Scenarios for interaction with DCC and Non-DCC smart meters on change of supply

Proposed arrangements

- Non-DCC suppliers can use existing industry processes and agents to communicate with their smart meters
- DCC suppliers will most likely use the DCC to communicate with their non-domestic smart meters

Non-DCC Supplier



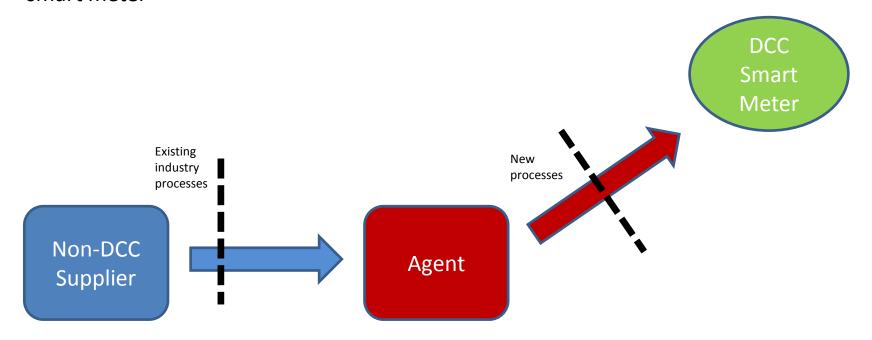
DCC Supplier



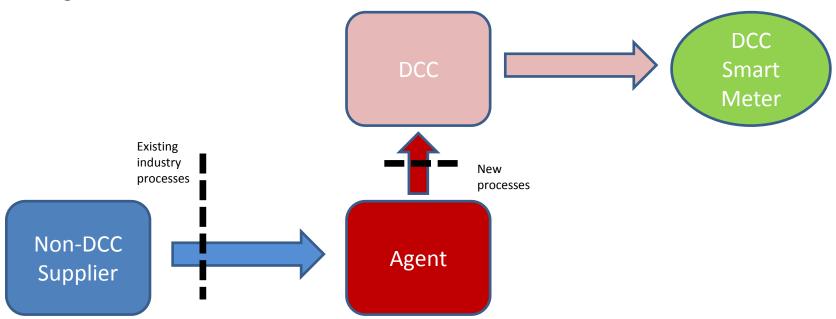
Scenarios for "Non-DCC" suppliers when gaining a DCC smart meter

- Non-domestic suppliers have an opt out from using the DCC to communicate with smart meters
- Domestic and some non-domestic suppliers will use the DCC to communicate with their smart meters
- Inevitably "Non-DCC" suppliers will gain customers with DCC smart meters
- "Non-DCC" suppliers will only have a <u>true</u> opt out if they can communicate with these DCC smart meters without changing their processes and systems

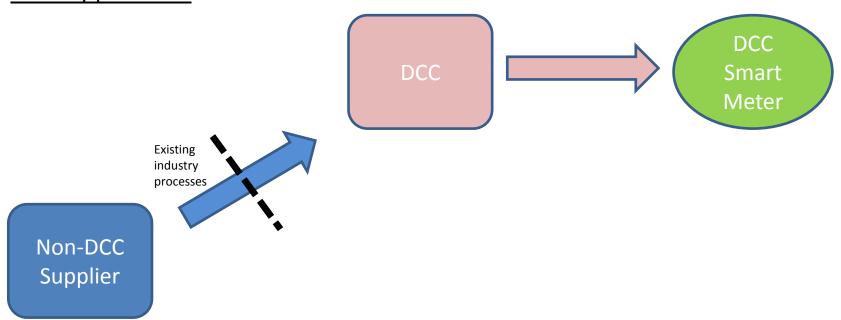
- •Incoming Non-DCC supplier gains DCC smart meter
- Supplier appoints its agent as normal
- •Agent communicates directly with DCC smart meter



- •Incoming Non-DCC supplier gains DCC smart meter
- Supplier appoints its agent as normal
- •Agent communicates with DCC smart meter through the DCC

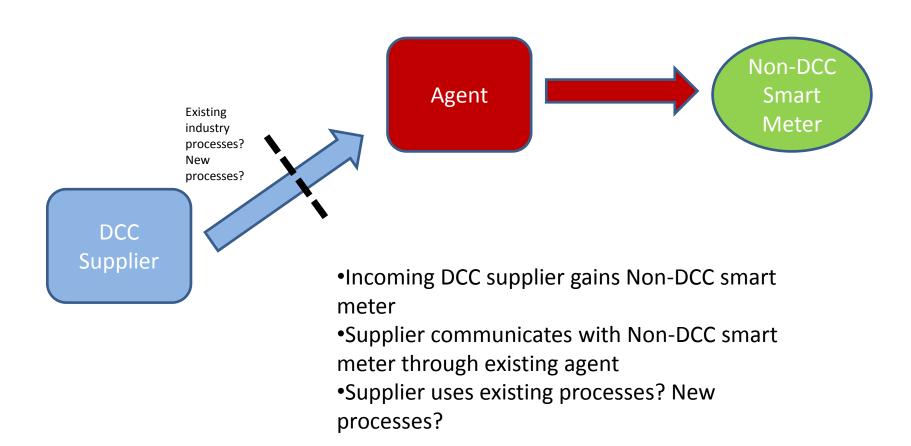


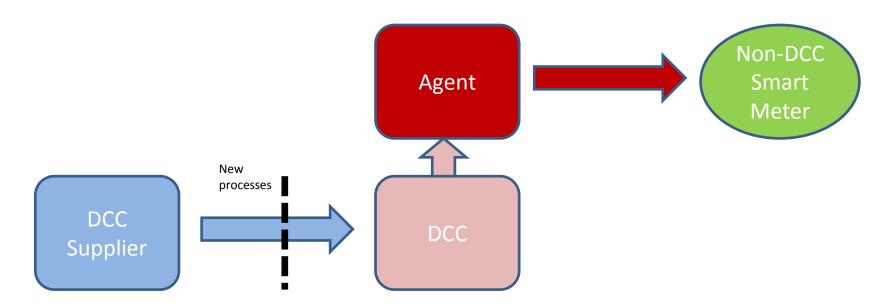
- •Incoming Non-DCC supplier gains DCC smart meter
- •Supplier communicates with DCC smart meter through the DCC <u>using existing</u> <u>industry processes</u>



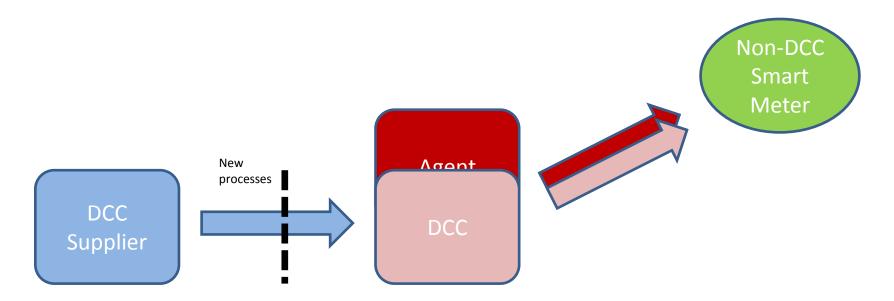
Scenarios for "DCC" suppliers when gaining a Non-DCC smart meter

- Domestic suppliers have to use the DCC to communicate with smart meters
- Domestic suppliers with non-domestic may use the DCC to communicate with their non-domestic smart meters
- Inevitably "DCC" suppliers will gain customers with Non-DCC smart meters
- "DCC" suppliers will have to consider how they communicate with these Non-DCC smart meters





- •Incoming DCC supplier gains Non-DCC smart meter
- •Supplier communicates with Non-DCC smart meter through DCC and new processes
- •DCC utilises existing agent



- •Incoming DCC supplier gains Non-DCC smart meter
- •Supplier communicates with Non-DCC smart meter through DCC and new processes
- •DCC adopts communications contract from existing agent