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Statutory Consultation: Review of Gas Transporter traditional metering licence conditions

EDF is the UK's largest producer of low carbon electricity. EDF operates low carbon nuclear power stations and is building the first of a new generation of nuclear plants. EDF also has a large and growing portfolio of renewables, including onshore and offshore wind and solar generation, as well as energy storage. With over five and a half million electricity and gas customer accounts, including residential and business users, EDF aims to help Britain achieve net zero by building a smarter energy future that will support delivery of net zero carbon emissions, including through digital innovations and new customer offerings that encourage the transition to low carbon electric transport and heating.

EDF is committed to supporting all its customers to save cash and save carbon. It is why we have completed a successful migration to the Kraken platform. It is why for two years running we have been the best performing large supplier on smart installs, and why last winter we made an additional £40m of support available to help our customers most in need in response to the ongoing Cost of Living crisis. This commitment to our customers is reflected in our Trustpilot score recently increasing to 4.6 out of 5.

We agree that the proposed licence modification text set out in the statutory consultation accurately reflects the policy decision to extend the Sunset Conditions in the Gas Transporter licences to 31 December 2025.

We also welcome the decision to defer any further changes to the obligations in the Gas Transporter licences until the new rollout framework for smart metering post-2025 has been agreed. We welcome the opportunity to engage with any further proposals as and when they are published.

Yours sincerely

Denise Willis

Senior Manager of Industry Change