

Smart Metering Implementation Programme

Phase 1A – DCC Project **DCC Scope & Services Workstream**

Meeting 11: 24 February 2011

Agenda

1. Introductions
2. Meeting 10: Minutes & actions
3. Business process definition
 - Review models for SM meter reading
 - Discuss:
 - Product management
 - Payment processing
 - Change of tenancy
4. Timetable for preparing high-level business process models

Agenda Item 2

MTG 10: MINUTES & ACTIONS

Agenda Item 4

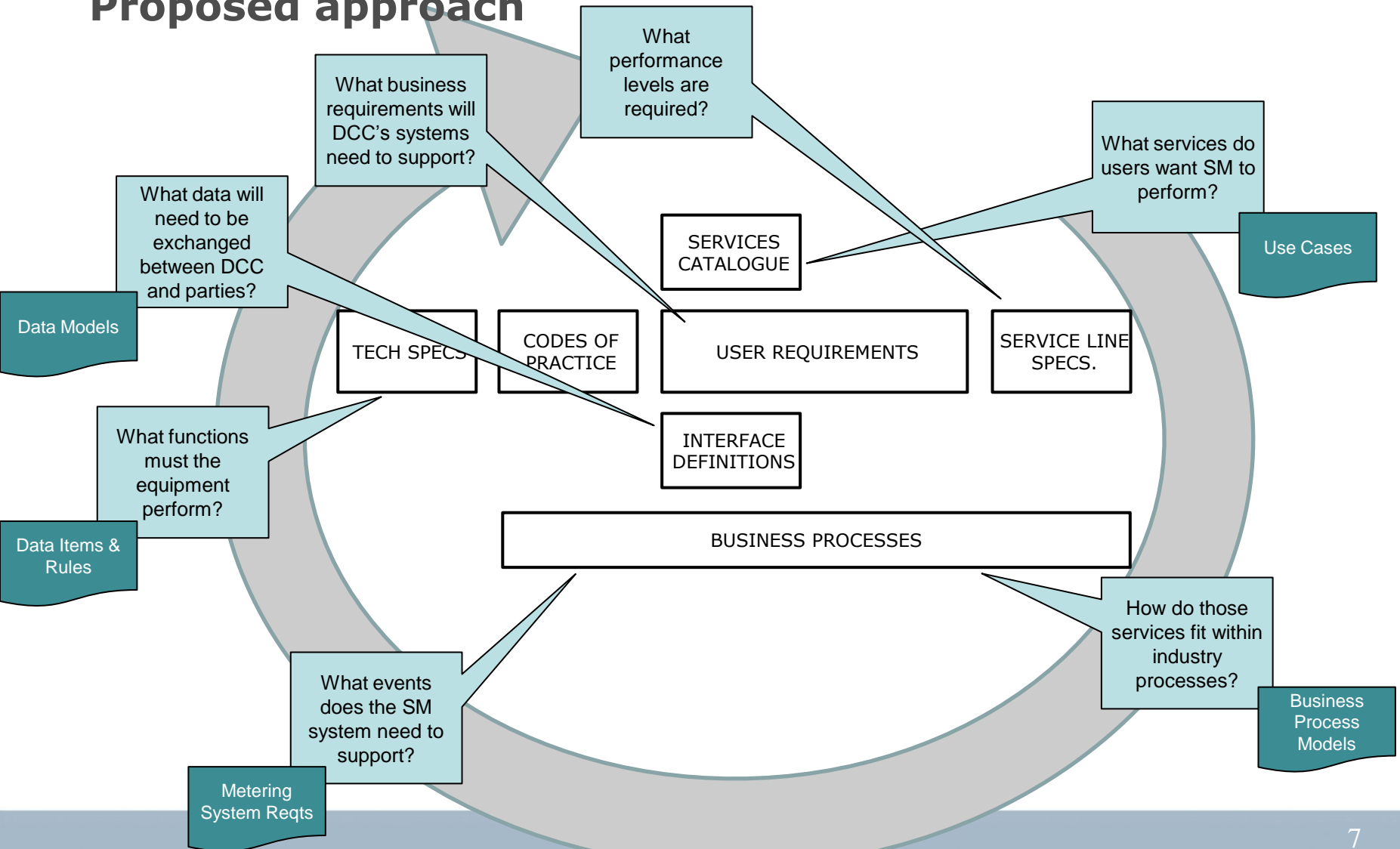
TIMETABLE FOR BUSINESS PROCESS MODELLING

Business Processes	10-Feb	24-Feb	10-Mar	24-Mar	TBD		
01 Meter installation / activation <i>All</i>	Review						
02 SM fleet management <i>Elexon/Gemserv</i>			Discuss	Draft	Review		
03 Product management <i>Electralink/xoserve</i>		Discuss	Draft	Review			
04 Meter reading <i>Elexon/Gemserv</i>	Discuss	Draft	Review				
05 Change of supplier <i>All</i>				Discuss	Draft	Review	Review (If needed)
06 Change of tenancy <i>Electralink/xoserve</i>			Discuss	Draft	Review		
07 Payment processing <i>Elexon/Gemserv</i>			Discuss	Draft	Review		
08 Network operation <i>Electralink/xoserve</i>					Discuss	Draft	Review
09 Other (In-home & industry actions) <i>All</i>					Discuss	Draft	Review

Agenda Item 3

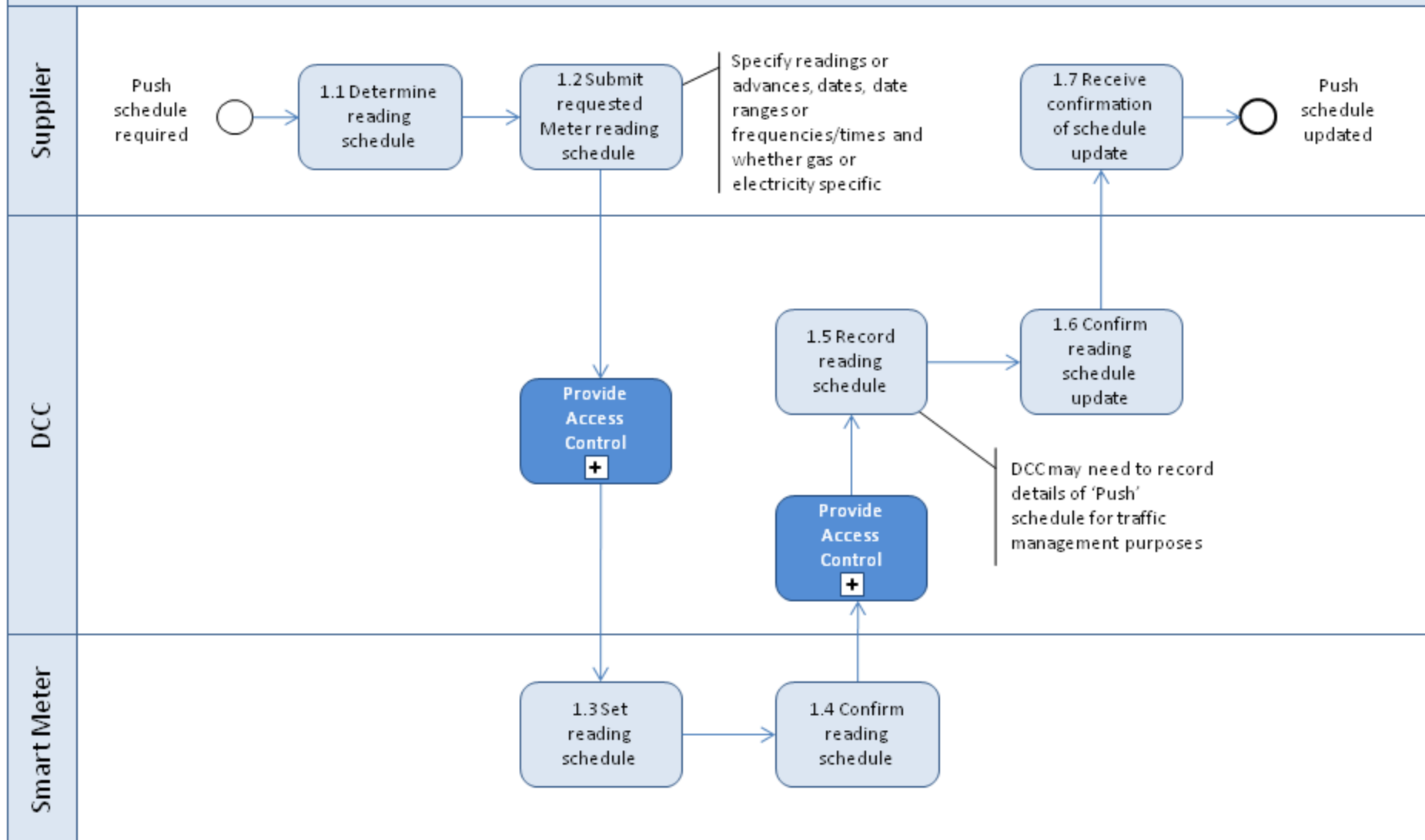
BUSINESS PROCESS MODELS

Proposed approach



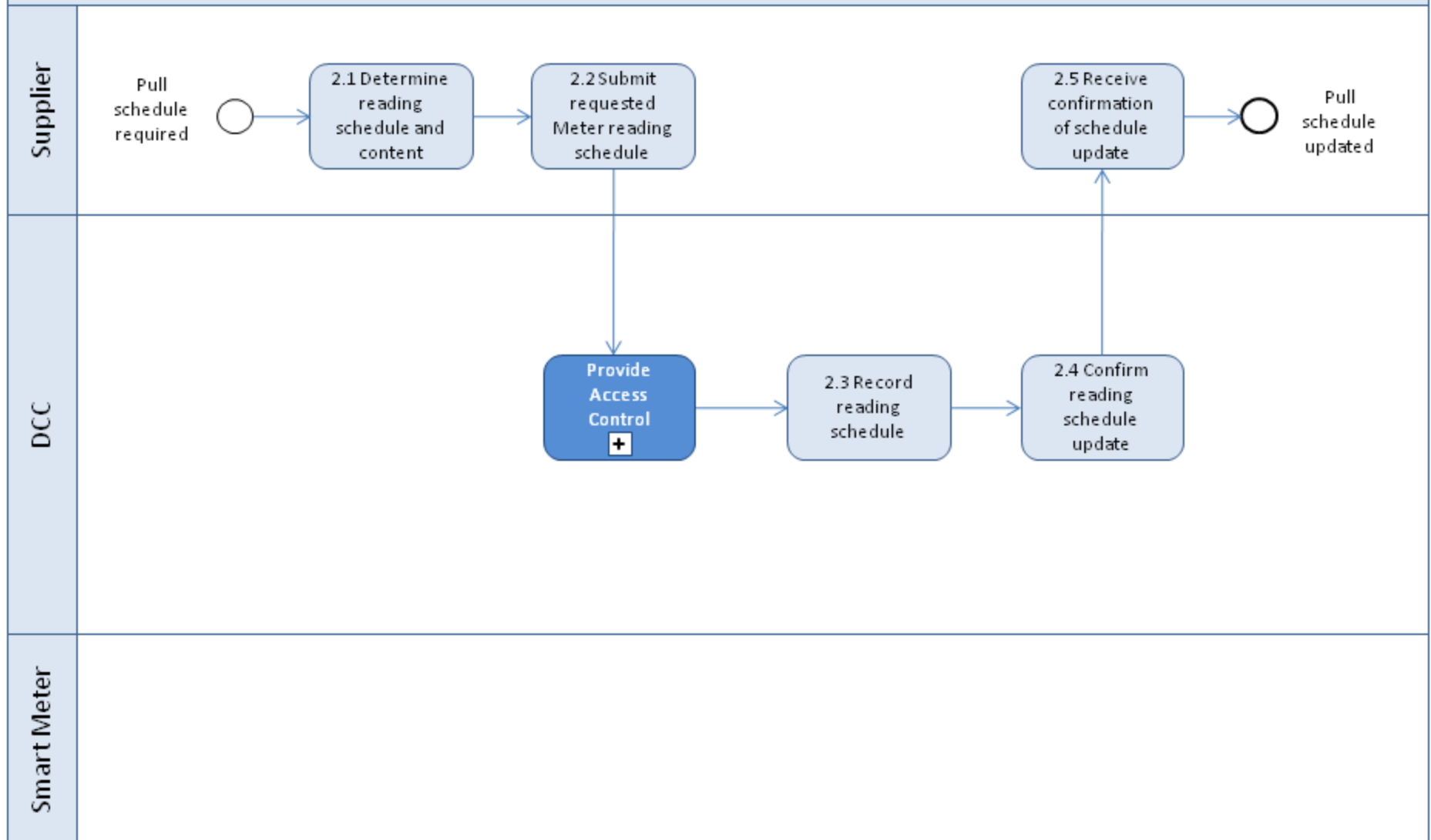
Smart Meter Reading Process v0.3

1. Maintain 'Push' Meter Reading Schedule (via Meter reconfiguration)



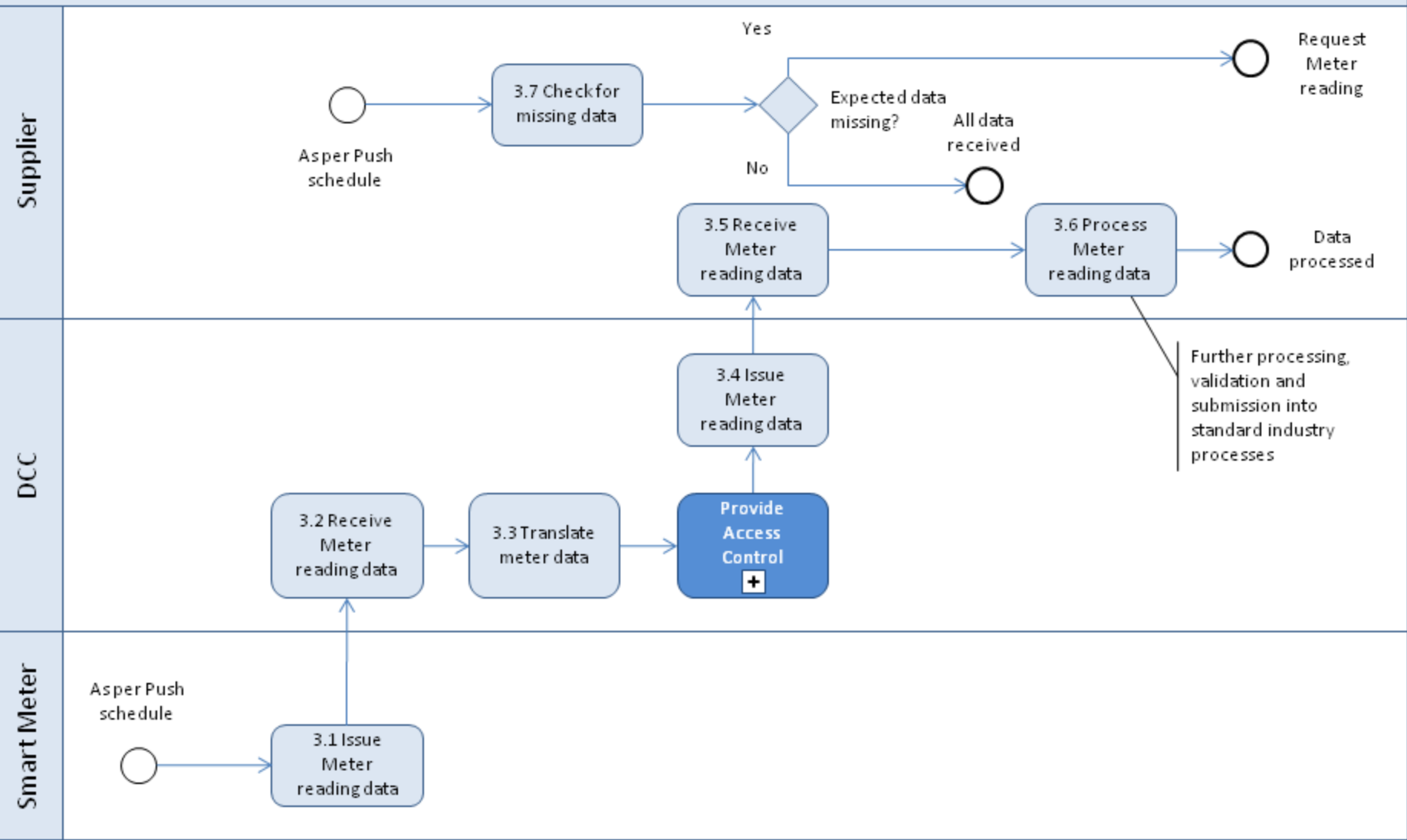
Smart Meter Reading Process v0.3

2. Maintain 'Pull' Meter Reading Schedule



Smart Meter Reading Process v0.3

3. Manage 'Push' Meter readings



Smart Meter Reading Process v0.3

4. Manage 'Pull' Meter readings

