

## Response ID ANON-NWYC-1QPA-M

Submitted to Standing charges: domestic retail options  
Submitted on 2024-09-18 07:16:29

### Case for change

1 Do you have any views on our case for change?

Please use this text box to tell us about any views you have on our case for change.:

All charges including standing charges and any green levying should be placed on unit price. That way the heaviest consumers will bear the highest burden and their costs will fund retrofitting of homes occupied by the most vulnerable, typically the hardest to heat.

### Considerations for moving operating costs from standing charges to unit rates

2 What are your views on the range (£20 to £100) of operating costs we are considering shifting from standing charges to unit rates? Should it be higher? Within this range, is there a value you would favour and why?

Please use this text box to tell us your views.:

I think the energy market is too complex, 100% of standing charges should be moved to unit price. That way it will be up to the consumer what they can afford to use and if they choose to lower their energy consumption, they will save.

3 What are your views on the trade-offs and impacts we have identified for consumers and suppliers? Should any of these take more or less significance in our assessment, and are there any important impacts we have not considered?

Please use this text box to tell us your views on the trade-offs and impacts we have identified for consumers and suppliers:

Those consumers on the PSR register should be targeted for additional support and offered a social tariff and home retrofit.

4 What are the changes required, if any, to the price cap to facilitate a reduction in the level of the operating costs charged through the standing charge?

Please use this text box to tell us what changes are required, if any.:

Scrap the price cap and let it be a free market.

### Increasing consumer choice through tariff diversification

5 Could mandating suppliers to have at least one low or no standing charge tariff available to customers help promote competition in this area of the market?

Yes

Please use this text box to give us more details about your answer.:

Consumers are already confused by bills and tariffs. Standing charges need to be completely abolished across the board and replaced with a social tariff for consumers whose demonstrated household income is £40,000 or below.

6 How could we create flexibility in how costs are recovered between the unit rate and standing charge without reducing the protection provided by the cap?

Please use this text box to suggest ways we could create flexibility in cost recovery without reducing protection provided by the cap.:

Introduce a social tariff for households with a demonstrated income of less than 40,000 pounds.

7 In exploring alternative approaches to price cap compliance, what, if any, safeguards would be needed to protect vulnerable consumers?

Please use this text box to give us your views on the safeguards needed to protect vulnerable customers.:

Increase the scope and range of the psr

8 What are the key considerations we should take into account in developing options for smoothing spend for prepayment meter customers?

Please use this text box to suggest key considerations we should take into account in developing options for smoothing spend for prepayment meter customers.:

Ppm customers are typically the most vulnerable. Anyone on a ppm should receive targeted support

## Network and policy cost allocation

9 Do you have any views on our considerations for the allocation of network and policy costs?

Please use this text box to give us your views.:

Network and policy costs should come directly from energy company profits. If energy companies are unable to do this then they should hand back their licences to trade and government should then take over running the market. I think if a business is unable to manage its business model it should not be trading.

Tell us any other views about this options paper

10 If you have any other views related to the topics in this options paper, please tell us about them.

Please use this text box to tell us about any other views that have not been covered.:

As an energy advisor I have very strong views about how ineffective Ofgem has become in monitoring the energy market.

## Conclusion and next steps

### About you

11 What is your name?

Name:

David Taylor

12 What is your email address?

Email:

Daveyfc2012@gmail.com

13 Are you responding as an individual or an organisation?

Organisation

14 If you're responding on behalf of an organisation, please tell us the name of the organisation.

Organisation:

Ryecroft NRC

15 If responding on behalf of an organisation, please tell us what type of organisation you represent. If you are responding as an individual you can leave this blank.

Charity

If you answered 'other', please use this text box to tell us which organisation you represent. :

16 Tell us which sector you work in.

Other (please specify)

If you answered 'other', please use this text box to tell us which sector you work in. :

We offer energy advice to consumers

17 Do any of your responses contain confidential information?

No

If any of your responses contain confidential information, please use this text box to clearly explain which parts of your response you wish to be kept confidential. We will publish your name as part of the response unless you tell us not to. :

## Feedback

18 How easy was the information to understand?

Hard

Please use this text box to tell about any other comments you may have.:

This whole survey is too difficult to understand and would not be able to be completed by the most vulnerable people in our society, those I presume you need to hear from the most. I still think Ofgem aren't fit for purpose.

19 How easy was it using this platform (Citizen Space)?

Hard

Please use this text box to tell about any other comments you may have.:

Constantly having to navigate away to further reading is difficult on a mobile phone