

Promoting choice and value for all gas and electricity customers



Minutes

Smart Metering Implementation Coordination Group

<u>Date/Time</u>: 10th March, 11:30–14:00 <u>Location</u>: Ofgem, 9 Millbank, SW1P 3GE

- 1. Welcome from the Chair
- 2. Apologies
 - Richard Moore Ofcom
 - Gareth Evans ICOSS
 - Robert Hull Ofgem
- 3. Update from the central programme:

Colin Sausman provided an update on the activities of the programme in the previous period and informed the group of the advanced progress of transition planning.

4. Consumer Engagement/Readiness:

Maxine Frerk provided an update on consumer engagement issues. This was followed by a discussion of ICG members' perspectives on the challenges in building consumer readiness as well as the assessment framework and the evolution of the roles and responsibilities.

ICG members commented that there was a role for both co-ordinated programme level initiatives and for competitive differentiation between suppliers' approaches to consumer engagement.

5. Expert Group Feedback :

Colin Sausman provided an overview of expert group input to the programme throughout the current phase of work and shared high level results of the stakeholder survey carried out in February.

This was followed by a discussion of ICG members' perspectives on the effectiveness of the groups and potential revisions to the structure and roles going forward into the next phase.



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6. Process for meter specification:

There was a discussion of the critical path to establishing common meter specifications. ICG members indicated support for the timetable which the SMDG has established for completing its work on the technical specifications.

7. AOB

ICG members were informed the date of the next ICG meeting is still to be confirmed and invites will be sent out as soon as is practible.