

Consultation

Statutory consultation on proposed amendments to the Electricity (Connection Guaranteed Standards of Performance) Regulations 2015

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We are consulting on proposals to amend the Electricity (Connection Standards of Performance) Regulations 2015 (the 2015 Regulations) to give effect to our decisions in the RIIO-ED2 Final Determinations to adjust payment levels in Schedule 1 of the 2015 Regulations for inflation and then index payments to inflation (CPIH) against a baseline of January 2023. We would like views from DNOs and stakeholders with an interest in the 2015 Regulations. We would also welcome responses from other stakeholders and the public.

This document outlines the scope, purpose and questions of the consultation and how you can get involved. Once the consultation is closed, we will consider all responses. We want to be transparent in our consultations. We will publish the non-confidential responses we receive alongside a decision on next steps on our website at [ofgem.gov.uk/consultations](https://www.ofgem.gov.uk/consultations). If you want your response – in whole or in part – to be considered confidential, please tell us in your response and explain why. Please clearly mark the parts of your response that you consider to be confidential, and if possible, put the confidential material in separate appendices to your response.

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1. Introduction

- 1.1 The RIIO-ED2 price control sets the outputs that the 14 electricity Distribution Network Operators (DNOs) need to deliver for their consumers and the associated revenues they are allowed to collect for the five-year period from 1 April 2023 to 31 March 2028.
- 1.2 We published our Final Determinations for the RIIO-ED2 price control on 30 November 2022.¹ In this, we stated our decisions on Connection Guaranteed Standards of Performance (Connection GSOPs) implemented through the Electricity (Connection Standards of Performance) Regulations 2015 (the 2015 Regulations). The Connection GSOPs set standards of performance levels that DNOs are expected to meet, failure of which will require DNOs to make compensation payments to customers affected.²
- 1.3 In line with the RIIO-GD2 price control, we are adjusting the payment levels to account for inflation (CPIH³) at the start of RIIO-ED2. We are indexing payments to inflation (CPIH) against a baseline of January 2023. Once the index has moved sufficiently, the payment amounts will be updated by rounding to the nearest multiple of £5.
- 1.4 The Connection GSOPs apply to demand customers. We considered the feasibility and benefit of bringing the Distributed Generation (DG) Standards Direction into the Connection GSOPs as part of this work. While we considered there was a practical benefit of all standards set out in one instrument, we ultimately concluded that it was not necessary for consumers to benefit from the protections they provide. As a result, we decided not to pursue further consideration of implementing the DG Standards Direction within the GSOPs, rather maintain Standard Licence Condition (SLC) 15A of the electricity distribution licence.
- 1.5 As confirmed in our RIIO-ED2 Final Determinations, we decided to do some further thinking about what a wider review of Connections GSOPs would look like and the specific scope of such work. This will be progressed separately and we do not discuss it as part of this consultation.

¹ RIIO-ED2 Final Determinations, 30 November 2022: [RIIO-ED2 Final Determinations | Ofgem](#)

² The Connections GSOPs apply to both DNOs and Independent DNOs (IDNOs). We have only referred to DNOs within this consultation for the sake of brevity but our proposed changes will apply to both groups of electricity distribution licensees.

³ "CPIH" means the consumer prices index including owner occupiers' housing costs (all items) published by the Office for National Statistics.

What are we consulting on?

- 1.6 This consultation invites views on the proposed approach to implementing our decisions in relation to the Connection GSOPs, including the proposed draft statutory instrument contained with Annex A.
- 1.7 The draft statutory instrument takes the form of amendments to the Electricity (Standards of Performance) Regulations 2015 S.I. 2015/699 and the Electricity (Connection Standards of Performance) Regulations 2015 S.I. 2015/698. A separate consultation, published alongside this consultation, will invite views on the proposed changes to the Electricity (Standards of Performance) Regulations 2015 following the Storm Arwen review contained within the draft statutory instrument. We have decided to use a single draft statutory instrument for both sets of changes in order to streamline the process.
- 1.8 We are also consulting on how the changes to the Connection GSOPs are to be implemented and communicated to customers and other stakeholders.
- 1.9 With changes in payment levels and payment adjustment mechanism to the Connection GSOPs, we consider that it will be appropriate to make corresponding changes to payments associated with the connection standards of performance for distributed generation and non-contestable connection services under SLC 15. These changes will be implemented through amendments to relevant parts of the Regulatory Instructions and Guidance (RIGs), which will be consulted separately once the changes to the Connection GSOPs are confirmed.

Section 2: Proposed amendments to the Connection GSOPs

- 1.10 This section includes our proposed amendments to the Connection GSOPs. It includes the updated payment levels, a new mechanism to adjust future payment levels for inflation and corresponding amendments to the 2015 Regulations.

Section 3: Implementation

- 1.11 This section includes our proposals on the implementation date for new payment levels, any interim arrangements before new payment levels become effective and communication of adjusted payment levels to customers and other stakeholders.

Related publications

- [RIIO-ED2 Final Determinations](#)
- [The Electricity \(Connection Standards of Performance\) Regulations 2015](#)
- [Decision on amendments to the Guaranteed Standards of Performance Statutory Instrument for Gas Transporters](#)
- [CPIH ANNUAL RATE - Office for National Statistics](#)

Consultation stages

- 1.12 This consultation is open from 4 April 2023 and will close on 2 May 2023.
- 1.13 We intend to seek further views on the revised proposals with DNOs and other stakeholders through the Customer Service and Connections Working Group in May 2023.
- 1.14 We will then finalise the proposals, publish our decisions and implement them through amendments to the 2015 Regulations. Our latest assessment is that the amended regulations will come into force no earlier than August 2023.

How to respond

- 1.15 We want to hear from anyone interested in this consultation. Please send your response to the team named on this document's front page.
- 1.16 We've asked for your feedback in each of the questions throughout. Please respond to each one as fully as you can.
- 1.17 We will publish non-confidential responses on our website at www.ofgem.gov.uk/consultations.

Your response, data and confidentiality

- 1.18 You can ask us to keep your response, or parts of your response, confidential. We'll respect this, subject to obligations to disclose information, for example, under the Freedom of Information Act 2000, the Environmental Information Regulations 2004, statutory directions, court orders, government regulations or where you give us explicit permission to disclose. If you do want us to keep your response confidential, please clearly mark this on your response and explain why.

- 1.19 If you wish us to keep part of your response confidential, please clearly mark those parts of your response that you *do* wish to be kept confidential and those that you *do not* wish to be kept confidential. Please put the confidential material in a separate appendix to your response. If necessary, we'll get in touch with you to discuss which parts of the information in your response should be kept confidential, and which can be published. We might ask for reasons why.
- 1.20 If the information you give in your response contains personal data under the General Data Protection Regulation (Regulation (EU) 2016/679) as retained in domestic law following the UK's withdrawal from the European Union ("UK GDPR"), the Gas and Electricity Markets Authority will be the data controller for the purposes of GDPR. Ofgem uses the information in responses in performing its statutory functions and in accordance with section 105 of the Utilities Act 2000. Please refer to our Privacy Notice on consultations, see Appendix 4.
- 1.21 If you wish to respond confidentially, we'll keep your response itself confidential, but we will publish the number (but not the names) of confidential responses we receive. We won't link responses to respondents if we publish a summary of responses, and we will evaluate each response on its own merits without undermining your right to confidentiality.

General feedback

1.16. We believe that consultation is at the heart of good policy development. We welcome any comments about how we've run this consultation. We'd also like to get your answers to these questions:

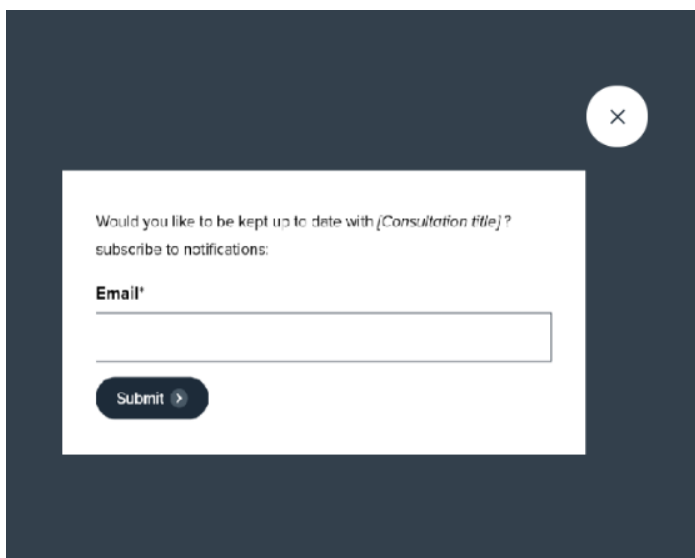
1. Do you have any comments about the overall process of this consultation?
2. Do you have any comments about its tone and content?
3. Was it easy to read and understand? Or could it have been better written?
4. Were its conclusions balanced?
5. Did it make reasoned recommendations for improvement?
6. Any further comments?

Please send any general feedback comments to stakeholders@ofgem.gov.uk

How to track the progress of the consultation

You can track the progress of a consultation from upcoming to decision status using the 'notify me' function on a consultation page when published on our website.

[Ofgem.gov.uk/consultations](https://www.ofgem.gov.uk/consultations)



Once subscribed to the notifications for a particular consultation, you will receive an email to notify you when it has changed status. Our consultation stages are:

Upcoming > **Open** > **Closed** (awaiting decision) > **Closed** (with decision)

2. Proposed amendments to the Connection GSOPs

This section includes our proposed amendments to the Connection GSOPs. It includes the updated payment levels, a new mechanism to adjust future payment levels for inflation and corresponding amendments to the Electricity (Connection Standards of Performance) Regulations 2015 (the 2015 Regulations).

Questions

- Q1. Do you agree with the proposed new payment levels that have been updated to reflect inflation since 2015?
- Q2. Do you agree with the proposed mechanism for annual adjustment of payment levels?
- Q3. Do you agree with the proposed amendments to the Electricity (Connection Standards of Performance) Regulations 2015?

Proposed amendments to the Connection GSOPs

Proposed new payment levels

- 2.1 At RIIO-ED2 Final Determinations, we stated that we would make reference to the RIIO-GD2 price control and adjust the payment levels to account for inflation (CPIH) at the start of RIIO-ED2.
- 2.2 The payment levels are specified in Schedule 1 of the 2015 Regulations which came into force on 1 April 2015. To calculate the new payment levels, we first adjusted the existing payment levels by the percentage increase or decrease in the CPIH index published for the month of January 2023 in comparison to the CPIH index published for the month of January 2015 to derive the "indexed payment levels". These "indexed payment levels" were then either rounded up or rounded down to the nearest multiple of £5.
- 2.3 Details of the calculations and the new payment amounts after adjusting for inflation up to January 2023 can be found in Appendix 1.

Proposed mechanism for calculating future payments

- 2.4 For future payments, we stated at Final Determinations that we would index payments to inflation (CPIH) against a baseline of January 2023. Once the index has moved sufficiently, the payment amounts will be updated by rounding to the nearest multiple of £5.

- 2.5 We have considered two options for calculating future payments.
- 2.6 Option I is to adjust future payments based on payment levels at January 2023. Starting from 1 April 2024, new “indexed payment levels” will be calculated by adjusting the payment levels at January 2023 by the percentage increase or decrease in the CPIH index published for the month of January of the relevant year in comparison to the value for January 2023. The newly calculated “indexed payment levels” are then rounded to the nearest multiple of £5 to derive the new payment levels for that Regulatory Year.
- 2.7 Option I is a direct translation of the decision at Final Determinations and shares the same approach as the RIIO-GD2 price control.
- 2.8 Option II is to take January 2015 instead of January 2023 as base payment levels. Future payment levels will then be derived by adjusting the percentage increase or decrease in the CPIH index published for the month of January in comparison to the CPIH index published for the month of January 2015 and then rounding to the nearest £5.
- 2.9 Option II, as compared with Option I, is more consistent with the approach in deriving the new payment levels in 2023 as both use the same price base of 2015.
- 2.10 The major difference between Option I and Option II is in the calculations for “indexed payment levels” starting from 1 April 2024. The “indexed payment levels” for Option I are based on 2023 payment levels, which in turn are based on inflation adjusted 2015 payment levels rounded to the nearest £5. On the other hand, the “indexed payment levels” for Option II are based on inflation adjusted 2015 payment levels up to the relevant year. This will lead to small variances in future “indexed payment levels” and result in slightly different “pace of change” and amounts for future payments between the two options. Nevertheless, we consider that the overall differences between the two are not significant.
- 2.11 We prefer Option I to Option II because:
- it is consistent with our decisions at Final Determinations and
 - it is consistent with the RIIO-GD2 price control approach.
- 2.12 With Option I and taking Regulatory Year 2025/26 as an example, the new payment levels will be calculated by adjusting the payment levels in January 2023 by the percentage increase or decrease in the CPIH index published for the month

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of January 2025 in comparison to the CPIH index published for the month of January 2023, and then round them to the nearest £5.

- 2.13 To better illustrate how we intend Option I to work, a scenario with the assumption of 3% annual CPIH increase from 2023 to 2026 has been developed to show changes to different payment levels over the RIIO-ED2 price control period. Details can be found in Appendix 2.
- 2.14 To illustrate how Option II works and its differences with Option I, a scenario with the assumption of 3% annual CPIH increase from 2023 to 2026 has been developed to show changes to different payment levels over the RIIO-ED2 price control period. Details can be found in Appendix 3.

Proposed amendments to the Electricity (Connection Standards of Performance) Regulations 2015

- 2.15 A draft Statutory Instrument (SI) has been prepared to implement the policy decisions and takes the forms of amendments to the existing 2015 Regulations.
- 2.16 The major changes include inserting a new regulation 17A on "Indexation of prescribed sums" before regulation 18 on "Notice of rights" and substituting the table of Schedule 1 with a new table specifying the new payment amounts.
- 2.17 The draft amendments was shared with DNOs and other stakeholders at the Customer Service and Connections Working Group meeting in March 2023 to solicit their views and feedback.
- 2.18 Annex A contains the draft amendment SI. Annex B contains a marked up version of the 2015 Regulations to illustrate the changes that the amendment SI is intended to make. Both Annex A and B are published alongside this consultation.

3. Implementation considerations

This section includes our proposals on implementation date for new payment levels, interim arrangements before new payment levels become effective and communication of future adjusted payment levels to customers and other stakeholders.

Questions

- Q4. Do you agree with the proposed implementation date for the new payment levels?
- Q5. What are your views on proposed interim arrangements?
- Q6. Do you agree with the proposed arrangement for communication of future updates in payment levels to customers?

Implementation considerations

Implementation date

- 3.1 With the RIIO-ED2 price control starting from 1 April 2023 and the amendments to the 2015 Regulations no earlier than late August 2023, we have to decide when the updated payment levels are to be implemented.
- 3.2 We have considered two options.
- 3.3 Option I is to implement the new payment levels on the date the amendments to the 2015 Regulations comes into force. This will ensure that customers will receive the updated payment amounts at the earliest possible date. On the other hand, the new payment levels may only last for a few months before annual adjustment for the next Regulatory Year are to be implemented on 1 April 2024. This would add to the administrative burdens of Ofgem and DNOs and may cause confusions to customers for quick successive adjustments in payment levels.
- 3.4 Option II is to delay the implementation until the next Regulatory Year starting from 1 April 2024. This would bring a neat and tidy transition in payment levels while avoiding extra administrative burdens to Ofgem and DNOs and possible confusions to customers from quick successive changes. But this would mean we are not enforcing the amendment regulations in a timely manner to give customers their entitled amount of compensation.
- 3.5 We prefer Option I to Option II. The added administrative burdens and communication to customers for successive changes should be manageable with proper planning, and we consider that it is customers' interests that the payment levels are updated as soon as possible.

- 3.6 For avoidance of doubt, our view is that customers should be paid at new payment levels associated with the guaranteed standards failed on or after the implementation date. If the failure occurred before the new regulations are implemented but is not processed by the DNO until after this date, the previous payment amount should apply.

Interim arrangements

- 3.7 If our proposed changes to the Connection GSOPs are implemented, there will be a gap between the decision being made and new regulations taking effect. We are therefore considering whether there should be any interim arrangements in this period.
- 3.8 We think there are two options. Option I is for DNOs to voluntarily increase payments to the new levels before the updated regulations come into force. This would realise the benefits to customers sooner (assuming the DNO had chosen to adopt this approach). On the other hand, without the necessary instructions or guidance, DNOs could make changes on an inconsistent basis, leading to confusion and different treatment across the country. This may also create additional work when DNOs come to report performance as part of the annual regulatory submissions but we do not consider this would be enough of a reason on its own to not go ahead with this approach.
- 3.9 Option II is to have no interim arrangements. This would mean that DNOs will implement the new payment levels only when the updated regulations come into force. This is a simpler and clearer approach than Option I but would deprive customers of any potential early benefits.
- 3.10 We do not have a preference at this time – although our view is that the case for some form of interim arrangement is stronger if implementation was to be delayed to, for example, 1 April 2024. We welcome views on the pros and cons of these options and if any other alternatives exist.

Communicating updates to the payment amounts

- 3.11 DNOs currently publish information about Connection GSOPs, including payment levels, on their website so that customers can access them easily. The information has not been changed since last updated in 2015. This will no longer be the case with the introduction of future payment adjustment mechanism to the Connection GSOPs. The information will need to be updated annually when new payment levels become effective.

- 3.12 With the proposed amendments to the 2015 Regulations, the payment levels published in Schedule 1 will be updated to the values for the Regulatory Year starting 1 April 2023. While the actual payment amounts will be adjusted for inflation annually in accordance with regulation 17A of the Connection GSOPs, the published values in Schedule 1 will remain unchanged until there is another amendment to supersede them. This would mean that anyone looking to the 2015 Regulations for updated payment levels will need to apply the calculations in regulation 17A to derive the values themselves. There are the risks that different people could interpret regulation 17A differently and arrive at different values for updated payment levels. To avoid possible confusion, there is a case for a single source of updated payment levels information for all stakeholders to refer to.
- 3.13 We have considered two possible options.
- 3.14 Option I is for DNOs to work together, possibly through a central body such as the Energy Networks Association (ENA), to update the payment levels annually and develop a common statement for communication to customers. DNOs will then send the updated statement to Ofgem at least 28 days before 1 April when they will publish the information on their websites for implementation. This could have the benefit of consistency of information adopted by all DNOs and in their communication with customers. With the advance notice, Ofgem would have sufficient time to scrutinize the information and exercise its power to rectify any deviation from the 2015 Regulations before the payment levels are updated. One possible downside for this option is that it may give the wrong impression that DNOs, not the regulator, are setting their own rules.
- 3.15 Option II is for Ofgem to update the payments annually and distribute the information to DNOs for implementation. This will minimise any risk of misinterpreting the regulations as compared to the case when the update is carried out by DNOs.
- 3.16 We prefer Option I to Option II. Under the 2015 Regulations, it is DNOs' obligation to prepare and revise from time to time a statement on customer's rights in a form that is standardised amongst them. It is also more effective for DNOs to lead the annual update cycle from getting the latest January CPIH update, calculating the updated payment levels, preparing the common statement, notifying Ofgem, to publishing the information on their website. Also we do not consider DNOs are setting their own rules because the rules are set by the 2015 Regulations. DNOs are just interpreting the rules and act accordingly.

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There should not be any issue of false impression mentioned above with proper communication of the arrangements. There is also proper safeguard against possible abuses as Ofgem will be given 28 days advance notice and can step in to make corrections if required.

Appendices

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Appendix 1 – Proposed new payment levels for Connection GSOPs

Regulation	ECGS no.*	Prescribed Sum (2015/16) (£)	Indexed Sum (2023/24) (£)	New Prescribed Sum (2023/24) (£)
4(2)	1A	65	81.67	80
4(3)	1B	65	81.67	80
5(2)	2A	15	18.85	20
5(3)	2B	15	18.85	20
6(2)	3A	65	81.67	80
6(3)	3B	135	169.62	170
6(4)	3C	200	251.28	250
7(3)	11A	335	420.90	420
7(4)	11B	670	841.80	840
8(2)	4A	15	18.85	20
8(3)	6A	35	43.97	45
9(2)	4B	65	81.67	80
9(3)	4C	135	169.62	170
9(4)	4D	200	251.28	250
9(5)	5	25	31.41	30
9(6)	6B	135	169.62	170
9(7)	6C	200	251.28	250
9(8)	6D	270	339.23	340
9(9)	7A	135	169.62	170
9(10)	7B	200	251.28	250
9(11)	7C	270	339.23	340
10(2)	8A	65	81.67	80
10(3)	8B	15	18.85	20
10(4)	8C	15	18.85	20
10(5)	8D	15	18.85	20
10(6)	8E	15	18.85	20
11(2)	9	15	18.85	20
12(2)	10A	15	18.85	20
12(3)	10B	15	18.85	20
14(1)	12	65	81.67	80

* means Electricity Connections Guaranteed Standards number

Appendix 2 – Illustration of proposed future payment levels adjustment mechanism – Option I

Scenarios for future payment levels (assume 3% annual inflation from 2023 - 2026 and indexed to 2023 payment levels)										
Regulation	ECGS no.*	2023/24	2024/25		2025/26		2026/27		2027/28	
		Prescribed Sum (£)	Indexed Sum (£)	New Prescribed Sum (£)	Indexed Sum (£)	New Prescribed Sum (£)	Indexed Sum (£)	New Prescribed Sum (£)	Indexed Sum (£)	New Prescribed Sum (£)
4(2)	1A	80	82.40	80	84.87	85	87.42	85	90.04	90
4(3)	1B	80	82.40	80	84.87	85	87.42	85	90.04	90
5(2)	2A	20	20.60	20	21.22	20	21.85	20	22.51	25
5(3)	2B	20	20.60	20	21.22	20	21.85	20	22.51	25
6(2)	3A	80	82.40	80	84.87	85	87.42	85	90.04	90
6(3)	3B	170	175.10	175	180.35	180	185.76	185	191.34	190
6(4)	3C	250	257.50	260	265.23	265	273.18	275	281.38	280
7(3)	11A	420	432.60	435	445.58	445	458.95	460	472.71	475
7(4)	11B	840	865.20	865	891.16	890	917.89	920	945.43	945
8(2)	4A	20	20.60	20	21.22	20	21.85	20	22.51	25
8(3)	6A	45	46.35	45	47.74	50	49.17	50	50.65	50
9(2)	4B	80	82.40	80	84.87	85	87.42	85	90.04	90
9(3)	4C	170	175.10	175	180.35	180	185.76	185	191.34	190
9(4)	4D	250	257.50	260	265.23	265	273.18	275	281.38	280
9(5)	5	30	30.90	30	31.83	30	32.78	35	33.77	35
9(6)	6B	170	175.10	175	180.35	180	185.76	185	191.34	190
9(7)	6C	250	257.50	260	265.23	265	273.18	275	281.38	280
9(8)	6D	340	350.20	350	360.71	360	371.53	370	382.67	385
9(9)	7A	170	175.10	175	180.35	180	185.76	185	191.34	190
9(10)	7B	250	257.50	260	265.23	265	273.18	275	281.38	280
9(11)	7C	340	350.20	350	360.71	360	371.53	370	382.67	385
10(2)	8A	80	82.40	80	84.87	85	87.42	85	90.04	90
10(3)	8B	20	20.60	20	21.22	20	21.85	20	22.51	25
10(4)	8C	20	20.60	20	21.22	20	21.85	20	22.51	25
10(5)	8D	20	20.60	20	21.22	20	21.85	20	22.51	25
10(6)	8E	20	20.60	20	21.22	20	21.85	20	22.51	25
11(2)	9	20	20.60	20	21.22	20	21.85	20	22.51	25
12(2)	10A	20	20.60	20	21.22	20	21.85	20	22.51	25
12(3)	10B	20	20.60	20	21.22	20	21.85	20	22.51	25
14(1)	12	80	82.40	80	84.87	85	87.42	85	90.04	90

* means Electricity Connections Guaranteed Standards number

Appendix 3 – Illustration of proposed future payment levels adjustment mechanism – Option II

Scenarios for future payment levels (assume 3% annual inflation from 2023 - 2026 and indexed to 2015 payment levels)										
Regulation	ECGS no.*	2023/24	2024/25		2025/26		2026/27		2027/28	
		Prescribed Sum (£)	Indexed Sum (£)	New Prescribed Sum (£)	Indexed Sum (£)	New Prescribed Sum (£)	Indexed Sum (£)	New Prescribed Sum (£)	Indexed Sum (£)	New Prescribed Sum (£)
4(2)	1A	80	84.12	85	86.64	85	89.24	90	91.92	90
4(3)	1B	80	84.12	85	86.64	85	89.24	90	91.92	90
5(2)	2A	20	19.41	20	19.99	20	20.59	20	21.21	20
5(3)	2B	20	19.41	20	19.99	20	20.59	20	21.21	20
6(2)	3A	80	84.12	85	86.64	85	89.24	90	91.92	90
6(3)	3B	170	174.70	175	179.95	180	185.34	185	190.90	190
6(4)	3C	250	258.82	260	266.59	265	274.58	275	282.82	285
7(3)	11A	420	433.53	435	446.53	445	459.93	460	473.73	475
7(4)	11B	840	867.05	865	893.06	895	919.86	920	947.45	945
8(2)	4A	20	19.41	20	19.99	20	20.59	20	21.21	20
8(3)	6A	45	45.29	45	46.65	45	48.05	50	49.49	50
9(2)	4B	80	84.12	85	86.64	85	89.24	90	91.92	90
9(3)	4C	170	174.70	175	179.95	180	185.34	185	190.90	190
9(4)	4D	250	258.82	260	266.59	265	274.58	275	282.82	285
9(5)	5	30	32.35	30	33.32	35	34.32	35	35.35	35
9(6)	6B	170	174.70	175	179.95	180	185.34	185	190.90	190
9(7)	6C	250	258.82	260	266.59	265	274.58	275	282.82	285
9(8)	6D	340	349.41	350	359.89	360	370.69	370	381.81	380
9(9)	7A	170	174.70	175	179.95	180	185.34	185	190.90	190
9(10)	7B	250	258.82	260	266.59	265	274.58	275	282.82	285
9(11)	7C	340	349.41	350	359.89	360	370.69	370	381.81	380
10(2)	8A	80	84.12	85	86.64	85	89.24	90	91.92	90
10(3)	8B	20	19.41	20	19.99	20	20.59	20	21.21	20
10(4)	8C	20	19.41	20	19.99	20	20.59	20	21.21	20
10(5)	8D	20	19.41	20	19.99	20	20.59	20	21.21	20
10(6)	8E	20	19.41	20	19.99	20	20.59	20	21.21	20
11(2)	9	20	19.41	20	19.99	20	20.59	20	21.21	20
12(2)	10A	20	19.41	20	19.99	20	20.59	20	21.21	20
12(3)	10B	20	19.41	20	19.99	20	20.59	20	21.21	20
14(1)	12	80	84.12	85	86.64	85	89.24	90	91.92	90

* means Electricity Connections Guaranteed Standards number

Appendix 4 – Privacy notice on consultations

Personal data

The following explains your rights and gives you the information you are entitled to under the General Data Protection Regulation (GDPR).

Note that this section only refers to your personal data (your name address and anything that could be used to identify you personally) not the content of your response to the consultation.

1. The identity of the controller and contact details of our Data Protection Officer

The Gas and Electricity Markets Authority is the controller, (for ease of reference, "Ofgem"). The Data Protection Officer can be contacted at dpo@ofgem.gov.uk

2. Why we are collecting your personal data

Your personal data is being collected as an essential part of the consultation process, so that we can contact you regarding your response and for statistical purposes. We may also use it to contact you about related matters.

3. Our legal basis for processing your personal data

As a public authority, the GDPR makes provision for Ofgem to process personal data as necessary for the effective performance of a task carried out in the public interest. i.e. a consultation.

4. With whom we will be sharing your personal data

We will not be sharing your personal data.

5. For how long we will keep your personal data, or criteria used to determine the retention period.

Your personal data will be held for twelve months after the consultation has closed.

6. Your rights

The data we are collecting is your personal data, and you have considerable say over what happens to it. You have the right to:

- know how we use your personal data
- access your personal data
- have personal data corrected if it is inaccurate or incomplete
- ask us to delete personal data when we no longer need it

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- ask us to restrict how we process your data
- get your data from us and re-use it across other services
- object to certain ways we use your data
- be safeguarded against risks where decisions based on your data are taken entirely automatically
- tell us if we can share your information with 3rd parties
- tell us your preferred frequency, content and format of our communications with you
- to lodge a complaint with the independent Information Commissioner (ICO) if you think we are not handling your data fairly or in accordance with the law. You can contact the ICO at <https://ico.org.uk/>, or telephone 0303 123 1113.

7. Your personal data will not be sent overseas.

8. Your personal data will not be used for any automated decision making.

9. Your personal data will be stored in a secure government IT system.

10. More information For more information on how Ofgem processes your data, click on the link to our "[ofgem privacy promise](#)".