditions.	
CONNECTION CHARGE £XXXXXXXXXXXX plus V.A.T	
Payment on Acceptance £XXXXXXXXXXXX plus V.A.T	
Statement of Works Fee £XXXXXXXXXXXX plus V.A.T	

I/We confirm that the installation will conform to the Electricity Safety, Quality and Continuity Regulations 2002.

I/We will ensure that the installation is complete and safe before the connection is made.

I/We will inform SP Distribution Limited/SP Manweb Plc. of a change of responsibility for the electricity supply and/or connection.

CHARACTERISTICS OF SUPPLIES	33,000 volts, 50 Hz, three phase
MAXIMUM ENTRY CAPACITY	xxx kW (xxx kVA)
MAXIMUM EXIT CAPACITY	xxx kW (xxx kVA)
VOLTAGE	XXkV, X Phase , Alternating Current, XXHz
POINT OF CONNECTION	(Description of Boundary)

Signed Date

Name (block letters)

Designation

Company Name

Office Address

SCHEDULE 1

CUSTOMER - TECHNICAL CONSIDERATIONS

General

You shall ensure the Customer's Installation is installed, operated and maintained in accordance with the requirements of the Distribution Code including obligations therein to the requirements of the Grid Code. Particular attention should be paid to:

- (a) Engineering Recommendation G59/2-1 (RECOMMENDATIONS FOR THE CONNECTION OF PRIVATE GENERATING PLANT TO THE ELECTRICITY BOARDS DISTRIBUTION SYSTEM) and
- (b) Engineering Recommendation G5/4-1 ("LIMITS FOR HARMONICS IN THE UK ELECTRICITY SUPPLY SYSTEM"),

all as published by the Energy Networks Association.

Earthing Arrangement

You are responsible for the earthing arrangement within the Customer's Installation and it should be noted that where connection is made to Our earthing terminal, and it is intended to operate the Generating Plant independently from the Distribution System, the Customer's Installation must include an earthing system which does not depend on Our earth terminal for its effectiveness. The earthing installation for the Substation building shall be specified in accordance with Energy Networks Association (ENA) Technical Specification 41-24.

Frequency of Starting

The voltage depressions experienced by the supply network due to start-up, normal running, or shut down of loads/generators must not exceed the limits set out in Engineering Recommendation, P28 ("PLANNING LIMITS FOR VOLTAGE FLUCTUATIONS CAUSED BY INDUSTRIAL, COMMERCIAL AND DOMESTIC EQUIPMENT IN THE UK.") and you will be required to establish procedures to ensure adherence to these requirements.

Testing and Commissioning

Comprehensive tests will be required on all protective devices, including Your protective devices and We will witness these tests and approve the test results. A written record of the test results and normal protection settings must be kept at or near the metering position.

Immediately following the Connection of the Customer's Installation, You shall make available a significant percentage of the Maximum Entry Capacity, that percentage to be determined by Us, for the purpose of proving the stability of the new protection system. The protection system commissioning load for this Connection will be a minimum of **forty-five** amps at **33,000** volts.

Security of Supply

It should be noted that the proposed method of connection for your installation is based on a system analysis with a maximum combined Generating Plant output of xx kW onto a single 33,000 volt metered Connection Point. The Connection Point shall be connected to the Distribution System by a single radial circuit originating from G.S.P. Planned and unplanned Outages on,

- a) Our 33,000 volt switchgear and ancillary equipment at [APPLICANT] Substation,
- b) Our 33,000 volt underground cable circuit and auxiliary cable circuit, between [APPLICANT] Substation and G.S.P. substation.
- c) Our 33,000 volt switchgear and ancillary equipment controlling the [APPLICANT] Park circuit and
- d) Our G.S.P., Grid T1, 33,000 volt busbar

shall require the Connection Point to be De-energised.

It may also be necessary to reduce the output of, or De-energise, the Generating Plant for operational requirements of the Distribution System or GB Transmission System. We shall not be responsible for any loss deemed by you to have accrued during such occurrences.

These conditions will provide you with a supply security less than that required by Engineering Recommendation P2/6 ("SECURITY OF SUPPLY"). You shall be required to confirm in writing that you understand and agree to the reduced security of supply.

Existing Electrical Infrastructure

The proposed [APPLICANT] development area is crossed by electrical infrastructure owned by Us and SP Transmission Ltd. When working in the vicinity of overhead power lines, or underground cables, safe working practices shall be employed. The guidance notes, GS 6 - "Avoidance of danger from overhead electric power lines" and HSG47 - "Avoiding danger from underground services", are issued by the Health and Safety Executive to provide information for such circumstances. These publications are available from HSE Books, P.O. Box 1999, Sudbury, Suffolk and most good retail bookstores.

When locating new structures in the vicinity of overhead electrical power lines, safety clearances shall be maintained. The Energy Networks Association (ENA) Technical Specification 43-08 "Overhead Line Clearances" provides information relating to clearances between overhead lines and obstacles.

In the case of a wind turbine, We and SP Transmission Ltd recommend a minimum horizontal clearance from the wind turbine tower to the closest overhead line conductor of not less than 1.5 times the height of the completed wind turbine, measured from the blade tip at its highest position to normal ground level.

Recent investigations have indicated that aerodynamic and airflow (turbulence) effects from a wind turbine can create significant risk to earth wires and phase conductors on overhead lines supported by lattice steel pylons.

SP Transmission Ltd recommends wind turbines are located a minimum of three times the wind turbine blade diameter, from an overhead line supported by lattice steel pylons, to limit the aerodynamic and airflow effects. The cost of any remedial works required on overhead lines to mitigate the aerodynamic and airflow effects of wind turbines shall be borne by You.

Characteristics Of Supply System

The supply will be alternating current, 50 Hz, three phase, 33,000 Volts and will cater for a maximum generation entry capacity as detailed at the beginning of this Offer.

We would ask you to note that the supply provided will comply with the statutory requirements appropriate to electricity supplies within the UK. The supply will normally be provided within plus or minus 6% of the above declared voltage. It should be noted however, that these limits refer to steady state conditions and that it is normal on any large power system for short duration transient excursions outside these limits to occur from faults and switching operations within factories and on the supply network, from the introduction of harmonic currents and as a result of over-voltage from lightning and other causes.

Normally these excursions will not present a problem, but with the increasing use of solid state digital and electronic control equipment in industry there is a need to consider this possibility when such equipment is being specified and ordered. We would be pleased to assist you in this task.

Operational Requirements

In order to ensure operational safety you will be required to comply with the following requirements:

1. To confirm that your electrical installation will be maintained in a safe condition in accordance with the provisions of the Electricity Safety, Quality and Continuity Regulations 2002 with amendments, you must provide Us with written confirmation.
2. In accordance with the Electricity at Work Regulations 1989, You must provide a suitable means of disconnecting the electricity supply in the event of an emergency. In addition, under the requirements of these Regulations, You will be responsible for the safety, security, control and operation of your high voltage equipment.
3. In accordance with the Electricity Act 1989 as amended, You will be required to sign, with Us, a Site Responsibility Agreement defining ownership, and operation and maintenance responsibilities for buildings and electrical installations, and to display a System Diagram at the connection boundary. This document shall be completed by Us and signed by both parties on completion of the work associated with the connection, prior to Your installation being energised.
4. Your electrical contractor's authorised person must complete a High Voltage Installation Certificate, a copy of which is enclosed. A copy of this certificate must be returned to the SP Distribution project manager before your installation can be energised.

SCHEDULE 2

PROPOSED CIRCUIT ROUTE AND SUBSTATION LOCATION

The following drawing is attached: -

Proposed 33kV underground cable route from [?] to [APPLICANT]

SCHEDULE 3

INDEPENDENT CONNECTION PROVIDER - TECHNICAL CONSIDERATIONS

To avoid danger from underground cables and overhead lines, it is very important that You, Your contractors and subcontractors follow the advice given in the Health and Safety Executive Guidance listed at the end of this Schedule 2.

You or Your appointed agent will carry out the following work, subject to the necessary safety precautions and other appropriate conditions & standards being satisfied and consents and land rights being obtained:

1. Design of the connection downstream from the Point Of Connection (“POC”) to the existing assets.
2. Acquisition of Consents and negotiations of land rights for connection assets including offsite to the POC.
3. Procurement and provision of the required materials for the Your works to Our specification.
4. All excavation, trenching and reinstatement (whether temporary or permanent) in accordance with specifications.
5. Provision and installation of all underground cable ducting.
6. All elements of the construction of Your works in accordance with, Our approved design and specifications, subject to the Consents section of this Offer.
7. Recording of work, location of cable routes and equipment on the site and the provision of this information to Us in an approved format.
8. Making provision for the installation of metering equipment by an approved meter operator.
9. Commissioning of connection assets.

The scope of these works will be described in detail within the Construction & Adoption Agreement.

It is a condition of this Offer that if any of Your works fall within the provisions of the New Roads and Street Works Act 1991, that You (or appointed agent or contractor) will require the appropriate Street Works Licence.

Safety Caution

Where Our plant is present, You are required to comply with Health and Safety Executive (“HSE”) guidance notes HS (G) 47, “Avoiding danger from underground services” and GS 6, “Avoidance of danger from overhead electric power lines”. These publications are available from HSE Books, P.O. Box 1999, Sudbury, Suffolk.

Our records for existing networks are available on request. Records can be obtained by using the contact details provided on the website, <http://www.spenergynetworks.com/contact/>

SCHEDULE 4

AMENDMENTS TO THE AGREEMENT

Novations

We recognise you may request to novate the Agreement into the name of a different party at a later stage. To assist with this process We would ask that You take particular note of the following steps in order that the matter is concluded satisfactorily.

Your request seeking to novate the Agreement should be made in writing to:

(COMMERCIAL CONTACT NAME)

Commercial Analyst

Regulation & Commercial

XXXXXXXX@scottishpower.com

Your request should include the following information:

1. Confirmation that you have the authority to act on behalf of the Customer
2. Registered details of the new company, including name, address and number

The novation will be concluded on Our standard model agreement a copy of which can be provided to You upon request.

Please note that a fee of £150 (excl VAT) is payable for the provision of this service.

Assignment And Sub-Contracting

In addition to requests to novate the Agreement, We recognise that the way in which projects are now financed often require that benefit and burden of the Agreement is assigned over in favour of Your bank. In accordance with the General Conditions, You may not progress with an assignment without Our **prior** consent. Failure to seek our consent may result in delays to Your request being progressed.

Your request should be submitted in writing to:

(COMMERCIAL CONTACT NAME)

Commercial Analyst

Regulation & Commercial

XXXXXXXX@scottishpower.com

Once the assignment has taken place with Your bank, Our acknowledgement of the transaction will be required.

Please ensure any request is done so using our standard template letters For Your convenience, copies of the following **template letters are available upon request:**

- Assignment Request - Letter of consent
- Assignment Acknowledgement Letter

Please note that a fee of £252 (excl VAT) is payable for the provision of this service.

SCHEDULE 5

METHODS OF PAYMENT

Please find information below as to the different ways that you can make your payment due upon acceptance of this Offer.

Please ensure that at the time of submitting your payment you have also returned your signed Acceptance Form to enable us to progress your project as quickly as possible.

Please also ensure that in making Your payment to Us, you quote the name of the Proposed Developemtn along with Our reference number.

Methods of Payment:-

By Debit/Credit Card:- Please call 0141 614 6902 quoting the name of the Proposed Development and Our reference number.

By post please send your cheque along with your signed Letter of Acceptance to:-

Scott Mathieson,
SP Distribution Limited/SP Manweb Plc,
New Alderston House,
Dove Wynd,
Strathclyde Business Park, Bellshill.
ML4 3FF

If the site address is located in **Scotland** please make your cheque payable to **SP Distribution Limited**. If the site address is located in **England or Wales** please make your cheque payable to **SP Manweb plc**.

By BACS or Bank Transfer:-

If the site address is located in Scotland:

Bank - Royal Bank of Scotland plc
Address - 10 Gordon Street, Glasgow, G1 3PL
Account Name - SP Distribution Limited
Account No – 10016323
Sort Code - 83-07-06
IBAN - GB21RBOS83070610016323
SWIFT - RBOSGB2L

If the site address is located in England or Wales:

Bank - Royal Bank of Scotland plc
Address - 10 Gordon Street, Glasgow, G1 3PL
Account Name - SP Manweb plc
Account No – 10016293
Sort Code - 83-07-06
IBAN - GB55RBOS83070610016293
SWIFT – RBO

Dear Customer,

SP DISTRIBUTION LIMITED – COMBINED LICENSED & POC CONNECTION OFFER

We value your comments, which are very important to helping us improve the quality of our products and services.

The connection offer you have received from us has been issued as part of a trial for new connection applications to our EHV network. This trial sees the introduction of a combined connection offer, which provides you with the ability to choose whether you want [SP Distribution] to carry out the full connection works or simply those works associated with the Point of Connection (the non-contestable works). Further information regarding your choices under competition in connections can be found at:

http://www.spenergynetworks.com/connecting_to_our_network/competition.asp

Your offer is now in four parts:

- the offer letter;
- the General Conditions for Connection;
- the General Conditions for Adoption; and
- the Construction & Adoption Agreement.

The combined offer marks a significant change to our current approach.

We believe this new approach may provide significant benefits to our customers, will allow for direct comparisons to be made between different providers of the contestable works. We welcome your feedback. (Please use the attached feedback form.

If you have any questions in relation to the new form of offer, please do not hesitate to contact me.

Yours sincerely

Deborah MacPherson
**Senior Commercial Analyst
Distribution Policy**

New Alderston House, Dove Wynd, Strathclyde Business Park, Bellshill, ML4 3FF

Telephone: 01698 413000, Fax: 01698 413053

www.scottishpower.com



Customer	
Name of Project	
Customer Contact Details	

Feedback Questions

Questions		Yes/No
1	Do you support our approach of offering a single quote offering acceptance of either the full offer or a POC offer?	
Comments		
2	Do you find the offer letter easy to understand?	
Comments		
3	Is there anything we could do better or differently with the structure/form of the offer letter?	
Comments		
4	Do have any other comments or feedback you would like to feedback to us at this time?	
Comments		

New Alderston House, Dove Wynd, Strathclyde Business Park, Bellshill, ML4 3FF

Telephone: 01698 413000, Fax: 01698 413053

www.scottishpower.com

APPENDIX 10: SPEN APPLICATION FORM

These Guidance Notes and Application Form are for:

- Developments with up to 19 electrical connections
- Electrical connections up to 69kVA
- Upgrade of existing electrical supplies
- Budget Estimates
- Feasibility Studies

Connecting to Our Network

Thank you for considering SP Energy Networks for your electrical connection. We are committed to getting you connected as quickly and efficiently as possible. The following information will help you complete your application form and ensure that we receive all the correct details for your application to be processed as quickly as possible.

We look forward to working with you.

Section A – Your Details

Please complete this section with your contact details together with site details of where the proposed works are to take place.

Section B – Project Details

Please complete this section providing as much project detail as possible. In this section you are asked to clarify on site excavation responsibilities and provide us with a site location and layout plan (as per figures 1 and 2). You will also be required to clarify which type of quotation you require. If you intend to use an Independent Connection Provider (ICP) or an Independent Distribution Network Operator (IDNO) for some of your contestable works then please tick the POC Quotation box.

Section C – Load Requirements

Please complete this section with accurate information of the overall load requirements of your project. If you are unsure of your requirements we recommend that you seek assistance from a qualified electrician to complete this section.

Section D – Generation

Please complete this section with details of any micro generation which will be connected as part of your project.

Section E – Site Conditions

Please complete this section with information relating to Health, Safety and Environmental conditions in and around your site.

Section F – Additional information

Please provide any additional information that may be relevant to your application. If you are using an ICP/IDNO for the works can you please confirm whether this network will be fully adopted by us or adopted to an IDNO; the actual number of connections and any future development connection/load; if Distributed Generation whether it is an adopted project, single or multiple G83 or a G59 Generator connection. There will be additional information required which our Competition in Connections team can clarify the requirements with you.

Section G – Checklist

Please enclose the following:

- A copy of the Location Plan (see below for guidance)
- A copy of the Site Layout Plan (see below for guidance)
- A copy of the Internal Layout Floor Plans (for flatted dwellings)

Section H – Signature

Please ensure you sign and date the Application Form. Please send your completed Application Form and required plans to:

Scotland**Email:**

SPNCNorth@scottishpower.com

Or by post to:

SP Energy Networks
Network Connections
55 Fullarton Drive
Cambuslang
Glasgow
G32 8FA

England and Wales**Email:**

SPNCSouth@scottishpower.com

Or by post to:

SP Energy Networks
Network Connections
PO Box 290
Lister Drive
Liverpool
L13 7HJ

Site plan guidance notes

In order to provide an accurate quotation, we require a site location plan and a site layout plan for the proposed works.

Location Plan

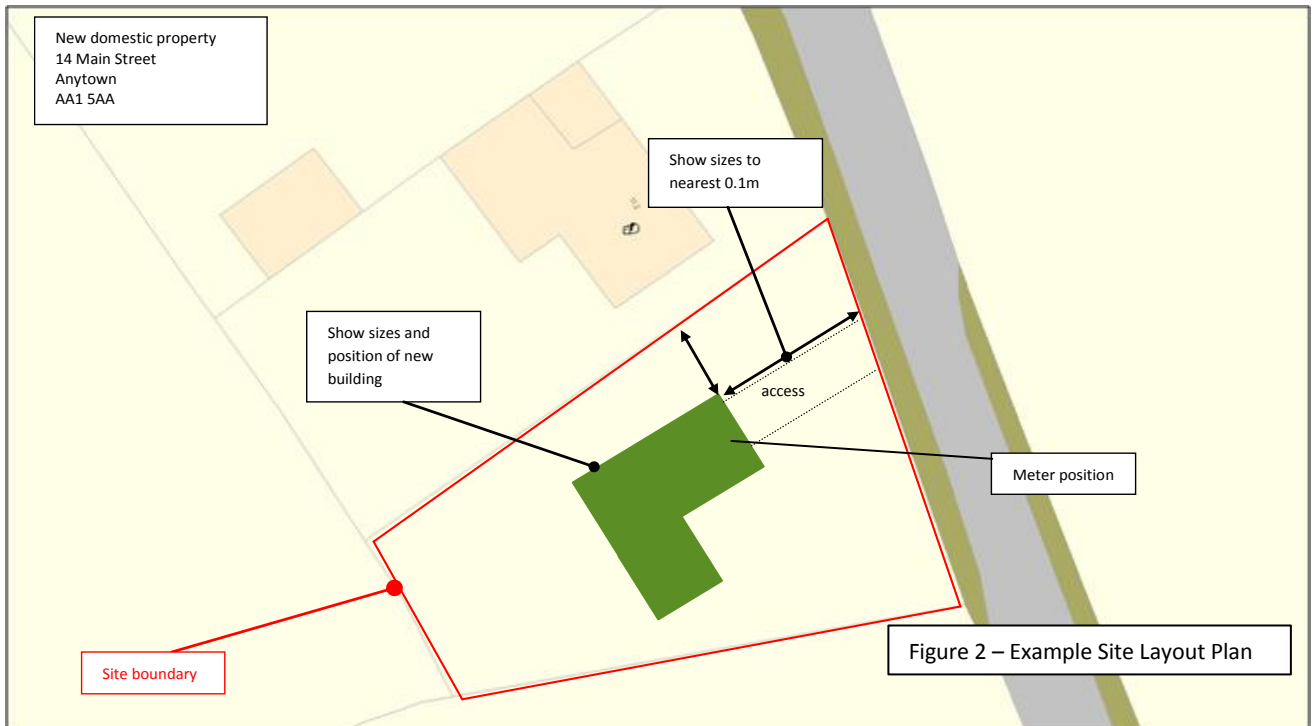
Please provide a plan which highlights the site location where the works are to be carried out. The site location and scale should be clearly highlighted on the plan.



Site Layout Plan

Please provide the following information on the site layout plan clearly marked scale 1:500

- All proposed buildings and access routes onto the site
- Any existing buildings
- A clear indication of where you would like the supply cable to enter the premise(s) and where you would like your meter to be located



Frequently Asked Questions

Who can give me technical advice?

A qualified electrician, builder or architect will be able to provide advice.

What size of supply will I need? Where do I get details of my electrical load (kVA)?

We recommend that you discuss your requirements with a qualified electrician, who will be able to help you work out your required load. Once you have given us your load details, we will carry out the design of a supply that meets your requirements.

What happens to my application when I return it?

Once we receive your application a designer will be appointed to your project. They will contact you to discuss your requirements and timescales.

How much will the work cost?

The cost you are charged will reflect the work we have to carry out to meet your requirements. Our Statement of Methodology and Charges will give details of how this will affect your application. Our Statement of Methodology and Charges can be found at:

www.spenergynetworks.com/NetworkConnections/quotation_accuracy.asp

How long will it take to get a quotation?

Each project requires a different level of design work. Guaranteed Standards were introduced by Ofgem to ensure that customers who source connections from regulated businesses are provided with a good level of service. Information regarding Guaranteed Standards that apply to your project can be found at:

www.scottishpower.com/uploads/MeteredConnectionsGuaranteedStandardsNoticeofRights2011.pdf

How long will my quotation be valid for and when is my payment required?

Your quotation is valid for 3 calendar months from the date of issue and payment will be required at the time of acceptance.

When will the work be carried out once I accept and pay in full?

We will contact you within 7 days following receipt of your signed acceptance and relevant payment. We will normally aim to start your works within 8 weeks, however, if plant (e.g. Substation equipment) is required this may increase to 16 weeks. Timescales may also vary if land agreements/wayleaves or road opening notices need to be obtained. We are committed to delivering your project on time and would ask you to consider the above timescales when planning your project.

Will SP Energy Networks install my electrical meter?

No we do not install electrical meters. Upon acceptance of your quotation you are required to appoint an Electricity Energy Supplier, they will arrange the installation of your meter.

What is an Electricity Energy Supplier?

An Electricity Energy Supplier is a company that you enter an agreement with for the supply and payment of your electricity. SP Energy Networks are not an Electricity Energy Supplier.

Where can I find suitable location plans?

Suitable location plans can be found online, e.g. www.bing.com/maps, www.streetmap.co.uk or www.google.co.uk/map

What are ordnance survey coordinates?

These are the grid coordinates associated with any location, which are available by using a grid reference finder online.

What is a Formal Quotation?

A Formal Quotation is an offer from SP Energy Networks to you that is valid for a period of 3 calendar months.

What is a POC Quotation?

Under a POC Quotation, the ICP will complete certain parts of the electrical connections works (known as the contestable works). Upon completion the ICP may hand over the connection assets for adoption by us or to a Licensed Independent Network Operator (IDNO). Please visit our website for further information: http://www.spenergynetworks.co.uk/connecting_to_our_network/competition.asp

A POC Quotation is issued with a validity period of 3 months.

What is a Budget Estimate?

If you are unable to make a formal application because information that we require to make a formal quotation is not available or if you are not in a position to progress to the construction phase, we can provide an indication of the cost by means of a Budget Estimate.

What is a Feasibility Study?

Prior to making a formal application you may request that a Feasibility Study is undertaken to establish the viability of making a connection. We will carry out network studies and provide an indicative connection assessment. We will require payment in advance of the study being made and will notify you of the relevant cost prior to commencing work.

Further guidance and information can be found at: www.sppowersystems.co.uk/NetworkConnections

Section C – Electrical Load Requirements

Supply type	Domestic	<input type="checkbox"/>	No. of connections required	<input type="text"/>	Load (kVA)	<input type="text"/>
	Non Domestic	<input type="checkbox"/>	No. of connections required	<input type="text"/>	Load (kVA)	<input type="text"/>
	Temporary	<input type="checkbox"/>	No. of connections required	<input type="text"/>	Load (kVA)	<input type="text"/>
	Landlord	<input type="checkbox"/>	No. of connections required	<input type="text"/>	Load (kVA)	<input type="text"/>
					Total Load (kVA)	<input type="text"/>

Heating type Gas Electric Other Specify _____

If electric heating is being proposed, please provide individual loading details for each connection

Disturbing Load Details (if applicable)

In order to perform accurate network analysis, please provide details of equipment such as large motors, welding equipment which may exert excessive load that may be detrimental to other customers

Type	Phasing	Rating	DOL/Star Delta	Starting current	No. starts/Day
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____

Street Furniture Detail (if applicable)

Please provide details of any connections relating to street furniture such as street lighting, control pillars, advertising hoardings etc.

Equipment type

Number of connections required Metered Unmetered Adopted Not adopted

Load/Connection (kW) Total load (kVA) 1 phase 3 phase

Please provide a copy of the street lighting layout with your application where applicable

Section D - Generation

Please provide details of any micro generation (solar panels etc) which are/will be connected as part the works

Does this application include single G83 Generation? Yes No Connected Load (kVA)

Generation type Wind Photovoltaic CHP Hydro Other

Section E - Site Conditions

Please answer the following questions to allow us to provide an accurate quotation

	Yes	No	Don't Know
Do the works require notification under The Construction (Design and Management) Regulations (CDM) 2007?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your site lie in a conservation area/historic site?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Has your site been subject to previous development which could have resulted in buried hazards or contaminants?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is your property categorised as a listed building(s)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are there any special surfaces in or around your site that we should be aware of (eg Caithness slabs, block paving etc)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your site have any changes of level within the site boundary (eg hills, mounds or depressions)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your site contain any invasive vegetation (eg Japanese knotweed, Giant hogweed etc)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your site contain any trees which are subject to preservation orders?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your site have any potential surface obstacles (eg hedges, walls, fences)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your site have any buried obstacles (eg drainage, culverts, buried structures)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is the footpath/roadway in the immediate vicinity of the site fully adopted by the local authority?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section F – Additional Information

Please provide any additional information that may be relevant to your application

Section G - Checklist

Before you submit your application, please ensure that you have enclosed the following information which will allow us to process your application as quickly as possible

- Site Location Plan

- Site Layout Plan

- Internal Layout Floor Plans (for flatted dwellings)

Section H - Signature

Please review your application and sign below

I understand that failing to provide the information requested may delay a quotation from being issued to me

Signature of Applicant _____

Date _____

Print Name _____

Position (if signing for a company) _____

Please send your completed application form and required plans to:

<p><u>Scotland</u></p> <p>Email SPNCNorth@scottishpower.com</p> <p>Or by post to SP Energy Networks Network Connections 55 Fullarton Drive Cambuslang Glasgow G32 8FA</p>	<p><u>England and Wales</u></p> <p>Email SPNCSouth@scottishpower.com</p> <p>Or by post to SP Energy Networks Network Connections PO Box 290 Lister Drive Liverpool L13 7HJ</p>
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These Guidance Notes and Application Form are for:

- Developments with more than 20 electrical connections
- Electrical connections above 70kVA
- Non electrical connections (Multi Utility)
- Budget Estimates and Feasibility Studies

Connecting to Our Network

Thank you for considering SP Energy Networks for your electrical connection. We are committed to getting you connected as quickly and efficiently as possible. The following information will help you complete your application form and ensure that we receive all the correct details for your application to be processed as quickly as possible.

We look forward to working with you.

Section A – Your Details

Please complete this section with your contact details together with site details of where the proposed works are to take place.

Section B – Project Details

Please complete this section providing as much project detail as possible. In this section you are asked to clarify on site excavation responsibilities and provide us with a site location and layout plan (as per figures 1 and 2). You will also be required to clarify which type of quotation you require. If you intend to use an Independent Connection Provider (ICP) or an Independent Distribution Network Operator (IDNO) for some of your contestable works then please tick the POC Quotation box.

Section C – Load Requirements

Please complete this section with accurate information of the overall load requirements of your project. If you are unsure of your requirements we recommend that you seek assistance from a qualified electrician to complete this section.

Section D – Generation

Please complete this section with details of any micro generation which will be connected as part of your project.

Section E – Multi Utility Requirements

Please indicate within this section if you would like SP Energy Networks to consider Gas, Water, Telecoms or other connections as part of your project.

Section F – Site Conditions

Please complete this section with information relating to Health, Safety and Environmental conditions in and around your site.

Section G – Additional information

Please provide any additional information that may be relevant to your application. If you are using an ICP/IDNO for the works can you Please confirm whether this network will be fully adopted by us or adopted to an IDNO; the actual number of connections and any future development connection/load; if Distributed Generation whether it is an adopted project, single or multiple G83 or a G59 Generator Connection. There will be additional information required which our Competition in Connections team can clarify the requirements with you.

Section H – Checklist

Please enclose the following:

- A copy of the Location Plan (see below for guidance)
- A copy of the Site Layout Plan (see below for guidance)
- A copy of the Internal Layout Floor Plans (for flatted dwellings)

Section I – Signature

Please ensure you sign and date the Application Form. Please send your completed Application Form and required plans to:

Scotland

Email:
SPNCNorth@scottishpower.com

Or by post to:
SP Energy Networks
Network Connections
55 Fullarton Drive
Cambuslang
Glasgow
G32 8FA

England and Wales

Email:
SPNCSouth@scottishpower.com

Or by post to:
SP Energy Networks
Network Connections
PO Box 290
Lister Drive
Liverpool
L13 7HJ

Site plan guidance notes

In order to provide an accurate quotation, we require a site location plan and a site layout plan for the proposed works.

Location Plan

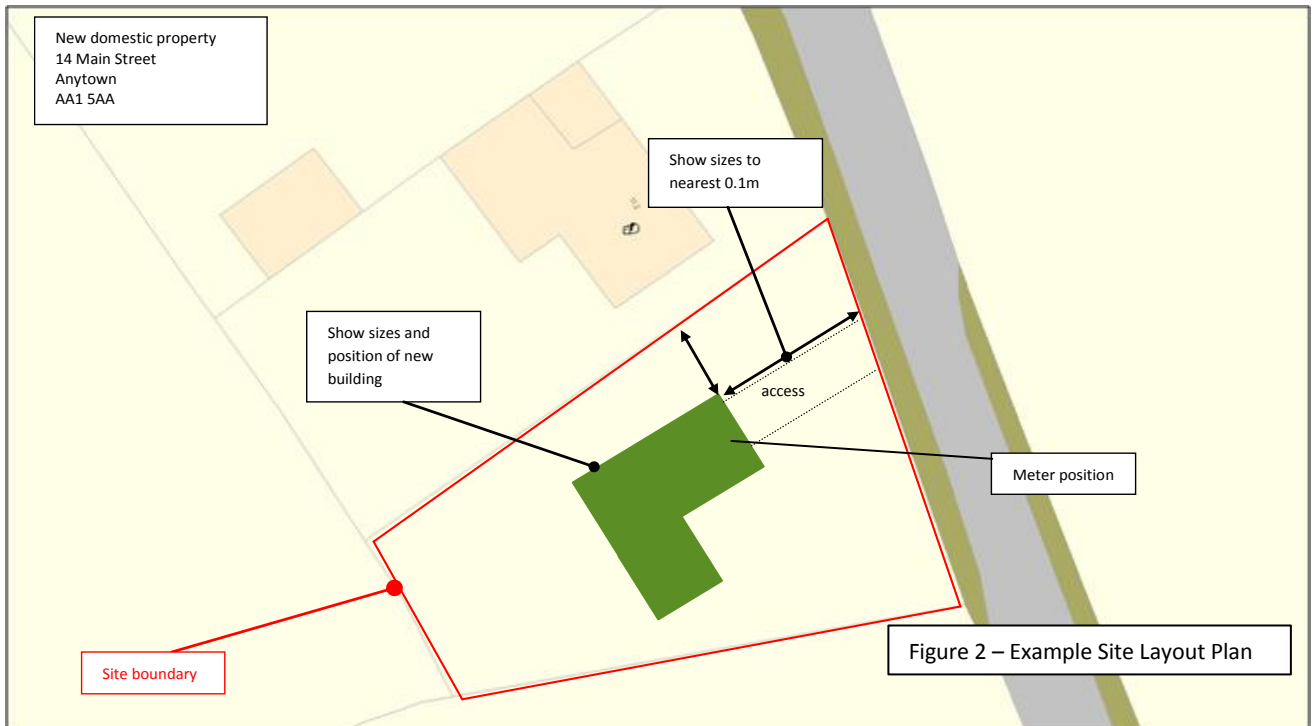
Please provide a plan which highlights the site location where the works are to be carried out. The site location and scale should be clearly highlighted on the plan.



Site Layout Plan

Please provide the following information on the site layout plan clearly marked scale 1:500

- All proposed buildings and access routes onto the site
- Any existing buildings
- A clear indication of where you would like the supply cable to enter the premise(s) and where you would like your meter to be located



Frequently Asked Questions

Who can give me technical advice?

A qualified electrician, builder or architect will be able to provide advice.

What size of supply will I need? Where do I get details of my electrical load (kVA)?

We recommend that you discuss your requirements with a qualified electrician, who will be able to help you work out your required load. Once you have given us your load details, we will carry out the design of a supply that meets your requirements.

What happens to my application when I return it?

Once we receive your application a designer will be appointed to your project. They will contact you to discuss your requirements and timescales.

How much will the work cost?

The cost you are charged will reflect the work we have to carry out to meet your requirements. Our Statement of Methodology and Charges will give details of how this will affect your application. Our Statement of Methodology and Charges can be found at:

www.spenergynetworks.com/NetworkConnections/quotation_accuracy.asp

How long will it take to get a quotation?

Each project requires a different level of design work. Guaranteed Standards were introduced by Ofgem to ensure that customers who source connections from regulated businesses are provided with a good level of service. Information regarding Guaranteed Standards that apply to your project can be found at:

www.scottishpower.com/uploads/MeteredConnectionsGuaranteedStandardsNoticeofRights2011.pdf

How long will my quotation be valid for and when is my payment required?

Your quotation is valid for 3 calendar months from the date of issue and payment will be required at the time of acceptance.

When will the work be carried out once I accept and pay in full?

We will contact you within 7 days following receipt of your signed acceptance and relevant payment. We will normally aim to start your works within 8 weeks, however, if plant (e.g. Substation equipment) is required this may increase to 16 weeks. Timescales may also vary if land agreements/wayleaves or road opening notices need to be obtained. We are committed to delivering your project on time and would ask you to consider the above timescales when planning your project.

Will SP Energy Networks install my electrical meter?

No we do not install electrical meters. Upon acceptance of your quotation you are required to appoint an Electricity Energy Supplier, they will arrange the installation of your meter.

What is an Electricity Energy Supplier?

An Electricity Energy Supplier is a company that you enter an agreement with for the supply and payment of your electricity. SP Energy Networks are not an Electricity Energy Supplier.

Where can I find suitable location plans?

Suitable location plans can be found online, e.g. www.bing.com/maps, www.streetmap.co.uk or www.google.co.uk/map

What are ordnance survey coordinates?

These are the grid coordinates associated with any location, which are available by using a grid reference finder online.

What is a Formal Quotation?

A Formal Quotation is an offer from SP Energy Networks to you that is valid for a period of 3 calendar months.

What is a POC Quotation?

Under a POC Quotation, the ICP will complete certain parts of the electrical connections works (known as the contestable works). Upon completion the ICP may hand over the connection assets for adoption by us or to a Licensed Independent Network Operator (IDNO). Please visit our website for further information: http://www.spenergynetworks.co.uk/connecting_to_our_network/competition.asp

A POC Quotation is issued with a validity period of 3 months.

What is a Budget Estimate?

If you are unable to make a formal application because information that we require to make a formal quotation is not available or if you are not in a position to progress to the construction phase, we can provide an indication of the cost by means of a Budget Estimate.

What is a Feasibility Study?

Prior to making a formal application you may request that a Feasibility Study is undertaken to establish the viability of making a connection. We will carry out network studies and provide an indicative connection assessment. We will require payment in advance of the study being made and will notify you of the relevant cost prior to commencing work.

Further guidance and information can be found at: www.sppowersystems.co.uk/NetworkConnections

Section C – Electrical Load Requirements

Supply type	Domestic <input type="checkbox"/>	No. of connections required <input type="text"/>	Load (kVA) <input type="text"/>
	Non Domestic <input type="checkbox"/>	No. of connections required <input type="text"/>	Load (kVA) <input type="text"/>
	Temporary <input type="checkbox"/>	No. of connections required <input type="text"/>	Load (kVA) <input type="text"/>
	Landlord <input type="checkbox"/>	No. of connections required <input type="text"/>	Load (kVA) <input type="text"/>
			Total Load (kVA) <input type="text"/>

Heating type Gas Electric Other Specify _____

If electric heating is being proposed, please provide individual loading details for each connection

Disturbing Load Details (if applicable)

In order to perform accurate network analysis, please provide details of equipment such as large motors, welding equipment which may exert excessive load that may be detrimental to other customers

Type	Phasing	Rating	DOL/Star Delta	Starting current	No starts/Day
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____

Street Furniture Detail (if applicable)

Please provide details of any connections relating to street furniture such as street lighting, control pillars, advertising hoardings etc.

Equipment type

Number of connections required Metered Unmetered Adopted Not adopted

Load/Connection (kW) Total load (kVA) 1 phase 3 phase

Please provide a copy of the street lighting layout with your application where applicable

Section D - Generation

Please provide details of any micro generation (solar panels etc) which are/will be connected as part the works

Does this application include single G83 Generation? Yes No Connected Load (kVA)

Generation type Wind Photovoltaic CHP Hydro Other



Section E – Multi Utility Requirements

Please indicate below if you would like SP Energy Networks to consider Gas, Water, Telecoms or other connections as part of your project

Additional utility required Gas Water Telecoms Other

Specify any others _____

Section F - Site Conditions

Please answer the following questions to allow us to provide an accurate quotation

	Yes	No	Don't Know
Do the works require notification under The Construction (Design and Management) Regulations (CDM) 2007?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your site lie in a conservation area/historic site?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Has your site been subject to previous development which could have resulted in buried hazards or contaminants?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is your property categorised as a listed building(s)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are there any special surfaces in or around your site that we should be aware of (eg Caithness slabs, block paving etc)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your site have any changes of level within the site boundary (eg hills, mounds or depressions)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your site contain any invasive vegetation (eg Japanese knotweed, Giant hogweed etc)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your site contain any trees which are subject to preservation orders?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your site have any potential surface obstacles (eg hedges, walls, fences)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does your site have any buried obstacles (eg drainage, culverts, buried structures)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is the footpath/roadway in the immediate vicinity of the site fully adopted by the local authority?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section G – Additional Information

Please provide any additional information that may be relevant to your application

Section H - Checklist

Before you submit your application, please ensure that you have enclosed the following information which will allow us to process your application as quickly as possible

Site Location Plan

Site Layout Plan

Internal Layout Floor Plans (for flatted dwellings)

Section I - Signature

Please review your application and sign below

I understand that failing to provide the information requested may delay a quotation from being issued to me

Signature of Applicant _____

Date _____

Print Name _____

Position (if signing for a company) _____

Please send your completed application form and required plans to:

Scotland

Email

SPNCNorth@scottishpower.com

Or by post to

SP Energy Networks
Network Connections
55 Fullarton Drive
Cambuslang
Glasgow
G32 8FA

England and Wales

Email

SPNCSouth@scottishpower.com

Or by post to

SP Energy Networks
Network Connections
PO Box 290
Lister Drive
Liverpool
L13 7HJ

APPENDIX 11: ICP STANDARD MEETING AGENDA

Competition Test Notice August 2013

Topic	Discussion	Action	Responsible
Safety Contact			
Health & Safety Issues			
Weekly Whereabouts/Site audits			
Programme Issues (Binder 7 & 8):			
CIC Delivery Monthly Outcome			
Delivery Issues			
Enabling Works At Binder 4&5 Acceptance:			
Visibility of forthcoming projects in advance of binder 7 Requests:			
Design Issues			
Data Management			
Binder 10:			
Customer Service			
A.O.C.B			
Date Of Next Meeting			
Venue			

CIC MONTHLY INTERFACE MEETING

Wednesday 30/01/13

Agenda & Minutes

Attendance: ICP 70, Andy Scott & Raymond Muir

Topic	Discussion	Action	Responsible
Safety Contact	Discussed Red Express HV Cable opened in error		
Health & Safety Issues	Nothing to report		
Weekly Whereabouts/Site audits	2 Whereabouts missing Wc 7/1 & 28/1/13	Email whereabouts	ICP 70
Programme Issues (Binder 7 & 8):	Deferred jobs to be confirmed or backed up with email	Both parties agreed	ICP 70, R Muir
CIC Delivery Monthly Outcome	Nothing to report		
Delivery Issues	Nothing to report		
Enabling Works At Binder 4&5 Acceptance:	Nothing to report		
Visibility of forthcoming projects in advance of binder 7 Requests:	HV ,LV & Pilot Diversions at Granville St Clydebank delivery dates around 6 to 8 weeks away	Email P Bond to advise	R Muir
	Identify 33KV cable supplier to advise ICP 70 of possible supplier	Email stores to advise	R Muir
	Newton Farm Cambuslang, new S/S to connect delivery schedule 4-6weeks away	Email J Canning to advise	R Muir
Design Issues	Nothing to Report		
Data Management	Reinforced importance of good & clear jointers sketches		ICP 70
Binder 10:	Discussed contents and checks to be done by ICP and warranty		ICP 70

Competition Test Notice August 2013

	period commence date		
Customer Service	Very Good , No Complaints		ICP 70
A.O.C.B	Discussed getting jointers from ICP 70 authorised through Delain House to carryout live working	Chase up training school on where they are as to the request	A Scott
Date Of Next Meeting	27/02/13		
Venue	The Cart Room, SPEN, Cambuslang		
ICP 70	09.00 -10.00		

CIC MONTHLY INTERFACE MEETING

Wednesday 27/02/13

Agenda & Minutes

Attendance: ICP 72, Findlay Teape & Raymond Muir

Topic	Discussion	Action	Responsible
Safety Contact	Discussed Red Express Safety issues relating to Mini Digger		
Health & Safety Issues	Nothing to report		
Weekly Whereabouts/Site audits	Complete/ OK Copy of Pass & Failed Audit Sheets to be passed to ICP 72	E-mail Asset inspectors asking them to forward a copy of passed audit sheets. FAO ICP 72	R. Muir
Programme Issues (Binder 7 & 8):	Deferred jobs to be confirmed & backed up with email. Reinforced binder 8 issue for HV & LV jobs (5 working Days) If Not To be Highlighted in binder 7	Both parties agreed	R Muir/ICP 72
CIC Delivery Monthly Outcome	Nothing to report		
Delivery Issues	Project Engineers not making contact/Engineer being Identified just before jointing date (jobs in West)	Andy Scott to discuss issue with delivery	A.Scott
Enabling Works At Binder 4&5 Acceptance:	Nothing to report		
Visibility of forthcoming projects in advance of binder 7 Requests:	Nothing to report		
Design Issues	Glasgow Fort 11Kv connection 2 X S/S (S/S Earthing Issue)	Ken McGregor to contact ICP 72 ASAP	K Mcgregor
Data Management			
Binder 10:	Binder 10 's been	Findlay Teape to	F Teape

Competition Test Notice August 2013

	submitted by ICP 72	complete	
Customer Service	OK other than Engineer issue		A.Scott
A.O.C.B	A Scott to provide info for ICP 72 to carryout live closing joints	R.Muir to pass on request to Andy Scott	A.Scott
Date Of Next Meeting	27/03/13		
Venue	The Cart Room, SPEN, Cambuslang		
ICP 72	11.00 -12.00		

CIC MONTHLY INTERFACE MEETING

Wednesday 29/05/13

Agenda & Minutes

Attendance: ICP 23, Findlay Teape & Raymond Muir

Topic	Discussion	Action	Responsible
Safety Contact	Discussed Bishopton HV & LV Cables Laying/ Reinstatement		F Teape/ R Muir
Health & Safety Issues	Nothing to report		
Weekly Whereabouts/Site audits	Reinforce notifying asset inspectors of any ASAP cancellations or Changes	Email whereabouts	ICP 23
Programme Issues (Binder 7 & 8):	Nothing to report		
CIC Delivery Monthly Outcome	1 failed Phoenix Retail Park Linwood	ICP 23	ICP 23
Delivery Issues	New Phone Contact Info passed to ICP 23 Explained new EAST delivery /Co-Ordinator		F Teape/R Muir
Enabling Works At Binder 4&5 Acceptance:	Saracen St Glas. LV Enabling works require to be complete prior to LV POC is applied for	ICP 23	ICP 23
Visibility of forthcoming projects in advance of binder 7 Requests:	Nothing to report		
Design Issues	Laverndale 33 Kv OHL Div Kelvinhaugh St Glas. Confirm HV or LV POC req. Parkholm PTE Balmore Rd Glas. Concerns discussed with current location of Pole and	K McGregor/ICP 23	CIC/ ICP 23

Competition Test Notice August 2013

	requirements for servitude		
Data Management	Reinforced importance of good & clear jointers sketches & explained new process introduced in March 13		ICP 23 R.Muir
Binder 10:	Defects Earnhill Primary School Greenock : Reinstatement issues. Craigie Primary School S/S Roof Missing. Maybole Rd Ayr Reinstatement Issues	ICP 23	ICP 23
Customer Service	No Complaints		ICP 23
A.O.C.B	Nothing to report		
Date Of Next Meeting	26/06/13		
Venue	The Cart Room, SPEN, Cambuslang		
ICP 23	10.00 -11.00		

APPENDIX 12: PROCESS MAPS

Enquiry and Application

A request for a Point of Connection (POC) quotation can be made by sending us:

1. an application form
2. an accurate site layout
3. a scaled boundary plan

You can obtain an application form from [Specifications/Asset-04-030 Issue 2 App 2 Project Notification Form](#)

or call **0141 614 0211** (Scotland) or **0151 609 2012** (England & Wales).

Your completed form and plans can be returned to:

CRAMAdminNorth@scottishpower.com (Scotland)

CRAMAdminSouth@scottishpower.com (England & Wales)

Our preferred method of application is by using our IT tracking system – CRAM ♦. However, if your company does not have access to the CRAM system, please send your application information to the appropriate office at:

SP Energy Networks Competition in Connections

Scotland
55 Fullarton Drive, Cambuslang, Glasgow
G32 8FA

England & Wales
Prenton Way, North Cheshire Trading Estate,
Prenton, Wirral CH43 3ET

We will supply you with a CRAM site reference number for your project and a CiC designer will be appointed to your project. Your application will be checked and you will be informed if any information is missing from your application.

If you are interested in completing your own final closing joints under **Extension of Contestable Works (EoCW)** please call your CiC designer to discuss your requirements.

Design and Quotation

The CiC designer will assess your application and discusses your requirements with you. They will also contact you if any additional information is required.

Your CiC designer assesses our network and determines the Point of Connection, depending on your connection requirements. Your quotation is prepared and issued to you within the Voluntary Standard timescales ([SLC15 Voluntary Standards](#)).

When your CiC designer uploads the POC quotation into your CRAM project, you will receive an email notification to confirm that your quotation has been issued to you. This is valid for three calendar months.

If your POC quotation expires, you may need to submit a request to have the POC quotation revalidated. Please contact the CiC designer for confirmation.

Your POC quotation contains a breakdown of the non-contestable costs and details of the work to be carried out by SP Energy Networks.

Please contact the CiC designer if you need any further clarification on information contained within your POC quotation.

POC Acceptance and Design Approval

If your company is successful in tendering for the site, you will need to submit:

1. a design to us for approval*
2. confirmation that you have been appointed as the preferred utilities installer
3. your signed and dated POC acceptance

* your company must be suitably accredited by Lloyds (NERS) to submit a design for approval.

Further information on design standards can be found on the Technical Specifications page of our website:

www.spenergynetworks.co.uk/connecting_to_our_network/specifications.asp

To ensure that your proposed new network is suitable to be added to our network, your CiC designer will assess your design.

If your design is for a complex EHV project, please contact your CiC designer to agree to a phased design approval process.

If your design does not meet our technical specification and is not acceptable to us, your CiC designer will discuss the requirements for change.

Once your contestable design has been approved by us we will issue you with:

1. a Construction and Adoption Agreement
2. a Design Approval letter which includes a Contract Acceptance form.

When your CiC designer uploads the design approval documents into your CRAM project, you will receive an email notification to confirm that your design has been approved by us.

Contract Acceptance and Payment

If you choose to accept the contract you will need to carry out the following steps within ten working days of your design approval, or within the POC validation period:

Contract Acceptance

1. Payment of the Non-Contestable Connection Charge
2. Complete the Contract Acceptance form
3. Complete the CDM information
4. Complete the Sub-Contractor information

and upload these documents, together with a copy of your payment, into your CRAM project for your CiC designer to check.

Payment of the Non-Contestable Connection Charge

Please send your payment to us at:

SP Energy Networks
Shared Service Centre
3rd Floor Avondale House
Phoenix Crescent
Strathclyde Business Park
Bellshill
ML4 3NJ

You will receive an email notification to inform you that your documentation is acceptable and your payment has been received.

We now have a legally binding contract between our parties.

Your CiC designer releases your project for construction and a Delivery Project Manager or Co-ordinator is allocated to your project.

Signed Agreements

You will need to sign and upload the **Construction and Adoption Agreement**, together with other documents issued to you, into your CRAM project. These may include:

ICP Projects:

Connection Agreement (HV only)
Live Jointing Application form (as required)
Site Responsibility Schedule (HV only)
Generation Connection Agreement (LV/HV)

IDNO Projects:

Bi-lateral Connection Agreement
Transformer Test Certificate (close coupled)*
Site Responsibility Schedule (HV only)
Generation Connection Agreement (LV/HV)

* Please attach this to both copies of the Bi-lateral Connection Agreement.

Please also post the signed hard copies of the relevant Connection Agreement to the appropriate **CiC office for Scotland or England & Wales**, marked for the attention of your CiC designer.

SP Energy Networks will counter-sign the hard copies of the agreements which are then returned to you.

You will receive an email notification to inform you that your agreements have been signed.

Competition in Connections Design

♦ If your company is not already set up on our Connections Registration And Management (CRAM) tracking system, or you would like additional accounts to be created, please apply for access by completing the [New CRAM Account form](#) and sending it to either: CRAMAdminNorth@scottishpower.com (Scotland) or CRAMAdminSouth@scottishpower.com (England & Wales)

We will contact you to confirm your access requirements and provide you with system training and guidance when you need it.

Please remember to let us know when a CRAM user leaves your company and we will arrange to revoke their access. Thank you.

Non-Contestable Land Rights

Please be aware that it is your responsibility to obtain legal permission from landowners for your new network. This process can be lengthy and there is potential for delays in progressing the delivery of your project.

Once your contract has been accepted you can choose your preferred wayleave services provider to acquire the appropriate land rights and consents for your project.

However, you will need to request SP Wayleaves and Legal Services to confirm the land rights requirements. Please provide:

1. a completed Land Rights Grantor form
2. a detailed drawing which indicates the exact route and access arrangements
3. a copy of the section 38 highway adoption plan

Please check that these documents have been signed by the grantor(s).

SP Wayleaves will co-ordinate the completion of the legal paperwork and issue a **Service Release Form** to you on conclusion.

We will send you an email notification from CRAM when the land rights and consents have been concluded.

Construction Schedule and Whereabouts

Once your contract has been accepted, please send your construction work programme to us (including any commissioning and witness testing*) on a weekly basis. Your weekly whereabouts can be sent to:

CiCNorth@scottishpower.com (Scotland)

CiCSouth@scottishpower.com
(England & Wales)

* Please contact your Delivery Contact to confirm additional testing and commissioning requirements for Solkor networks, multi-panel boards and other selected networks.

Our asset inspectors will carry out audits and monitor your construction works based on your whereabouts.

Please send us your as-laid or constructed plant, equipment, overhead line and underground cable records to:

SP Energy Networks Data Management*

datamanagementnorth1@scottishpower.com
(Scotland)

datamangementsouth1@scottishpower.com
(England & Wales)

so that our network records are kept up to date. Guidance is provided in our document

[BUPR-22-015 Recording of Electrical Assets by Contractors](#)

Before you request a connection from us please check that:

1. Your design has been approved
2. You have paid the non-contestable charges
3. You have signed your contract and other associated agreements
4. You have completed the land rights
5. You have submitted your whereabouts during the construction phase of your project

SP Energy Networks Connections

We also need to check that you have completed everything on site so that it is ready for connection to our network. This includes submitting your:

1. As-laid drawings
2. Electrical test results
3. Details of remedial works where we have identified any failures whilst we audited your construction work
4. W33/2 Confirmation of Electrical Installation/Extension (SP Manweb area only)
5. ASSET-04-015 App 2 Completion Certificate for new cable installations
6. OPSAF-11-024 App 1 & 3 (HV adopted apparatus)
7. OPSAF-11-024 App 5 & 7 (IDNO or customer HV)
8. SUB-02-013 App 2 (IDNO)

and also notifying **SP Energy Networks Data Management*** so that we are able to update our network records. Please check with your Delivery Contact if you are unsure about what you need to do before we can connect your network for you.

We will send you an email notification to confirm that all your on site works have been completed to our satisfaction.

Don't forget that you will need to obtain permission to carry out work on public highways under the Traffic Management Act

To request a connection, please complete: [ASSET-04-030 Issue 2 App 3 Third Party Connection Request Form](#) and upload it to your CRAM project.

Your Delivery Contact will schedule your connection – this will be within the Voluntary Standard timescales ([SLC15 Voluntary Standards](#)) - and you will receive an email notification to confirm the connection date. Your Delivery Contact will co-ordinate your connection on site.

If you need to cancel the scheduled connection date, please provide us with reasonable notice. Ideally we need 5 days' notice for LV connections and 10 days' notice for HV connections.

Live Jointing

If you would like to enter the Live Working Regime, please complete [ASSET-04-015 App 3 Entering Live Working Regime](#) form and upload it into your CRAM project together with your Live Working Regime Site Plan.

If you meet our criteria we will countersign your form and plan and upload it into your CRAM project. You will then receive an email notification confirming our approval of your application.

Your jointing teams will need to be in possession of these documents on site at all times whilst working under the Live Jointing Regime.

You will need to let us know when you have finished your live jointing by uploading the [ASSET-04-015 App 3 Exiting Live Working Regime form](#) together with your as laid/construction plant and equipment records into your CRAM project.

Metering and Handover

Metering

We would like remind you that you are responsible for arranging the supply and installation of electricity meters for new supplies. Please refer to the [Metering Flyer](#) for more information. This is available to download from our website:

www.spenergynetworks.co.uk/connecting_to_our_network/documents/MeteringA3.pdf

This process can be lengthy so please start this as soon as possible to avoid delays.

Handover

Please complete [ASSET-04-025 Project Completion and Handover Certificate](#) and upload it into your CRAM project.

The guarantee period will begin once we are satisfied that your project has been completed as set out in the Construction and Adoption Agreement.

Links to the metered CiC process, specification documents and forms can be found on our website:

www.spenergynetworks.co.uk/connecting_to_our_network/specifications.asp

For more detailed information about the CiC metered connections process, please refer to our process document [ASSET-04-030 CRAM Process for Contestable Connection Projects](#)

Competition in Connections Delivery

Enquiry and Application

You can register your interest in a contestable unmetered project (mainly street lighting¹) by sending us:

1. an application form
2. a live working area plan

You can obtain an application form from [Specifications/Asset-04-029 Issue 1 App 3 Contestable Unmetered Connection Application Form](#)

or call **0141 614 0211** (Scotland) or **0151 609 2012** (England & Wales).

Please return your completed form and plans to:

CRAMAdminNorth@scottishpower.com (Scotland)
CRAMAdminSouth@scottishpower.com (England & Wales)

Our preferred method of application is by using our IT tracking system – CRAM ♦. However, if your company does not have access to the CRAM system, please send your application information to the appropriate Competition in Connections (CiC) office at:

SP Energy Networks Competition in Connections

Scotland
55 Fullarton Drive, Cambuslang, Glasgow G32 8FA

England & Wales
Prenton Way, North Cheshire Trading Estate, Prenton, Wirral CH43 3ET

We will supply you with a CRAM site reference number for your project and a CiC designer will be appointed to your project. Your application will be checked and you will be informed if any information is missing from your application.

If you are interested in completing connections under **Extension of Contestable Works (EoCW)** please call your CiC designer to discuss your requirements.

Contract Documents

The CiC designer will assess your application and discusses your requirements with you. They will also contact you if any additional information is required.

Your CiC designer signs and approves your live working area plan and your approved plan is uploaded into your project together with the contract documents:

Contract Documents:

1. Construction and Adoption Agreement
 - Schedule 5 Whereabouts Notification/ Proposal Schedule
 - Schedule 6a Handover/ Completion Certificate
 - Schedule 6b Commissioning Certificate
2. General Conditions
3. CDM Form
4. Entering Live Working Regime Form
5. Request to Connect to SP Network Form

You will receive an email notification when your Contract Documents have been uploaded into your project to confirm that they have been issued to you.

Please contact your CiC designer if you need any further clarification on information uploaded into your project.

¹ Other unmetered street furniture connection projects may include bus stops, advertising hoardings, car park meters, etc.

Signed Agreements

In CRAM, please locate, print and complete the following documents:

1. Construction and Adoption Agreement
2. CDM form
3. Entering the Live Working Regime form

**** Don't forget that the Construction and Adoption Agreement needs to be signed by both your company representative and the customer. ****

Once the documents have been signed, you will need to upload them into your CRAM project.

Your CiC designer countersigns your documents once they have checked that they are satisfactory.

You will receive an email notification to confirm that the documents have been countersigned and the contract has been set up.

Your CiC designer will also send hard copies of the Construction and Adoption Agreement to you through the post.

Proposal Approval

A minimum of 15 working days before you begin construction works, you need to do five things:

1. complete the Proposal Schedule form (for the contestable works*)
2. include a Schedule of Works
3. prepare a 1:1250 plan for the Apparatus to be Connected for each unmetered item
4. calculate the costs and include the indication of charges on the proposal schedule
5. Provide us with an order number

You can obtain a Proposal Schedule form from [Specifications/Asset-04-029 Issue 1 App 5 Proposal Schedule Form](#)

or call **0141 614 0211** (Scotland) or **0151 609 2012** (England & Wales).

* If you are participating in the EoCW jointing trial, please indicate which units you intend to connect under the conditions of the trial.

If you are not participating in the EoCW jointing trial and require a new connection as part of your scheme, you can apply for either:

- a 'licensed' new connection, or
- a non-contestable new connection via the metered non-contestable process

Your design engineer evaluates your proposal and charges, and then acknowledges any requests for isolation.

Your proposal proceeds as long as you meet all of our relevant authorisations.

Construction Schedule and Whereabouts

Once your proposal has been accepted, please send your construction work programme to us on a weekly basis.

Please send your weekly whereabouts to:

CiCNorth@scottishpower.com (Scotland)

CiCSouth@scottishpower.com (England & Wales)

Please remember to indicate the type of work for each unit location, i.e.

- Disconnection
- Transfer
- New EoCW Connection

Our asset inspectors will carry out audits and monitor your construction works based on your whereabouts.

Disconnections and Transfers

If you require us to provide isolation of the network for any of the disconnections or transfers in your proposal schedule, please send us an email to request our isolation services in advance of the works and to confirm and agree the costs.

Please provide your email notification a minimum of ten working days prior to the provision of this service to:

CiCNorth@scottishpower.com
(Scotland)

CiCSouth@scottishpower.com
(England & Wales)

We will isolate our network apparatus for you to carry out your contestable works.

Please let us know when you have completed your contestable works so that we can re-energise the network.

Extension of Contestable Works

When you are ready to carry out your contestable connections under the Extension of Contestable Works Jointing Trial we need you to provide us with at least ten working days' notice of your proposed dates for LV connections.

Please provide us with:

1. a completed Request to Connect (unmetered) form, which includes your proposed connection date
2. an Apparatus to be Connected plan

We would prefer the plan to be supplied at 1:500 scale to allow us to identify cables to be jointed.

You can obtain an Request to Connect from

[Specifications/Asset-04-029 Issue 1 App 6 Request to Connect to the SP Network Form](#)

or call **0141 614 0211** (Scotland) or **0151 609 2012** (England & Wales).

We will check and countersign the form and plan and reissue them to you. Your jointing teams must be in possession of these documents every day they are working on the network during the trial.

We will verify that the apparatus is ready to be connected on site and confirm your connection date.

We request that you provide us with your Weekly Whereabouts so that we have confirmation that you will be attending site when planned.

If you need to reschedule the connection date, please contact your Delivery Contact to cancel the agreed connection date and submit a new request with your revised connection date.

Live Jointing

Interim Completion

Please provide us with these completion documents within ten working days of the commissioning completion date for each stage of the live works:

1. ASSET-04-015 App 2 completion certificate
2. As-laid drawings
3. Electrical test results
4. Details of remedial works from audits

Final Completion

Please confirm that you have completed all your live works by providing us with the following documents:

1. As-laid equipment records
2. Completed Exiting Live Jointing Regime form

NO FURTHER WORK CAN BE UNDERTAKEN FROM THIS POINT ONWARDS

Network Records

When submitting your live jointing documents, please check that our **Data Management** mailboxes also receive these documents:

DataManagementNorth1@scottishpower.com
DataManagementSouth1@scottishpower.com

We will check that the number and type of units corresponds to the approved proposal.

The unmetered connection project must be completed in accordance with the construction and adoption agreement.

Project Closure and Handover

We will prepare and submit our invoice to you so that we can recover the charges associated with your unmetered contestable connection project.

Please submit your payment to:

SP Energy Networks
Shared Service Centre
3rd Floor Avondale House
Phoenix Crescent
Strathclyde Business Park
Bellshill ML4 3NJ

Once it has been determined that the unmetered connection project has been completed in accordance with the Construction and Adoption Agreement you can submit your project closure documents.

You can find these details in:

[ASSET-04-025 Project Completions Process for Contestable Works](#)

We also need you to provide proof of your payment submitted to SP Energy Networks in Bellshill.

We will assess the information you have provided and notify you when it is deemed to be satisfactory.

We can then archive your project.

◆ Access to CRAM Tracking System

If your company is not already set up on our Connections Registration And Management (CRAM) tracking system, or you would like additional accounts to be created, please apply for access by completing the

[New CRAM Account form](#)

and sending it to either:

CRAMAdminNorth@scottishpower.com
(Scotland)

CRAMAdminSouth@scottishpower.com
(England & Wales)

We will contact you to confirm your access requirements and provide you with system training and guidance when you need it.

Please remember to let us know when a CRAM user leaves your company and we will arrange to revoke their access.

Thank you.

For more detailed information about the CiC unmetered connections process, please refer to our process document [ASSET-04-029 CRAM Process for Contestable Unmetered Connection Projects](#)

Competition in Connections Delivery

APPENDIX 13: WORKSHOPS

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Workshop Action Plan – Issues Log

Issue	Improvement Action/ Response	Status
<p>Event Feedback:-</p> <ul style="list-style-type: none"> - Forum seemed more “geared” to major ICP’s & IDNO’s - Charging methodology should have been a separate discussion because of its complexity - The Extension of Contestability was too broad a classification and somewhat disorganised - For future events allow ICPs/IDNOs to submit possible topics - The session should not hold too many delegates so as not to dilute the question and answer workshop - Reduce the time on technical presentations and increase the time for questions/answers - Now that issues have been identified, future events could focus on resolutions for delegates who have identified the same issues - Maybe the next workshop could be split into IDNO and ICP operators as both have different issues 	<p>We accept this feedback and had come to a similar opinion due to the varying interactions at the different sessions. It has been agreed that when an event is organised in the future that we will ensure that they are specifically focused events and the appropriate attendees are targeted.</p>	<p><u>TBC with Customers</u></p>
<p>System Feedback:-</p> <ul style="list-style-type: none"> - It may be beneficial for ICPs/IDNOs to be given an overview of the replacement and given the opportunity to comment - CRAM – should be configured to accept Wayleave requests as this often gets referred to as a separate request/department, however is critical when completing the CRAM process - CRAM – A status or comment area would be useful for both sides - SP’s system is the most difficult and time consuming of all DNOs and more time and effort is spent on SP connections than any other DNO - CRAM is not user friendly. Other DNOs have easier methods of progressing POCs and connections. The system does not allow any flexibility (new binder required for minor amendments to existing design submissions). All areas are slow and time consuming - POC acceptance uploaded before Design Approval paperwork is submitted could be an improvement - Acceptance of quotations prior to design approval - Binder 1 POC application form should incorporate a section for the ICP to inform SP of any possible network diversion works as identified on the GIS mapping system - Improvements to the CRAM system and perhaps an individual user guide for ICPs - Assigning a CIC project specific reference number requires improvement - Consideration should be given to an on-line or web based system - A clock/timeline feature showing the remaining timescale at each stage of the process would be beneficial - Better visibility of the status of projects 	<ul style="list-style-type: none"> - We have listened to these comments and we have been developing a new IT system (RAdAR) which will replace CRAM. This is an on-line/web based system. This system will be implemented September 2013 and will provide a more flexible service to ICP and IDNO customers. More specific information in relation to this system is available in section G. - Training is to be completed prior to implementation. - With the implementation of the new system we have amended our process based on comments from ICP’s and we will now be requiring payment and acceptance prior to design approval. There have been changes to the Acceptance Process in that the signed acceptance and payment is to be completed prior to design approval to ensure that the ICP is guaranteed the connection – this will be rolled out with the new system. - The new RAdAR system is being designed to make it more user-friendly and provide more visibility to the user. The application form is web based and will auto populate fields at appropriate stages, the system will also recognise those ICPs already registered so there will not be a requirement to populate certain fields 	<p><u>Due to complete September 2013</u></p>

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<ul style="list-style-type: none"> - To develop the new IT system, there should be trials focussing on all parts, with feedback - Asset-04-028 Phased Design Approval needs to be available from the outset as this can have a significant impact on price - With regard to the phased design approval process, design specifications need to be made accessible to ICPs now to enable them to provide tenders for this work from the outset - Can we adopt the phased design approval process for LV and HV new connections to allow for a quicker POC acceptance? - Whilst phased design approvals are welcomed, a limit of 6 months from submission of the B4#1 could be unrealistic - Remove the need of repetition of information 	<p>as they will already be recorded on this system</p> <ul style="list-style-type: none"> - .Phased design approval is available on EHV works on a project by project basis as these are significant projects with specifically a culmination of parts built within. There should be no requirement for phased design approval on LV/HV as these are standard works. When the payment and acceptance is prior to design approval this will provide an extended period for design approval 	
<p>Legals/Land Rights</p> <ul style="list-style-type: none"> - The Land Rights and Legal Forums required influential input in order for discussion to develop - Poor response to issues raised with SPs legal process for IDNO connections - Process needs to be quicker. Getting Adoption Agreements signed can be a problem. Would SPEN accept electronic signature? 	<ul style="list-style-type: none"> - SP have been in discussion with GTC (acting on behalf of all IDNOs) and have agreed in principle to use the "Incorporated Process". This is explained further in section E. - Information and examples of Construction and Adoption Agreements are now on the website and available to view/use so are now more accessible for our customers. - At this time we would be unable to provide a consistent approach to electronic signatures on Adoption Agreements as there are differences in English and Scottish Law. Until such time that we can ensure that we are providing the same level of service to all our customers we would not accept electronic signatures. 	<p><u>Complete</u></p> <p><u>Complete</u></p>
<p>UMS</p> <ul style="list-style-type: none"> - The CRAM process for contestable Unmetered connections is over complicated and difficult to reference - Simplify the binder system for UMC and perhaps introduce an area calculator to reduce rejections caused by works being outside of the 2km radius - Street Lighting should be looked at in a different manner due to street lighting defects being more spread out but the same amount of work is achievable due to the nature of the work - More time needs to be spent delivering the process/documentation especially for Street Lighting 	<ul style="list-style-type: none"> - We have now ensured that the unmetered process is now documented on the competition in connections section of the website within the specifications page under Asset 04-029. - Also, we have included a process map within the site within "steps to getting connected" which is a more visual guide for reference. - In terms of the program of works, if the works are within a 2km radius which is deemed to be a reasonable area then we would class as one project. To confirm the radius of the program of works then an OS plan can be utilised to confirm the radius. In terms of inspection/monitoring there is a one off charge per connection of £30 per lamp or for 8 lamps £240. If the project is 9-50 lamps then the cost is £250 so it would be beneficial to the ICP to issue works within the radius parameters - As a result of the feedback we have 	<p><u>Complete</u></p> <p><u>Initiative</u></p>

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	<p>received it has highlighted that an initiative is required to improve the awareness of information available relating to street lighting. Our initial plan is to create an information sheet and hold workshops with the councils to ensure that they are aware of the information that is available to them and provide what support we can</p>	
<p>Extension to Contestable Works</p> <ul style="list-style-type: none"> - Self determination of POC – how would this work without access to all SPEN network data including connection agreements? Not sure if the client or ICP would be prepared to carry the associated risk if the ICP POC differs from SPEN following a formal application - Further clarification on the process for self determination of POC is required - Design accreditation/authorisation requires details for self determination of POC - If a disconnection is involved, ICP might as well not bother competing as the process is too lengthy and convoluted particularly where the building is vacant and the user absent. Could the disconnection process be done as contestable to open up more schemes to competition - How a quicker process for connections can be achieved with less interaction 	<ul style="list-style-type: none"> - We are currently initiating trials with ICPs to undertake self determination of point of connection (POC). Previous trials have taken place for other aspects of works and subsequently changed to contestable works once completed. Further details on all additional aspects can be found in Section I - Efforts to open up non contestable activities to competitors. - Unmetered disconnections are completed on transfers 	

APPENDIX 14: MPANS ON IDNO NETWORKS

(THIS APPENDIX IS COMMERCIALY CONFIDENTIAL)

APPENDIX 15: CONSUMPTION DATA IDNO UNMETERED SUPPLIES

(THIS APPENDIX IS COMMERCIALY CONFIDENTIAL)