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Changing suppliers is easy



90 per cent of people who have switched their supplier said that they found the process very easy, or easy.

Once you have made a decision to switch, the transfer process will take about six weeks. The new supplier will do everything for you.

However, there are some important things you need to do:

- pay any outstanding bills to existing supplier. If you don't, you may be stopped from switching
- take a meter reading on the day they change supplier. Let the new supplier know the reading so it can be used for billing purposes.

