

## FINAL REPAYMENT DIRECTION

**THIS FINAL REPAYMENT DIRECTION is made under clause 7 of the Deed of Undertaking made on 8 February 2022.**

**between the GAS AND ELECTRICITY MARKETS AUTHORITY (the Authority) acting by THE OFFICE OF GAS AND ELECTRICITY MARKETS (Ofgem) and SHELL ENERGY RETAIL LIMITED (the True-up Agreement).**

1. In accordance with its obligations under clause 5 of the True-up Agreement Shell Energy Retail Limited (Company Number: **05070887**) has submitted to the Authority a True-up in relation to acting as Supplier of Last Resort (SoLR) to customers of the former **Colorado Limited** (Company Number: **11042663**).
2. The Authority has reviewed the True-up in accordance with clause 5 of the True-up Agreement and has determined that the Valid True-up Amount is an Excess. The reasons for the Authority's decision can be found in its decision document published on 14 December 2023.<sup>1</sup>
3. The Authority provided a draft of this Repayment Direction to Shell Energy Retail Limited in accordance with clause 7.1 of the True-up Agreement and has considered representations and responses in accordance with clause 7.2.
4. In accordance with clause 7 of the True-up Agreement the Authority directs that the Excess, including interest accrued, shall be repaid as follows:
  - a. Amount: Excess of **£384,523.10**. is to be paid at the time and by the method below.
  - b. Interest: Interest of **£10,831.39**. has accrued in respect of the Excess and is to be paid at the same time and by the same method as the Excess.
  - c. Method: One payment of combined Excess and interest is to be made to each relevant network operator as set out in clause 6 of this Direction.
  - d. Time: by 2 April 2024.
5. The total amount of Excess and interest to be paid by Shell Energy Retail Limited is **£395,354.49**.
6. Repayment is to be made to the relevant gas transporter licensees, as set out in Schedule 1, and the relevant electricity distribution licensees, as set out in Schedule 2, in the following amounts:
  - a. **45%** of the total amount be repaid by Shell Energy Retail Limited **£177,909.52** is to be paid to each relevant gas transporter licensee in the proportions set out in Schedule 1;
  - b. **55%** of the total amount be repaid by Shell Energy Retail Limited **£217,444.97** is to be paid to each relevant electricity distribution licensee in the proportions set out in Schedule 2.

Dated: 14/12/2023

---

<sup>1</sup> <https://www.ofgem.gov.uk/publications/decisions-last-resort-supply-payment-claims-2023>

A handwritten signature in black ink, consisting of the letters 'R' and 'C' followed by a long horizontal stroke.

**Rohan Churm**  
**Director, Financial Resilience and Control**  
**Duly authorised on behalf of the Authority**

### Schedule 1 – Allocation to Gas Networks

GDN	Customers	
	#	Proportion
Cadent - East	4,045,865	18.3%
Cadent - London	2,227,058	10.1%
Cadent - North West	2,702,892	12.2%
Cadent - West Midlands	1,973,830	8.9%
NGN	2,558,656	11.6%
SGN - Scotland	1,849,337	8.4%
SGN - Southern	4,148,117	18.8%
WWU	2,569,237	11.6%
<b>Total</b>	<b>22,074,992</b>	<b>100%</b>

## Schedule 2 – Allocation to Electricity Networks

Distribution Licensee	Total Number of Premises	Proportion of Total Number of Premises
Electricity North West Limited	2,424,364	8.0%
Northern Powergrid (Northeast) plc	1,616,824	5.3%
Northern Powergrid (Yorkshire) plc	2,326,611	7.7%
Scottish Hyrdro Electric Power Distribution plc	792,497	2.6%
Southern Electric Power Distribution plc	3,127,114	10.3%
SP Distribution plc	2,018,597	6.7%
SP Manweb plc	1,531,042	5.0%
Eastern Power Networks plc	3,698,654	12.2%
London Power Networks plc	2,409,279	7.9%
South Eastern Power Networks plc	2,343,845	7.7%
Western Power Distribution (East Midlands) plc	2,696,717	8.9%
Western Power Distribution (South Wales) plc	1,155,365	3.8%
Western Power Distribution (South West) plc	1,653,816	5.5%
Western Power Distribution (West Midlands) plc	2,522,965	8.3%
<b>Total</b>	<b>30,317,690</b>	<b>100%</b>